

## EXHIBIT 1: CATEGORIES OFFERED AND PRICING PROPOSAL

**Place a checkmark next to each category you are offering in your proposal:**

- ☒ Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1
- ☒ Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1
- ☐ No Bid Service Category #3: Artificial Intelligence (AI) Quality Control for 9-1-1
- ☒ Service Category #4: Any additional 911 AI services not explicitly referenced by this RFP

Convey911, LLC

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The Respondent shall furnish a comprehensive cost pricing model for this RFP, pursuant to the guidance provided in Section 5.13. Please delineate pricing based on **Service Category 1**, **Service Category 2**, or a combined pricing model for both categories. Label your pricing proposal as “Exhibit 1 – Pricing,” and use as many pages as necessary to provide detailed information.

**Important Note:** This RFP is not tied to any specific project at this time. The purpose is to secure pricing for potential future use of AI solutions by public sector entities. Respondents are encouraged to provide pricing models that are as descriptive and flexible as possible to accommodate the varied needs of potential users.

In addition to the requested pricing, Respondents are encouraged to include a retainage rate based on the hourly rate of each staff member for any future projects that may arise but are not currently anticipated by this RFP.

**Refer to Exhibit 1 –Pricing Proposal Worksheet Attachment for any additional pricing sheets supplied in your response.**



## EXHIBIT 1 – PRICING

Service Category	Service	Description	Unit Of Measure	Rate
Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	ConveyCommunicator Premium Language & Communications Platform	Language and Communications Platform for 911; featuring real-time chat with translation, streaming shareable video, location request, transcription & translation, sentiment analysis, keyword alerting, and AI summary and conversation insights	Per seat concurrent user	\$5,695 per seat per year  (15% off list price of \$6700)
Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	ConveyCommunicator Premium Implementation	One time fee for setup, installation and on-site training	Each	\$2,500 one time fee
Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	Additional Tenant	Additional site tenant for ConveyCommunicator Premium platform	Per additional tenant	\$5,000 per year
Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	Text-to- 911	Industry standard, cloud-based TCC service with integrated language translation and auto-detection	Per 100 population served	\$7.20 per year



Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	ConveyConnect Interpretation Service	Reliable on-demand human/AI hybrid language interpreter service accessible via phone, video call, or mobile app; supporting over 100 languages including ASL (American Sign Language)	Per minute	\$0.95 per minute billed monthly on actual usage <b>or</b> \$0.85 per minute (pre-paid minute “blocks” purchased quarterly or annually)
Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	ConveyConnect Setup	One time fee for setup and training	Each	\$1,500 one time fee  (This fee is waived with purchase of ConveyCommunicator platform)
Service Category #1: Artificial Intelligence (AI) Language Translation for 9-1-1  Service Category #2: Artificial Intelligence (AI) Language Transcription for 9-1-1	ConveyConnect Mobile App Setup	One time fee for setup of mobile apps	Per 50 app users	\$1,000 one time fee
Service Category #3: Artificial Intelligence (AI) Quality Control for 9-1-1	No Bid	No Bid	No Bid	No Bid
Service Category #4: Additional 911 AI services not explicitly referenced by this RFP	ConveyCommunicator Prizym Radio Upgrade (radio channels)*	Upgrade from ConveyCommunicator Premium to Prizym; add radio transcription and radio keyword alerts all within a single screen experience	Per radio channel	\$3,000 per year for each primary channel  \$1,500 per year for each secondary channel



Service Category #4: Additional 911 AI services not explicitly referenced by this RFP	ConveyCommunicator Prizym Radio Upgrade (software license)*	Upgrade from ConveyCommunicator Premium to Prizym; add radio transcription and radio keyword alerts all within a single screen experience	Per seat concurrent user	\$450 per year
Service Category #4: Additional 911 AI services not explicitly referenced by this RFP	Prizym Radio Implementation*	One time fee for remote installation and training	Each	\$2,700 one time fee