

TXShare

Your Public Sector Solutions Center

MASTER SERVICES AGREEMENT #2025-018 Artificial Intelligence (AI) Solutions for Public Sector Entities

THIS MASTER SERVICES AGREEMENT ("Agreement"), effective the last date of signed approval ("Effective Date"), is entered into by and between the **North Central Texas Council of Governments** ("**NCTCOG**"), a Texas political subdivision and non-profit corporation, with offices located at 616 Six Flags Drive, Arlington, TX 76011, and

VIDIZMO LLC ("Contractor")
1775 Tysons Blvd
Tysons, VA 22102

ARTICLE I RETENTION OF THE CONTRACTOR

1.1 This Agreement defines the terms and conditions upon which the Contractor agrees to provide **Artificial Intelligence (AI) Solutions for Public Sector Entities** (hereinafter, "Services") to governmental entities participating in the TXShare program (hereinafter "Participating Entities"). The Contractor is being retained to provide services described below to Participating Entities based on the Contractor's demonstrated competence and requisite qualifications to perform the scope of the services described herein and in the Request for Proposals #2025-018 (hereinafter, "RFP"). The Contractor demonstrated they have the resources, experience, and qualifications to perform the described services, which is of interest to Participating Entities and was procured via the RFP. NCTCOG agrees to and hereby does retain the Contractor, as an independent contractor, and the Contractor agrees to provide services to Participating Entities, in accordance with the terms and conditions provided in this Agreement and consistent with Contractor's response to the RFP.

ARTICLE II SCOPE OF SERVICES

- 2.1 The Contractor will provide Services described in a written Purchase Order issued by NCTCOG or a SHARE Participating Entity. Any such Purchase Order is hereby incorporated by reference and made a part of this Agreement and shall be subject to the terms and conditions in this Agreement. In the event of a conflict between any term or provision in this Agreement and any term or provision in a Purchase Order, the term or provision in this Agreement shall control unless the conflicting term or provision in this Agreement is referenced, and expressly stated not to apply, in such Purchase Order.
- 2.2 All Services rendered under this Agreement will be performed by the Contractor: i) with due care; ii) in accordance with generally prevailing industry standards; iii) in accordance with Participating Entities' standard operating procedures and applicable policies, as may be amended from time to time; and iv) in compliance with all applicable laws, government regulatory requirements, and any other written instructions, specifications, guidelines, or requirements provided by NCTCOG and/or Participating Entities.
- 2.3 Any agreed-upon changes to a Purchase Order shall be set forth in a subsequent Purchase Order amendment. Contractor will not implement any changes or any new Services until a Purchase Order has been duly executed by Participating Entity. For the avoidance of doubt, the Contractor acknowledges that Participating Entity is under no obligation to execute a Purchase Order. Participating

Entity shall not be liable for any amounts not included in a Purchase Order in the absence of a fully executed amendment of Purchase Order.

- 2.4 Percentage discounts for items in Appendix A represent the minimum discounts provided for each item within the category offered by the Contractor. Contractor and Participating Entity may mutually agree to a greater percentage discount for any item covered under this agreement.

2.5 NCTCOG Obligations

- 2.5.1 NCTCOG shall make available a contract page on its TXShare.org website which will include contact information for the Contractor(s).

2.6 Participating Entity Obligations.

- 2.6.1 In order to utilize the Services, Participating Entities must have executed a Master Interlocal Agreement for TXShare with NCTCOG. This agreement with the Participating Entity will define the legal relationship between NCTCOG and the Participating Entity.
- 2.6.2 In order to utilize the Services, Participating Entities must execute a Purchase Order with the Contractor. This agreement with the Participating Entity will define the Services and costs that the Participating Entity desires to have implemented by the Contractor.

2.7 Contractor Obligations.

- 2.7.1 Contractor must be able to deliver, perform, install, and implement services with the requirements and intent of RFP #2025-018.
- 2.7.2 If applicable, Contractor shall provide all necessary material, labor and management required to perform this work. The scope of services shall include, but not be limited to, items listed in Appendix A.
- 2.7.3 Contractor agrees to market and promote the use of the SHARE awarded contract whenever possible among its current and solicited customer base. Contractor shall agree to follow reporting requirements in report sales made under this Master Services Agreement in accordance with Section 4.2.

ARTICLE III

TERM

- 3.1 This Agreement will commence on the Effective Date and remain in effect for an initial term ending on May 31, 2027 (the “**Term**”), unless earlier terminated as provided herein. This Agreement will automatically be renewed, unless NCTCOG explicitly desires otherwise, for up to three (3) additional one (1) year terms through May 31, 2030.
- 3.2 **Termination.** NCTCOG and/or Participating Entities may terminate this Agreement and/or any Purchase Order to which it is a signatory at any time, with or without cause, upon thirty (30) days’ prior written notice to Contractor. Upon its receipt of notice of termination of this Agreement or Purchase Order, Contractor shall follow any instructions of NCTCOG respecting work stoppage. Contractor shall cooperate with NCTCOG and/or Participating Entities to provide for an orderly conclusion of the Services. Contractor shall use its best efforts to minimize the amount of any non-cancelable obligations and shall assign any contracts related thereto to NCTCOG or Participating Entity at its request. If NCTCOG or Participating Entity elects to continue any activities underlying a terminated Purchase Order after termination, Contractor shall cooperate with NCTCOG or Participating Entity to provide for an orderly transfer of Contractor’s responsibilities with respect to such Purchase Order to NCTCOG or Participating Entity. Upon the effective date of any such termination, the Contractor shall submit a final invoice for payment in accordance with Article IV, and NCTCOG or Participating Entity shall pay such amounts as are due to Contractor through the effective date of termination. NCTCOG or Participating Entity shall only be liable for payment of services rendered before the effective date of termination. If Agreement is terminated, certain reporting requirements identified in this Agreement shall survive termination of this Agreement.

- 3.2.1 Termination for Convenience: Either party may terminate the agreement for its convenience in whole or in part at any time without cause, upon 30 days written notice. Upon termination for convenience, the contractor will be entitled to payment for goods or services satisfactorily performed or delivered.
- 3.2.2 Termination for Cause: Either party may immediately terminate this Agreement if the other party breaches its obligations specified within this Agreement, and, where capable of remedy, such breach has not been materially cured within thirty (30) days of the breaching party's receipt of written notice describing the breach in reasonable detail.
- 3.2.3 Termination for Breach: Upon any material breach of this Agreement by either party, the non-breaching party may terminate this Agreement upon twenty (20) days written notice to the breaching party. The notice shall become effective at the end of the twenty (20) day period unless the breaching party cures such breach within such period.

