

**AMENDMENT #2 to  
Radius Tactical Mapping Statement of Work (SOW)  
between  
RapidDeploy and NCT9-1-1**

**THIS AMENDMENT (“Amendment”)**, effective as of the last date of signature on this Amendment (“Effective Date”), is entered into by and between the **North Central Texas Emergency Communications District (“NCT9-1-1”)**, a State of Texas political subdivision and non-profit corporation, with offices located at 616 Six Flags Drive, Arlington, Texas, 76011, and

**RapidDeploy, Inc.  
720 Brazos Street, Suite 110  
Austin, Texas 78701  
 (“Contractor”).**

**ARTICLE I  
INTRODUCTION**

**WHEREAS**, the Parties entered into Radius Tactical Mapping Statement of Work (“SOW”) on July 16, 2020, pursuant to NCTCOG Master Services Agreement #2020-052 for Dispatch Mapping Services (“Agreement”); and,

**WHEREAS**, the Parties desire to amend the SOW in accordance with the terms of the Agreement, which requires changes be set forth in writing and duly executed by both parties.

**ARTICLE II  
AMENDMENT(S)**

NCT9-1-1 and Contractor mutually covenant and agree that the SOW is to be amended as follows:

Change 1:

The table within Section 4.1 Other RFP Response Commitments is to be replaced in its entirety with the following:

| [RFP Reference] Description   | Due Date Post Effective Date |
|---|------------------------------|
| [5.5.4.2] Discrepancy Reporting Workflow  | 12 months                    |
| [5.5.1.9] Creation of Manual Markup and<br>[5.5.1.8] Create, save for reuse or training, and share temporary annotation such as parade routes (that expire after a set time) or street closures (indefinite expiry) | 15 months                    |
| [5.5.1.3] 2D Measurement Tool   | 15 months                    |

Change 2:

The table within Section 4.2 Other RFP Response Commitments is to be replaced in its entirety with the following:

| [RFP Reference] Description  | Due Date Post Contract Effective Date |
|--|---------------------------------------|
| [5.5.1.5] Basic map navigation—pan, zoom, and tilt, with undo up to 10 steps   | 15 months                             |
| [5.5.1.14] The mapping application shall automatically populate the map using ALI, PIDF-lo and/or geodetic coordinates via protocols sharing the CHE data.   | 12 months                             |
| [5.5.1.17] All layers managed by NCT9-1-1 shall be searchable, including intersections. Search results will be returned based on the current map extent of the end user i.e. location-based searching. | 9 months                              |
| [5.5.1.7] Allow for customizing symbology/icons for different service classes  | 12 months                             |

|   |                     |
|---|---------------------|
| [5.5.1.8] Zoom to current event at a <b>PSAP level</b> customizable scale of a telecommunicator's active emergency call, with a configurable geographic extent timeout option after the call is released i.e., the map will zoom out to the full predetermined zoom extent of the relevant PSAP   | 12 months           |
| [5.5.1.10] Generate vehicular routing instructions to an event.   | 12 months           |
| [5.5.1.21] Ability to render vector and raster datasets in both 2D and 3D.  | 12 months           |
| [5.5.1.25] Ability to do LoST queries and return a URI  | 12 months           |
| [5.5.1.26] Ability to do HELD requests for updates from LIS   | 12 months           |
| [5.5.2.1.5] Ability to interface Google Streetview and Pictometry (if available)  | 12 months           |
| [5.5.4.1] System Report Contractor commits to deliver requirements via its Eclipse product currently in use by NCT9-1-1 under separate contract. Contractor further commits to delivery of said requirements via an alternate method should the aforementioned product is not available to deliver or incapable of delivering the requirements. | 12 months           |
| Inter-PSAP Data Sharing – Presentation of PSAP calls in neighboring PSAPs, call transfers, location history.  | 18 months           |
| Support for Edge Chromium (v79 or later)  | <del>6 months</del> |

Change 3:

The table within Section 9 is to be replaced in its entirety as follows:

| Interface Name  | Phase 1 | Platform /Custom * |
|---|---------|--------------------|
| Standard Integration with Supplemental Device Location Service for Apple and Google Location data via RapidConsumer | X       | Platform           |
| E9-1-1 Interface/NG9-1-1 Interface via Solacom i3 Logger  | X       | Platform           |
| SMS / Text Messaging  | X       | Platform           |
| Addresses / Search  | X       | Platform           |
| Base Maps / Layers  | X       | Platform           |
| Weather   | X       | Platform           |
| Location Coordinates  | X       | Platform           |

All other terms and conditions of the SOW remain unchanged and in full force and effect

**IN WITNESS WHEREOF**, the authorized representatives of the Parties hereby execute this Amendment #2 as of the Effective Date.

**RapidDeploy, Inc.**

**North Central Texas Emergency Communications District**

DocuSigned by:

DocuSigned by:

*Steven Raucher*

2/1/2021

*Michael Eastland*

2/1/2021

Signature

Date

Signature

Date

Steven Raucher

CEO

Name/Title

Mike Eastland  
Executive Director