

**AMENDMENT #7**  
**to**  
**Agreement # 2020-052 Dispatch Mapping Service and Software**

This AMENDMENT #5 (“Amendment”) to the Services Agreement #2020-052 (“Original Contract”) is made and entered into effective the date of last signature below by and between the NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS, a Texas political subdivision and non-profit corporation, hereinafter referred to as “NCTCOG”, and

**RapidDeploy, Inc.**  
**310 Comal St., Building A, Suite 200, #205**  
**Austin, TX 78702**  
**Attn: Dami Bullock**  
[Dami.Bullock@rapiddeploy.com](mailto:Dami.Bullock@rapiddeploy.com)

hereinafter referred to as “Service Provider”, (collectively, “the Parties”).

WHEREAS, the Parties entered into the Original Contract on **June 7, 2020**; and

WHEREAS, Section 9.15 of the Original Contract allows for amendments; and

WHEREAS, the Parties agree to amend the Original Contract in accordance with the terms of the Original Contract, as well as the terms provided herein.

NOW, THEREFORE, in consideration of the mutual covenants expressed herein, NCTCOG and the Service Provider mutually covenant and agree to:

- **Amend contract pricing per attached.**


This Amendment binds and benefits both Parties and any successors or assigns. This document, including the Original Contract, is the entire agreement between the Parties.


All other terms of the Original Contract remain unchanged and in full force and effect.

IN WITNESS WHEREOF, the authorized representatives of the Parties hereby execute this Amendment.

**RapidDeploy, Inc.**

**North Central Texas Council of Governments**

DocuSigned by:  
  
3965DEDA3AE04A8...  
7/15/2024  
Signature Date  
Dami Bullock  
Printed Name  
Chief Revenue Officer  
Title

DocuSigned by:  
  
A4E72C1BEF0F426...  
7/22/2024  
Signature Date  
R. Michael Eastland  
Executive Director

## RapidDeploy SaaS Products, Implementation Services, and Equipment/Hardware

Product Name	SKU	Description	Offered Price
RapidDeploy Eclipse Analytics	RPD-A-001	RapidDeploy Eclipse Analytics - 9-1-1 ECC/PSAP Analytics for the analysis and reporting of PSAP call performance, benchmarking and statistics. (Annual price per authorized 9-1-1 Call Taking Position)	\$ 2,280.00
RapidDeploy Radius Mapping	RPD-A-004	RapidDeploy Radius Mapping - 9-1-1 ECC/PSAP Mapping provides location of 9-1-1 calls plotted on authoritative GIS data displaying ALL and supplemental 9-1-1 location, vehicle telematics, 2-way SMS text-from-911, RapidVideo, and other enhanced features. (Annual price per authorized 9-1-1 Call Taking Position)	\$ 5,130.00
RapidDeploy NG9-1-1 Bundle	RPD-AC-001	RapidDeploy NG9-1-1 Bundle - 9-1-1 Ecc/PSAP Mapping provides location of 9-1-1 calls plotted on authoritative GIS data displaying ALL and supplemental 9-1-1 location, vehicle telematics, 2-way SMS text-from-911, RapidVideo, and other enhanced features. 9-1-1 ECC/PSAP Analytics for the analysis and reporting of PSAP call performance, benchmarking and statistics. (Annual price per authorized 9-1-1 Call Taking Position)	\$ 6,840.00
RapidDeploy Implementation Services - Hourly	RDI-RD-001	RapidDeploy Implementation Services - Hourly - Hourly rate for Implementation, Project Management, Training and Configuration of RapidDeploy Products.	\$ 213.75
RapidDeploy Implementation Services - 1 Product	RDI-RD-101	RapidDeploy Implementation Services - 1 Product - Implementation, Project Management, Training and Configuration of RapidDeploy Products, billed on a milestone basis per statement of work (SOW) for a single product per site. (One-time fee)	\$ 9,500.00
RapidDeploy Implementation Services - Bundled Product	RDI-RD-201	RapidDeploy Implementation Services - Bundled Product - Implementation, Project Management, Training and Configuration of RapidDeploy Products, billed on a milestone basis per statement of work (SOW) for a bundled product per site. (One-time fee)	\$ 14,250.00
RapidDeploy Emergency Data Gateway	RDE-RD-001	RapidDeploy Emergency Data Gateway - Provisioning, Peripherals/Cabling and Shipping per device. (One-time fee)	\$ 2,375.00
RapidDeploy Lightning Mobile App	RPD-LM-001	RapidDeploy Lightning Mobile App - Mobile Application to visualize Radius Data for field responders. Licensed per device based on the total number of First Responders in an Agency. Requires Radius license. (Annual price per First Responder)	\$ 171.00
RapidDeploy Radius Field Access Upgrade	RPD-RFA-001	RapidDeploy Radius Field Accesses Upgrade - Upgrade an existing Radius per seat license to extend Radius data to up to 75 Mobile First Responders per Radius license. (Annual price per authorized 9-1-1 Call Taking Position)	\$ 8,550.00
RapidDeploy Radius FIRST	RPD-RF-002	RapidDeploy Radius FIRST - Radius Mapping and Lightning Mobile Access. Provides one license per authorized call taking position and up to 75 Mobile First Responder licenses . (Annual price per authorized 9-1-1 Call Taking Position)	\$ 13,680.00
RapidDeploy Radius Exchange Link Upgrade	RPD-REL-004	RapidDeploy Radius Exchange Link Upgrade - Upgrade existing Radius licenses to provide Exchange Link, Agency to Agency CAD Data Sharing Solution. Licensed based on the required number of positions for 9-1-1 call taking and dispatch. (Annual price per authorized 9-1-1 Call Taking Position)	\$ 4,947.60
RapidDeploy Exchange Upgrade	RPD-EU-004	RapidDeploy Exchange Upgrade - Upgrade an existing Radius license to connect to an existing RAVE Link license enabling Agency to Agency CAD Data Sharing. Licensed based on the required number of positions for 9-1-1 call taking and dispatch. (Annual price per authorized 9-1-1 Call Taking Position)	\$ 1,710.00
RapidDeploy Radius & Exchange Link	RPD-RREL-001	RapidDeploy Radius & Exchange Link - Radius configured for Exchange Link CAD Data Information Sharing provides Radius Exchange and RAVE Link for Agency to Agency CAD Data Sharing. Licensed based on the required number of positions for 9-1-1 call taking and dispatch. (Annual price per authorized 9-1-1 Call Taking and Dispatch Position)	\$ 9,120.00