ARTICLE IV COMPENSATION

- 4.1 **Invoices.** Contractor shall submit an invoice to the ordering Participating Entity upon receipt of an executed Purchase Order and after completion of the work, with Net 30 payment terms. Costs incurred prior to execution of this Agreement are not eligible for reimbursement. There shall be no obligation whatsoever to pay for performance of this Agreement from the monies of the NCTCOG or Participating Entities, other than from the monies designated for this Agreement and/or executed Purchase Order. Contractor expressly agrees that NCTCOG shall not be liable, financial or otherwise, for Services provided to Participating Entities.
- 4.2 **Reporting.** NCTCOG intends to make this Agreement available to other governmental entities through its TXShare cooperative purchasing program. NCTCOG has contracted Civic Marketplace as a digital marketplace for selected TXShare awarded contracts and to serve as NCTCOG's collector of reports and remunerative fees referenced in Section 5.2 of the Master Services Agreement. Unless otherwise directed in writing by NCTCOG, Contractor shall submit to Civic Marketplace on a calendar quarterly basis a report that identifies any new client Participating Entities, the date(s) and order number(s), and the total contracted value of service(s) that each Participating Entity has purchased and paid in full under this Master Service Agreement. Reporting and invoices should be submitted to:

Civic Marketplace, Inc.
6502 Glen Abbey
Abilene, TX 79606
Email: support@civicmarketplace.com

ARTICLE V SERVICE FEE

- 5.1 **Explanation.** NCTCOG will make this Master Service Agreement available to other governmental entities, Participating Entities, and non-profit agencies in Texas and the rest of the United States through its SHARE cooperative purchasing program. The Contractor is able to market the Services under this Agreement to any Participating Entity with emphasis that competitive solicitation is not required when the Participating Entity purchases off of a cooperative purchasing program such as SHARE. However, each Participating Entity will make the decision that it feels is in compliance with its own purchasing requirements. The Contractor realizes substantial efficiencies through their ability to offer pricing through the SHARE Cooperative and that will increase the sales opportunities as well as reduce the need to repeatedly respond to Participating Entities' Requests for Proposals. From these efficiencies, Contractor will pay an administrative fee to SHARE calculated as a percentage of sales processed through the SHARE Master Services Agreement. This administrative fee is not an added cost to SHARE participants. This administrative fee covers the costs of solicitation of the contract, marketing and facilitation, as well as offsets expenses incurred by SHARE.

5.2 **Administrative Fee.** NCTCOG will utilize an administrative fee, in the form of a percent of cost that will apply to all contracts between awarded contractor and NCTCOG or participants resulting from this solicitation. The administrative fee will be remitted by the contractor to Civic Marketplace on a quarterly basis, along with required quarterly reporting. The remuneration fee for this program will be 2.5% on sales.

5.3 **Setup and Implementation.** NCTCOG will provide instruction and guidance as needed to the Contractor to assist in maximizing mutual benefits from marketing these Services through the SHARE purchasing program.

ARTICLE VI RELATIONSHIP BETWEEN THE PARTIES

6.1 **Contractual Relationship.** It is understood and agreed that the relationship described in this Agreement between the Parties is contractual in nature and is not to be construed to create a partnership or joint venture or agency relationship between the parties. Neither party shall have the right to act on behalf of the other except as expressly set forth in this Agreement. Contractor will be solely responsible for and will pay all taxes related to the receipt of payments hereunder and shall give reasonable proof and supporting documents, if reasonably requested, to verify the payment of such taxes. No Contractor personnel shall obtain the status of or otherwise be considered an employee of NCTCOG or Participating Entity by virtue of their activities under this Agreement.

ARTICLE VII REPRESENTATION AND WARRANTIES

7.1 **Representations and Warranties.** Contractor represents and warrants that:

- 7.1.1 As of the Effective Date of this Agreement, it is not a party to any oral or written contract or understanding with any third party that is inconsistent with this Agreement and/or would affect the Contractor's performance under this Agreement; or that will in any way limit or conflict with its ability to fulfill the terms of this Agreement. The Contractor further represents that it will not enter into any such agreement during the Term of this Agreement;
- 7.1.2 NCTCOG is prohibited from making any award or permitting any award at any tier to any party which is debarred or suspended or otherwise excluded from, or ineligible for, participation in federal assistance programs under Executive Order 12549, Debarment and Suspension. Contractor and its subcontractors shall include a statement of compliance with Federal and State Debarment and suspension regulations in all Third-party contracts.
- 7.1.3 Contractor shall notify NCTCOG if Contractor or any of the Contractor's sub-contractors becomes debarred or suspended during the performance of this Agreement. Debarment or suspension of the Contractor or any of Contractor's sub-contractors may result in immediate termination of this Agreement.
- 7.1.4 Contractor and its employees and sub-contractors have all necessary qualifications, licenses, permits, and/or registrations to perform the Services in accordance with the terms and conditions of this Agreement, and at all times during the Term, all such qualifications, licenses, permits, and/or registrations shall be current and in good standing.
- 7.1.5 Contractor shall, and shall cause its representatives to, comply with all municipal, state, and federal laws, rules, and regulations applicable to the performance of the Contractor's obligations under this Agreement.

ARTICLE VIII CONFIDENTIAL INFORMATION AND OWNERSHIP

- 8.1 **Confidential Information.** Contractor acknowledges that any information it or its employees, agents, or subcontractors obtain regarding the operation of NCTCOG or Participating Entities, its products, services, policies, customer, personnel, and other aspect of its operation (“Confidential Information”) is proprietary and confidential, and shall not be revealed, sold, exchanged, traded, or disclosed to any person, company, or other entity during the period of the Contractor’s retention hereunder or at any time thereafter without the express written permission of NCTCOG or Participating Entity.

Notwithstanding anything in this Agreement to the contrary, Contractor shall have no obligation of confidentiality with respect to information that (i) is or becomes part of the public domain through no act or omission of Contractor; (ii) was in Contractor’s lawful possession prior to the disclosure and had not been obtained by Contractor either directly or indirectly from the NCTCOG or Participating Entity; (iii) is lawfully disclosed to Contractor by a third party without restriction on disclosure; (iv) is independently developed by Contractor without use of or reference to the NCTCOG’s Participating Entity’s Confidential Information; or (v) is required to be disclosed by law or judicial, arbitral or governmental order or process, provided Contractor gives the NCTCOG or Participating Entity prompt written notice of such requirement to permit the NCTCOG or Participating Entity to seek a protective order or other appropriate relief. Contractor acknowledges that NCTCOG and Participating Entities must strictly comply with applicable public information laws, in responding to any request for public information. This obligation supersedes any conflicting provisions of this Agreement.

