AMENDMENT #4 to Radius Tactical Mapping Statement of Work (SOW) between RapidDeploy and NCT9-1-1

THIS AMENDMENT ("<u>Amendment</u>"), effective as of the last date of signature on this Amendment ("<u>Effective Date</u>"), is entered into by and between the **North Central Texas Emergency Communications District** ("<u>NCT9-1-1</u>"), a State of Texas political subdivision, with offices located at 616 Six Flags Drive, Arlington, Texas, 76011, and

RapidDeploy, Inc.
310 Comal St, Building A, Suite 200, # 205
Austin, Texas 78702
("Contractor").

ARTICLE I INTRODUCTION

WHEREAS, the Parties entered into Radius Tactical Mapping Statement of Work ("SOW") on July 16, 2020 pursuant to NCTCOG Master Services Agreement #2020-052 for Dispatch Mapping Services ("Agreement"); and,

WHEREAS, the Parties desire to amend the SOW in accordance with the terms of the Agreement, which requires changes be set forth in writing and duly executed by both parties.

ARTICLE II AMENDMENT(S)

NCT9-1-1 and Contractor mutually covenant and agree that the SOW is to be amended as follows:

Change 1:

Section B, Compensation, is amended as reflected below:

Milestone #3 - Phase 3 system in production.

This milestone is complete on the date all features and function in the following sections are functional in all PSAPs in NCT9-1-1's production environment:

- 5.5.2.1.5 Ability to interface Google Streetview
- 5.5.1.10 Generate vehicular routing instructions to an event.
- 5.5.1.5 Basic map navigation—pan, zoom, and tilt, with undo up to 3 steps
- 4.1.SSO Single Sign-On (SSO)

Change 2:

Table 4 in Section 4.1 Critical Item Commitments, is amended as reflected below:

[RFP Reference] Description	Due Date
[5.5.4.2] Discrepancy Reporting Workflow	Delivered April 10, 2022
5.5.4.2a Missing call data - need call details (timestamp, type, ANI, pANI, Carrier) in order to cross reference the MSAG and ALI details with the discrepancy so GIS team can validate where the issue resides (GIS, MSAG). Missing address/geodetic data - the GIS team needs to be able to pin point what geodetic element needs to be updated (which Main St in the county)	<u>Delivered</u> April 10, 2022

[5.5.1.9] Creation of Manual Markup and [5.5.1.8] Create, save for reuse or training, and share temporary annotation such as parade routes (that expire after a set time) or street closures (indefinite expiry) RapidDeploy Feature: Temporary Mark-ups	Delivered June 29, 2022
[5.5.2.1.5] Ability to interface Google Streetview RapidDeploy Feature: Google Streetview	Delivered June 29, 2022
[5.5.1.3] 2D Measurement Tool	Delivered July 29, 2022 September 10, 2022
[5.5.1.10] Generate vehicular routing instructions to an event. RapidDeploy Feature: Routing	June 30, 2023 December 28, 2022
[5.5.1.5] Basic map navigation—pan, zoom, and tilt, with undo up to 3 steps RapidDeploy Feature: Previous Extent	June 30, 2023 December 28, 2022
[4.1.SSO] Single Sign-On (SSO)* The vendor solution shall support single sign-on with integration to NCT9-1-1 active directory for user authentication.	December 28, 2022

*4.1.SSO is a new feature commitment added by this Amendment 4 and was not an original requirement of Agreement 2020-52. Regardless of the date of NCT9-1-1's migration to Radius v5 in its UAT or production environment and notwithstanding anything to the contrary contained in this Agreement, SSO shall be deemed delivered upon Contractor's demonstration to NCT9-1-1 of SSO in a Radius v5 environment, and NCT9-1-1's acceptance that such demonstration meets the agreed feature requirements.

All other terms and conditions of the SOW remain unchanged and in full force and effect

IN WITNESS WHEREOF, the authorized representatives of the Parties hereby execute this Amendment #4 as of the Effective Date.

RapidDeploy, Inc.	eploy, Inc. North Central Texas Emergency Communications D		nergency Communications District
Docusigned by: Steve Rawley	9/8/2022	Docusigned by: Mike Eastland	9/8/2022
Signatura 56C147F	Date	Signature BEF0F426	Date
		Mike Eastland	
Steve Raucher		Executive Director	
Printed Name/ Title			