- 8.2 **Ownership.** No title or ownership rights to any applicable software are transferred to the NCTCOG by this agreement. The Contractor and its suppliers retain all right, title and interest, including all copyright and intellectual property rights, in and to, the software (as an independent work and as an underlying work serving as a basis for any improvements, modifications, derivative works, and applications NCTCOG may develop), and all copies thereof. All final documents, data, reports, information, or materials are and shall at all times be and remain, upon payment of Contractor’s invoices therefore, the property of NCTCOG or Participating Entity and shall not be subject to any restriction or limitation on their future use by, or on behalf of, NCTCOG or Participating Entity, except otherwise provided herein. Subject to the foregoing exception, if at any time demand be made by NCTCOG or Participating Entity for any documentation related to this Agreement and/or applicable Purchase Orders for the NCTCOG and/or any Participating Entity, whether after termination of this Agreement or otherwise, the same shall be turned over to NCTCOG without delay, and in no event later than thirty (30) days after such demand is made. Contractor shall have the right to retain copies of documentation, and other items for its archives. If for any reason the foregoing Agreement regarding the ownership of documentation is determined to be unenforceable, either in whole or in part, the Contractor hereby assigns and agrees to assign to NCTCOG all rights, title, and interest that the Contractor may have or at any time acquire in said documentation and other materials, provided that the Contractor has been paid the aforesaid.

ARTICLE IX GENERAL PROVISIONS

- 9.1 **Notices.** All notices from one Party to another Party regarding this Agreement shall be in writing and delivered to the addresses shown below:

If to NCTCOG:	North Central Texas Council of Governments P.O. Box 5888 Arlington, TX 76005-5888 Attn: Purchasing Agent Phone Number: 817-704-5674 elittrell@nctcog.org
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If to Contractor:

VIDIZMO LLC

Attn: Akhlaq Khan

1775 Tysons Blvd.

Tysons, VA 22102

Phone: 703-474-5522

Email: akhlaq@vidizmo.com

The above contact information may be modified without requiring an amendment to the Agreement.

9.2 **Tax.** NCTCOG and several participating entities are exempt from Texas limited sales, federal excise and use tax, and does not pay tax on purchase, rental, or lease of tangible personal property for the organization's use. A tax exemption certificate will be issued upon request.

9.3 **Indemnification.** Contractor shall defend, indemnify, and hold harmless NCTCOG and Participating Entities, NCTCOG's affiliates, and any of their respective directors, officers, employees, agents, subcontractors, successors, and assigns from any and all suits, actions, claims, demands, judgments, liabilities, losses, damages, costs, and expenses (including reasonable attorneys' fees and court costs) (collectively, "Losses") arising out of or relating to: (i) Services performed and carried out pursuant to this Agreement; (ii) breach of any obligation, warranty, or representation in this Agreement, (iii) the negligence or willful misconduct of Contractor and/or its employees or subcontractors; or (iv) any infringement, misappropriation, or violation by Contractor and/or its employees or subcontractors of any right of a third party; provided, however, that Contractor shall have no obligation to defend, indemnify, or hold harmless to the extent any Losses are the result of NCTCOG's or Participating Entities' gross negligence or willful misconduct.

9.4 **Limitation of Liability.** In no event shall either party be liable for special, consequential, incidental, indirect or punitive loss, damages or expenses arising out of or relating to this Agreement, whether arising from a breach of contract or warranty, or arising in tort, strict liability, by statute or otherwise, even if it has been advised of their possible existence or if such loss, damages or expenses were reasonably foreseeable.

Notwithstanding any provision hereof to the contrary, neither party's liability shall be limited by this Article with respect to claims arising from breach of any confidentiality obligation, arising from such party's infringement of the other party's intellectual property rights, covered by any express indemnity obligation of such party hereunder, arising from or with respect to injuries to persons or damages to tangible property, or arising out of the gross negligence or willful misconduct of the party or its employees.

9.5 **Insurance.** At all times during the term of this Agreement, Contractor shall procure, pay for, and maintain, with approved insurance carriers, the minimum insurance requirements set forth below, unless otherwise agreed in a Purchase Order between Contractor and Participating Entities. Further, Contractor shall require all contractors and sub-contractors performing work for which the same liabilities may apply under this Agreement to do likewise. All subcontractors performing work for which the same liabilities may apply under this contract shall be required to do likewise. Contractor may cause the insurance to be effected in whole or in part by the contractors or sub-contractors under their contracts. NCTCOG reserves the right to waive or modify insurance requirements at its sole discretion.

9.5.1 Workers' Compensation: Statutory limits and employer's liability of \$100,000 for each accident or disease.

9.5.2 Commercial General Liability:

9.5.2.1 Required Limits:

\$1,000,000 per occurrence;

\$3,000,000 Annual Aggregate

9.5.2.2 Commercial General Liability policy shall include:

9.5.2.2.1 Coverage A: Bodily injury and property damage;

- 9.5.2.2.2 Coverage B: Personal and Advertising Injury liability;
 - 9.5.2.2.3 Coverage C: Medical Payments;
 - 9.5.2.2.4 Products: Completed Operations;
 - 9.5.2.2.5 Fire Legal Liability;
 - 9.5.2.3 Policy coverage must be on an “occurrence” basis using CGL forms as approved by the Texas State Board of Insurance.
- 9.5.3 Business Auto Liability: Coverage shall be provided for all owned hired, and non-owned vehicles. Required Limit: \$1,000,000 combined single limit each accident.
- 9.5.4 Professional Errors and Omissions liability:
 - 9.5.4.1 Required Limits:
 - \$1,000,000 Each Claim
 - \$1,000,000 Annual Aggregate
- 9.6 **Conflict of Interest.** During the term of this Agreement, and all extensions hereto and for a period of one (1) year thereafter, neither party, shall, without the prior written consent of the other, directly or indirectly, whether for its own account or with any other persons or entity whatsoever, employ, solicit to employ or endeavor to entice away any person who is employed by the other party.
- 9.7 **Force Majeure.** It is expressly understood and agreed by both parties to this Agreement that, if the performance of any provision of this Agreement is delayed by force majeure, defined as reason of war, civil commotion, act of God, governmental restriction, regulation or interference, fire, explosion, hurricane, flood, failure of transportation, court injunction, or any circumstances which are reasonably beyond the control of the party obligated or permitted under the terms of this Agreement to do or perform the same, regardless of whether any such circumstance is similar to any of those enumerated herein, the party so obligated or permitted shall be excused from doing or performing the same during such period of delay, so that the period of time applicable to such requirement shall be extended for a period of time equal to the period of time such party was delayed. Each party must inform the other in writing within a reasonable time of the existence of such force majeure.
- 9.8 **Ability to Perform.** Contractor agrees promptly to inform NCTCOG of any event or change in circumstances which may reasonably be expected to negatively affect the Contractor’s ability to perform its obligations under this Agreement in the manner contemplated by the parties.
- 9.9 **Availability of Funding.** This Agreement and all claims, suits, or obligations arising under or related to this Agreement are subject to and limited by the receipt and availability of funds which are received from the Participating Entities by NCTCOG dedicated for the purposes of this Agreement.
- 9.10 **Governing Law.** This Agreement will be governed by and construed in accordance with the laws of the State of Texas, United States of America. The mandatory and exclusive venue for the adjudication or resolution of any dispute arising out of this Agreement shall be in Tarrant County, Texas.
- 9.11 **Waiver.** Failure by either party to insist on strict adherence to any one or more of the terms or conditions of this Agreement, or on one or more occasions, will not be construed as a waiver, nor deprive that party of the right to require strict compliance with the same thereafter.
- 9.12 **Entire Agreement.** This Agreement and any attachments/addendums, as provided herein, constitutes the entire agreement of the parties and supersedes all other agreements, discussions, representations or understandings between the parties with respect to the subject matter hereof. No amendments hereto, or waivers or releases of obligations hereunder, shall be effective unless agreed to in writing by the parties hereto.

- 9.13 **Assignment.** This Agreement may not be assigned by either Party without the prior written consent of the other Party.
- 9.14 **Severability.** In the event any one or more of the provisions contained in this Agreement shall for any reason be held to be invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability shall not affect any other provision(s) hereof, and this Agreement shall be revised so as to cure such invalid, illegal, or unenforceable provision(s) to carry out as near as possible the original intents of the Parties.
- 9.15 **Amendments.** This Agreement may be amended only by a written amendment executed by both Parties, except that any alterations, additions, or deletions to the terms of this Agreement, which are required by changes in Federal and State law or regulations or required by the funding source, are automatically incorporated into this Agreement without written amendment hereto and shall become effective on the date designated by such law or regulation.
- 9.16 **Dispute Resolution.** The parties to this Agreement agree to the extent possible and not in contravention of any applicable State or Federal law or procedure established for dispute resolution, to attempt to resolve any dispute between them regarding this Agreement informally through voluntary mediation, arbitration or any other local dispute mediation process, including but not limited to dispute resolution policies of NCTCOG, before resorting to litigation.
- 9.17 **Publicity.** Contractor shall not issue any press release or make any statement to the media with respect to this Agreement or the services provided hereunder without the prior written consent of NCTCOG.
- 9.18 **Survival.** Rights and obligations under this Agreement which by their nature should survive will remain in effect after termination or expiration hereof.

ARTICLE X ADDITIONAL REQUIREMENTS

- 10.1 **Equal Employment Opportunity.** Contractor shall not discriminate against any employee or applicant for employment because of race, religion, color, sex, sexual orientation, gender identity, or national origin. Contractor shall take affirmative actions to ensure that applicants are employed, and that employees are treated, during their employment, without regard to their race, religion, color, sex, sexual orientation, gender identity, or national origin. Such actions shall include, but not be limited to, the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship.
- 10.2 **Davis-Bacon Act.** Contractor agrees to comply with all applicable provisions of 40 USC § 3141 – 3148.
- 10.3 **Contract Work Hours and Selection Standards.** Contractor agrees to comply with all applicable provisions of 40 USC § 3701 – 3708 to the extent this Agreement indicates any employment of mechanics or laborers.
- 10.4 **Rights to Invention Made Under Contract or Agreement.** Contractor agrees to comply with all applicable provisions of 37 CFR Part 401.
- 10.5 **Clean Air Act, Federal Water Pollution Control Act, and Energy Policy Conservation Act.** Contractor agrees to comply with all applicable provisions of the Clean Air Act under 42 USC § 7401 – 7671, the Energy Federal Water Pollution Control Act 33 USC § 1251 – 1387, and the Energy Policy Conservation Act under 42 USC § 6201.
- 10.6 **Debarment/Suspension.** Contractor is prohibited from making any award or permitting any award at any tier to any party which is debarred or suspended or otherwise excluded from or ineligible for

participation in federal assistance programs under Executive Order 12549, Debarment and Suspension. Contractor and its subcontractors shall comply with the Certification Requirements for Recipients of Grants and Cooperative Agreements Regarding Debarments and Suspensions.

- 10.7 **Restrictions on Lobbying.** CONTRACTOR agrees to comply with all applicable provisions of 2 CFR §200.450. CONTRACTOR shall include a statement of compliance with the Lobbying Certification and Disclosure of Lobbying Activities in procurement solicitations exceeding \$100,000. Lobbying Certification and Disclosure of Lobbying Activities shall be completed by subcontractors and included in subcontractor contracts, as applicable. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. See Appendix C.
- 10.8 **Procurement of Recovered Materials.** Contractor agrees to comply with all applicable provisions of 2 CFR §200.322.
- 10.9 **Drug-Free Workplace.** Contractor shall provide a drug free work place in compliance with the Drug Free Work Place Act of 1988.
- 10.10 **Texas Corporate Franchise Tax Certification.** Pursuant to Article 2.45, Texas Business Corporation Act, state agencies may not contract with for profit corporations that are delinquent in making state franchise tax payments.

10.11 **Civil Rights Compliance**

Compliance with Regulations: Contractor will comply with the Acts and the Regulations relative to Nondiscrimination in Federally-assisted programs of the U.S. Department of Transportation (USDOT), the Federal Highway Administration (FHWA), as they may be amended from time to time, which are herein incorporated by reference and made part of this agreement.

Nondiscrimination: Contractor, with regard to the work performed by it during the contract, will not discriminate on the grounds of race, color, sex, or national origin in the selection and retention of subcontractors, including procurement of materials and leases of equipment. Contractor will not participate directly or indirectly in the discrimination prohibited by the Acts and the Regulations, including employment practices when the contract covers any activity, project, or program set forth in Appendix B of 45 CFR Part 21.

Solicitations for Subcontracts, Including Procurement of Materials and Equipment: In all solicitations either by competitive bidding or negotiation made by Contractor for work to be performed under a subcontract, including procurement of materials or leases of equipment, each potential subcontractor or supplier will be notified by Contractor of obligations under this contract and the Acts and Regulations relative to Nondiscrimination on the grounds of race, color, sex, or national origin.

Information and Reports: Contractor will provide all information and reports required by the Acts, the Regulations, and directives issued pursuant thereto, and will permit access to its books, records, accounts, other sources of information, and facilities as may be determined by the State or the FHWA to be pertinent to ascertain compliance with such Acts, Regulations or directives. Where any information required of Contractor is in the exclusive possession of another who fails or refuses to furnish this information, Contractor will so certify to NCTCOG, the Texas Department of Transportation (“the State”) or the Federal Highway Administration, as appropriate, and will set forth what efforts it has made to obtain the information.

Sanctions for Noncompliance: In the event of Contractor's noncompliance with the Nondiscrimination provisions of this Agreement, NCTCOG will impose such sanctions as it or the State or the FHWA may determine to be appropriate, including, but not limited to: withholding of payments to the Contractor under this Agreement until the Contractor compiles and/or cancelling, terminating or suspension of this Agreement, in whole or in part.

Incorporation of Provisions: Contractor will include the provisions of the paragraphs listed above, in this section 10.11, in every subcontract, including procurement of materials and leases of equipment, unless exempt by the Acts, the Regulations and directives issued pursuant thereto. Contractor will take such action with respect to any subcontract or procurement as NCTCOG, the State, or the FHWA may direct as a means of enforcing such provisions including sanctions for noncompliance. Provided, that if Contractor becomes involved in, or is threatened with, litigation with a subcontractor or supplier because of such direction, Contractor may request the State to enter into such litigation to protect the interests of the State. In addition, Contractor may request the United States to enter into such litigation to protect the interests of the United States.

10.12 **Disadvantaged Business Enterprise Program Requirements**

Contractor shall not discriminate on the basis of race, color, national origin, or sex in the award and performance of any U.S. Department of Transportation (DOT)-assisted contract or in the administration of its DBE program or the requirements of 49 CFR Part 26. Contractor shall take all necessary and reasonable steps under 49 CFR Part 26 to ensure non-discrimination in award and administration of DOT-assisted contracts. Each sub-award or sub-contract must include the following assurance: *The Contractor, sub-recipient, or sub-contractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this Agreement. The Contractor shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by the Contractor to carry out these requirements is a material breach of this agreement, which may result in the termination of this agreement or such other remedy as the recipient deems appropriate.*

10.13 **Pertinent Non-Discrimination Authorities**

During the performance of this Agreement, Contractor, for itself, its assignees, and successors in interest agree to comply with the following nondiscrimination statutes and authorities; including but not limited to:

- a. Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d et seq., 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin); and 49 CFR Part 21.
- b. The Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970, (42 U.S.C. § 4601), (prohibits unfair treatment of persons displaced or whose property has been acquired because of Federal or Federal-aid programs and projects).
- c. Federal-Aid Highway Act of 1973, (23 U.S.C. § 324 et seq.), as amended, (prohibits discrimination on the basis of sex).
- d. Section 504 of the Rehabilitation Act of 1973, (29 U.S.C. § 794 et seq.) as amended, (prohibits discrimination on the basis of disability); and 49 CFR Part 27.
- e. The Age Discrimination Act of 1975, as amended, (49 U.S.C. § 6101 et seq.), (prohibits discrimination on the basis of age).
- f. Airport and Airway Improvement Act of 1982, (49 U.S.C. Chapter 471, Section 47123), as amended, (prohibits discrimination based on race, creed, color, national origin, or sex).
- g. The Civil Rights Restoration Act of 1987, (PL 100-209), (Broadened the scope, coverage and applicability of Title VI of the Civil Rights Act of 1964, The Age Discrimination Act of 1975 and Section 504 of the Rehabilitation Act of 1973, by expanding the definition of the terms "programs or activities" to include all of the programs or activities of the Federal-aid recipients, subrecipients and contractors, whether such programs or activities are Federally funded or not).
- h. Titles II and III of the Americans with Disabilities Act, which prohibits discrimination on the basis of disability in the operation of public entities, public and private transportation systems, places of public accommodation, and certain testing entities (42 U.S.C. §§ 12131-12189) as implemented by Department of Transportation regulations at 49 C.F.R. parts 37 and 38.

- i. The Federal Aviation Administration’s Nondiscrimination statute (49 U.S.C. § 47123) (prohibits discrimination on the basis of race, color, national origin, and sex).
- j. Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, which ensures nondiscrimination against minority populations by discouraging programs, policies, and activities with disproportionately high and adverse human health or environmental effects on minority and low-income populations.
- k. Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination because of limited English proficiency (LEP). To ensure compliance with Title VI, the parties must take reasonable steps to ensure that LEP persons have meaningful access to the programs (70 Fed. Reg. at 74087 to 74100).
- i. Title IX of the Education Amendments of 1972, as amended, which prohibits the parties from discriminating because of sex in education programs or activities (20 U.S.C. 1681 et seq.).

10.14 Ineligibility to Receive State Grants or Loans, or Receive Payment on State Contracts

In accordance with Section 231.006 of the Texas Family Code, a child support obligor who is more than thirty (30) days delinquent in paying child support and a business entity in which the obligor is a sole proprietor, partner, shareholder, or owner with an ownership interest of at least twenty-five (25) percent is not eligible to:

- a. Receive payments from state funds under a contract to provide property, materials or services; or
- b. Receive a state-funded grant or loan.

By signing this Agreement, the Contractor certifies compliance with this provision.

10.15 House Bill 89 Certification

If contractor is required to make a certification pursuant to Section 2270.002 of the Texas Government Code, contractor certifies that contractor does not boycott Israel and will not boycott Israel during the term of the contract resulting from this solicitation. If contractor does not make that certification, contractor state in the space below why the certification is not required.

10.16 Certification Regarding Disclosure of Conflict of Interest.

The undersigned certifies that, to the best of his or her knowledge or belief, that:

“No employee of the contractor, no member of the contractor’s governing board or body, and no person who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this contract shall participate in any decision relating to this contract which affects his/her personal pecuniary interest.

Executives and employees of contractor shall be particularly aware of the varying degrees of influence that can be exerted by personal friends and associates and, in administering the contract, shall exercise due diligence to avoid situations which give rise to an assertion that favorable treatment is being granted to friends and associates. When it is in the public interest for the contractor to conduct business with a friend or associate of an executive or employee of the contractor, an elected official in the area or a member of the North Central Texas Council of Governments, a permanent record of the transaction shall be retained.

Any executive or employee of the contractor, an elected official in the area or a member of the NCTCOG, shall not solicit or accept money or any other consideration from a third person, for the performance of an act reimbursed in whole or part by contractor or Department. Supplies, tools, materials, equipment or services purchased with contract funds shall be used solely for purposes allowed under this contract. No member of the NCTCOG shall cast a vote on the provision of services by that member (or any organization which that member represents) or vote on any matter

which would provide a direct or indirect financial benefit to the member or any business or organization which the member directly represents.”

No officer, employee or paid consultant of the contractor is a member of the NCTCOG.

No officer, manager or paid consultant of the contractor is married to a member of the NCTCOG.

No member of NCTCOG directly owns, controls or has interest in the contractor.

The contractor has disclosed any interest, fact, or circumstance that does or may present a potential conflict of interest.

No member of the NCTCOG receives compensation from the contractor for lobbying activities as defined in Chapter 305 of the Texas Government Code.

Should the contractor fail to abide by the foregoing covenants and affirmations regarding conflict of interest, the contractor shall not be entitled to the recovery of any costs or expenses incurred in relation to the contract and shall immediately refund to the North Central Texas Council of Governments any fees or expenses that may have been paid under this contract and shall further be liable for any other costs incurred or damages sustained by the NCTCOG as it relates to this contract.

10.17 Certification of Fair Business Practices

That the submitter affirms that the submitter has not been found guilty of unfair business practices in a judicial or state agency administrative proceeding during the preceding year. The submitter further affirms that no officer of the submitter has served as an officer of any company found guilty of unfair business practices in a judicial or state agency administrative during the preceding year.

10.18 Certification of Good Standing Texas Corporate Franchise Tax Certification

Pursuant to Article 2.45, Texas Business Corporation Act, state agencies may not contract with for profit corporations that are delinquent in making state franchise tax payments. The undersigned authorized representative of the corporation making the offer herein certified that the following indicated Proposal is true and correct and that the undersigned understands that making a false Proposal is a material breach of contract and is grounds for contract cancellation.

10.19 Prohibition on Certain Telecommunications and Video Surveillance Services or Equipment.

Pursuant to Public Law 115-232, Section 889, and 2 Code of Federal Regulations (CFR) Part 200, including §200.216 and §200.471, NCTCOG is prohibited from using federal funds to procure, contract with entities who use, or extend contracts with entities who use certain telecommunications and video surveillance equipment or services provided by certain Chinese controlled entities. The Contractor agrees that it is not providing NCTCOG with or using telecommunications and video surveillance equipment and services as prohibited by 2 CFR §200.216 and §200.471. Contractor shall certify its compliance through execution of the “Prohibited Telecommunications and Video Surveillance Services or Equipment Certification,” which is included as Appendix D of this Contract. The Contractor shall pass these requirements down to any of its subcontractors funded under this Agreement. The Contractor shall notify NCTCOG if the Contractor cannot comply with the prohibition during the performance of this Contract.

10.20 Discrimination Against Firearms Entities or Firearms Trade Associations

Pursuant to Texas Local Government Code Chapter 2274, Subtitle F, Title 10, prohibiting contracts with companies who discriminate against firearm and ammunition industries. NCTCOG is prohibited from contracting with entities, or extend contracts with entities who have practice, guidance, or directive that discriminates against a firearm entity or firearm trade association. Contractor shall certify its compliance through execution of the “Discrimination Against Firearms Entities or Firearms Trade Associations Certification,” which is included as Appendix D of this Contract. The Contractor shall pass these requirements down to any of its subcontractors funded under this Agreement. The Contractor shall notify NCTCOG if the Contractor cannot comply with the prohibition during the performance of this Contract.

10.21 Boycotting of Certain Energy Companies

Pursuant to Texas Local Government Code Chapter 2274, Subtitle F, Title 10, prohibiting contracts with companies who boycott certain energy companies. NCTCOG is prohibited from contracting with entities or extend contracts with entities that boycott energy companies. Contractor shall certify its compliance through execution of the “Boycotting of Certain Energy Companies Certification,” which is included as Appendix D of this Contract. The Contractor shall pass these requirements down to any of its subcontractors funded under this Agreement. The Contractor shall notify NCTCOG if the Contractor cannot comply with the prohibition during the performance of this Contract.

10.22 Domestic Preference for Procurements

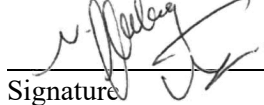
As appropriate and to the extent consistent with law, the CONTRACTOR should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). Consistent with §200.322, the following items shall be defined as: “Produced in the United States” means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States. “Manufactured products” means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber.

10.23 Trafficking in Persons

Contractor agrees to comply with all applicable provisions of 2 CFR §175.15. NCTCOG, the Contractor, and its subcontractors are prohibited from (i) engaging in severe forms of trafficking in persons during the period of time that the award is in effect; (ii) procure a commercial sex act during the period of time that the award is in effect; (iii) use forced labor in the performance of the award or subawards under the award. The Federal award agency may unilaterally terminate the award, without penalty, if the Contractor (i) is determined to have violated an applicable prohibition; (ii) has an employee who is determined by the agency officially authorized to terminate the award to have violated an applicable prohibition of this award term. NCTCOG must notify the Federal award agency immediately if any information received from the Contractor indicates a violation of the applicable prohibitions.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the Effective Date.

VIDIZMO LLC

 05/07/2025
Signature Date

Akhlaq Khan

Printed Name

Corporate Vice President of Products & Services Delivery

Title

North Central Texas Council of Governments

Signed by:  6/9/2025
Signature Date

Todd Little
Executive Director

APPENDIX A

Statement of Work

The Contractor agrees to provide AI Solutions in accordance with the scope of work outlined in Request for Proposal (RFP) No. 2025-018, and as further detailed in the Contractor's technical response, which is incorporated herein and made a part of this Statement of Work.

1. The Contractor shall be responsible for the design, development, deployment, and ongoing support of customized Artificial Intelligence (AI) solutions. These solutions must:
 - a. Address and solve specified operational and strategic challenges.
 - b. Integrate seamlessly with existing agency systems and databases.
 - c. Be intuitive, user-friendly, and accessible to a broad range of stakeholders.
 - d. Include end-user training, system documentation, and ongoing support for staff.
 - e. Provide ongoing maintenance, upgrades, and compliance assurance with applicable data security and privacy standards.
 - f. Ensure data security and privacy compliance in alignment with state and federal regulations.
2. Technical Requirements

The Contractor shall ensure that all AI solutions meet the following technical specifications:

 - a. Scalability: Must support growth in both data volume and user interaction without degradation of performance.
 - b. System Integration: Solutions must integrate with existing platforms.
 - c. Security frameworks: MDM, IAM, SIEM, and related infrastructure
 - d. Real-Time Analytics: Must provide real-time data analysis and reporting.
 - e. Data Security & Privacy Compliance: Adherence to standards such as GDPR, HIPAA, and CCPA are required.
 - f. Natural Language Processing (NLP): Advanced NLP capabilities must be embedded to support diverse and accurate user interactions.
 - g. Accuracy & Validation: Contractor must demonstrate and maintain a high level of system accuracy and describe methods for validation and quality assurance.
 - h. Algorithm Transparency: Solutions must include clear documentation of AI algorithms, approaches to mitigating bias, validation processes, and explainability.
 - i. Continuous Improvement: Solutions must include features for ongoing learning, with mechanisms to incorporate feedback and improve performance over time.
 - j. Interoperability: AI systems must comply with open standards and be capable of integrating with current and future digital infrastructure.
 - k. Quality Control: Contractor shall maintain rigorous quality control protocols to ensure consistent and reliable system performance.
3. Data Governance

The Contractor must implement the following data governance practices:

 - a. Data Integrity and Accuracy: Ensure reliable data quality through lifecycle validation checks and automated error correction.
 - b. Data Privacy Compliance: Adhere to all relevant privacy laws. Implement data anonymization and pseudonymization as needed and obtain/document user consent for data collection and use.
 - c. Access Controls: Implement role-based access controls and multi-factor authentication (MFA) for all sensitive data access.
 - d. Data Retention and Disposal: Define and adhere to policies for secure data retention and disposal.
 - e. Data Auditing and Monitoring: Regular auditing must be conducted, and access/modification logs must be maintained and made available upon request.
4. Cybersecurity Requirements

The Contractor shall maintain strong cybersecurity practices throughout the contract period:

 - a. Threat Detection & Response: Deploy AI-based threat detection tools. Define incident response plans and test them regularly.
 - b. Encryption: Utilize end-to-end encryption (AES-256, RSA-2048, etc.) for both data in transit and at rest.

- c. Vulnerability Management: Perform regular security assessments and penetration testing. Patch vulnerabilities promptly.
- d. Security Governance Framework: Establish and follow a documented governance model with defined policies, controls, and responsibilities.
- e. Risk Management: Identify risks, establish mitigation strategies, maintain a disaster recovery plan, and conduct root-cause analysis following incidents.
- f. Training & Awareness: Provide regular cybersecurity training to all relevant agency staff. Training must address both technical procedures and general awareness.



4. TECHNICAL PROPOSAL

VIDIZMO offers a suite of AI products, turnkey solutions and bespoke services to fit specific customer needs, which enables it to address various challenges highlighted in Section 5.1 across different departments with multiple types of offerings.

Type 1- Out of the Box (OTB) Solutions

Our existing Out of the Box (or COTS) solutions offer immediate deployment with proven functionalities tailored to enhance departmental operations efficiently. For an in-depth insight into the various AI capabilities offered by each of VIDIZMO solutions, please refer to the attached appendices. These products are available in various deployment models including Cloud, On-Premises and Hybrid.

- **VIDIZMO Redactor:** Government agencies handle sensitive information that requires privacy protection during external sharing, such as in response to the Public Information Act and Freedom of Information Act (FOIA) requests. Traditional manual redaction methods are labor-intensive and prone to errors, which can lead to potential data breaches and compliance issues. VIDIZMO offers an out-of-the-box, AI-powered redaction solution capable of processing individual and bulk files across various media types, including videos, audio, images, and documents. By utilizing advanced Cognitive AI technologies, such as object detection, Optical Character Recognition (OCR), and Natural Language Processing (NLP), VIDIZMO accurately detects and redacts personally identifiable information (PII) and other confidential data. This automation enhances efficiency, reduces the risk of human error, and ensures compliance with data privacy regulations while safeguarding sensitive information, and maintaining public trust.
 - **Video/Image Redaction:** Automatically redact items such as faces, persons, license plates etc. in video footage or images, ensuring compliance with privacy regulations and safeguarding individual identities.
 - **Audio Redaction:** Utilizes AI-generated transcripts to identify and redact spoken PII, including names, social security numbers, and financial details, by muting or bleeping sensitive information, thereby maintaining confidentiality in audio recordings.
 - **Document Redaction:** Applies Optical Character Recognition (OCR) to identify and redact PII, including names, social security numbers, addresses, and financial account numbers, in scanned or digital documents, ensuring sensitive data is not exposed.

For more details on VIDIZMO Redactor extensive suite of features & capabilities, please refer to **Appendix - VIDIZMO AI-Powered Products**

- **VIDIZMO Digital Evidence Management Solution (DEMS):** Law enforcement agencies and judicial departments face significant challenges in managing vast volumes of digital evidence, from the time-consuming nature of manual reviews to difficulties in locating critical details and ensuring accessibility across diverse languages. VIDIZMO DEMS addresses these issues with a centralized, AI-powered repository that transforms evidence handling. Leveraging advanced technologies like Natural Language Processing (NLP), object recognition, and activity detection, investigators and legal professionals can efficiently search for specific moments—such as those containing faces, license plates, or activities—directly within audio and video files. Automated transcription, multilingual translation, AI-based tagging, video chaptering, and AI-driven summaries powered by LLAMA 3.1 further enhance searchability, efficiency, and accessibility. By streamlining workflows and ensuring compliance with legal standards, VIDIZMO empowers agencies to accelerate investigations, improve accuracy, and deliver justice faster. For more details on VIDIZMO DEMS extensive suite of features & capabilities, please refer to **Appendix - VIDIZMO AI-Powered Products**



- **AI-Powered Transcription and Translation Solution:** County and municipal governments face critical challenges in managing multilingual communication, risking inefficiencies, non-compliance, and barriers to citizen engagement. [VIDIZMO provides AI-powered transcription and translation](#), leveraging Amazon Transcribe, Azure Cognitive AI services, and our in-built [VIDIZMO Audio Indexer](#) to deliver precise, automated transcripts in various languages. With advanced features like multi-language detection, custom vocabulary integration, captioning, and dual-channel transcription, it ensures accuracy in scenarios like court hearings, public health directives, and law enforcement recordings. This solution enhances operational efficiency, reduces costs, and fosters inclusivity, enabling governments to meet compliance standards and engage diverse communities effectively.
- **VIDIZMO EnterpriseTube:** County and city governments face growing challenges in managing and sharing videos, such as infrastructure updates, public health directives, and project documentation. Disorganized storage, inefficient manual processes for cataloging, auto-tagging, transcription & translation and the need for timely information retrieval create bottlenecks. EnterpriseTube provides auto-tagging and contextual video indexing to ensure precision in content organization, retrieval, and accurate, [automated transcription and translation](#) in multiple languages, multi-language detection, dual-channel transcription for enhanced accessibility for scenarios like public hearings and community outreach. This streamlines workflows and reduces delays. By improving accessibility, operational efficiency, and compliance. For more details on VIDIZMO EnterpriseTube extensive suite of features & capabilities, please refer to **Appendix - VIDIZMO AI-Powered Products**

Type 2- Out of the Box (OTB) Solutions with Customization

This involves adapting our OTB solutions to fit unique departmental needs via integration, customizing existing workflows or developing additional modular capabilities to address any gaps.

- **Public Engagement Analysis Solution:** Government organizations often struggle to effectively analyze public interactions due to the sheer volume of data, limited analytical tools, and the challenges of extracting meaningful insights from unstructured audio and video content. VIDIZMO platform Public can address these obstacles by leveraging advanced AI capabilities such as emotion detection, sentiment analysis, topic and theme identification, bias detection etc. to transform unstructured data into actionable insights. This solution can be customized to empower NCTCOG members optimize and enhance their services such as:
 - **Emotion Detection:** [Identify emotions in service calls](#) to improve citizen experiences.
 - **Topic and Theme Identification:** [Analyze public meetings](#) to prioritize community concerns and form policies.
 - **Interaction Quality Assessment:** Evaluate call center performance to optimize communication and service delivery.
 - **Compliance Monitoring:** Ensure regulatory adherence in conversations to reduce risks and maintain trust.
 - **Bias and Equity Analysis:** Detect biases to promote fairness and equitable treatment.
 - **Training and Performance Evaluation:** Analyze interactions to improve training and team performance.
- **Anomaly Detection Solution:** Government organizations face significant challenges in ensuring surveillance of public places due to limitations of traditional manual surveillance systems. Monitoring polling stations to prevent tampering or unauthorized access, detecting threats in large public areas like parks, and responding swiftly to irregularities are critical hurdles. VIDIZMO's [AI-powered anomaly detection capabilities](#) can be customized to address these challenges by automating surveillance through real-time anomaly detection,



customizable alerts, and advanced video analytics. The solution, with seamless integration into existing CCTV/IP cameras and systems, identifies irregularities such as unauthorized access, tampering, unattended objects, and unusual crowd behavior, while sending immediate notifications for faster response empowering governments to enhance transparency, improve safety, and optimize resources.

- **Video Analytics and Detection Solution:** County and municipal governments in the USA face critical challenges in infrastructure maintenance, public safety, and emergency response. VIDIZMO platform can offer advanced AI-driven video analytics such as object detection, anomaly detection, and activity detection that can be customized and trained on customer specific data to provide real-time and on-demand monitoring from surveillance cameras and drone footage to detect structural deficiencies, monitor streetlight functionality, and identify unauthorized access or suspicious behaviors, including loitering and potential security threats. Upon detection, the system can promptly generate alerts, enabling swift responses. These capabilities empower local governments to make data-driven decisions, improve operational efficiency, and ensure the safety and well-being of their communities.
 - **Infrastructure Monitoring and Maintenance:** Use AI video analytics to detect structural issues like cracks and malfunctioning streetlights, enabling timely repairs and ensuring public safety.
 - **Emergency Response and Disaster Management:** Leverage real-time video analytics for fire and smoke detection, rescue operations, and fire scene analysis to optimize response strategies.
 - **Correctional Facility Oversight:** Monitor interactions for abuse, analyze behavior to prevent tensions, and detect contraband to enhance security and well-being.
 - **Traffic and Head Count Analysis:** Utilize AI-driven video analytics to monitor vehicle and pedestrian traffic and automate attendance tracking using person's detection.
- **Summarization and Report Generation Solution:** Government organizations often struggle with processing and analyzing large datasets, leading to delays and inaccuracies in generating reports and summaries. VIDIZMO platform can address this challenge by leveraging its Audio, Video and Text Analysis technology that can be [customized to generate comprehensive reports](#)-such as police reports-and concise summaries customized to departmental templates. This automation can enhance operational efficiency, reduce the risk of human error, and allow government employees to concentrate on strategic initiatives, ultimately improving public service delivery and increasing citizen satisfaction.

Type 3 - Custom AI Solutions

For challenges requiring a 100% bespoke solution, VIDIZMO offers professional services with proven experience and skills including data collection, pre-processing, analysis, model selection, training, evaluation, deployment in addition to standard front/back-end engineering, integration, product and project management. Please refer to Section 3 [Relevant Past Projects](#) for details on solutions that VIDIZMO team developed for various public sector entities. Following are some examples of such solutions that it can develop for various government departments to solve a variety of challenges.

- **AI Inspection Application:** Government departments often grapple with inefficiencies due to manual permit management and inspection processes, leading to delays and errors. Leveraging current capabilities and expertise in image processing, video analysis, object detection, anomaly detection, and generative AI, VIDIZMO team can build an [AI-powered mobile application](#) that addresses these challenges by guiding applicants to capture compliant images from their mobile phones, instantly verifying submissions, and detecting non-compliance issues, this reduces the need for physical site inspections, streamlining workflows and enhancing accuracy. The application can accelerate approval times, alleviate staff workload, and fosters community development.



- **Recommendation Engine:** County and municipal governments often grapple with delivering efficient, personalized services to the public due to limited resources and diverse community needs. VIDIZMO team can develop [AI-powered Recommendation Engine](#) integrated with existing systems that store user preferences, historical data and user behavior, such as Library Services and Parks and Recreation, to offer tailored recommendations, like personalized reading lists or suggested local attractions, enhancing citizen engagement and satisfaction. By automating and refining service delivery, the engine not only alleviates administrative burdens but also promotes equitable access to resources, fostering a more connected and informed community.
- **AI Powered Search:** Government organizations often face critical challenges in managing vast, unstructured data repositories, often leading to inefficiencies and delayed decision-making. By leveraging expertise in advanced cognitive AI technologies, such as AI transcription and NLP, VIDIZMO team can build [an AI-powered search solution that can address these challenges](#) by seamlessly integrating with existing systems to enable rapid search based on context, theme, and spoken or written words to fasten content discovery. This solution could allow users to locate specific files with accuracy and speed. Automating complex searches could reduce the time spent on manual retrieval, enhance transparency, and support informed decision-making.
- **AI Chat Bot:** County and municipal governments face mounting challenges in meeting public demands for timely, accurate assistance while optimizing internal operations. Leveraging its expertise in Generative AI and NLP-based models like ChatGPT 4 and Copilot, VIDIZMO team can develop an [AI chatbot solution](#) to provide real-time support. This solution could assist the public with tasks such as downloading resources, navigating permit applications, and accessing court information, ensuring 24/7 availability. It could also automate routine processes like IT support and HR inquiries, reducing staff workloads and operational inefficiencies. Designed to address diverse use cases, this solution would enable governments to deliver faster, more accessible services while improving public engagement and operational excellence.

Project Deliverables

VIDIZMO solutions described above can be deployed to address a variety of challenges across various government departments.

Administration

- **Improving FOIA Efficiency:** The departments handle sensitive data from emails, internal reports, meeting minutes, and official correspondence. When responding to FOIA requests from citizens, researchers, or third-party partners, it's imperative to redact personally identifiable information (PII) to maintain privacy and adhere to legal standards. [VIDIZMO Redactor](#) can automate document redaction efficiently identifies and removes PII, ensuring compliance and safeguarding individual privacy.
- **Enhance Accessibility:** Government departments conduct various meetings, including public hearings, budget reviews, council sessions, and committee discussions, to address community needs and governance. These bodies must comply with laws like the Government in the Sunshine Act, ADA, and Title VI of the Civil Rights Act, ensuring open meetings and their minutes are accessible and inclusive for individuals with disabilities and communities with limited English proficiency. [VIDIZMO EnterpriseTube](#) provides AI powered transcription and translation with captioning that can streamline compliance requirements, enhance accessibility while reducing manual effort.
- **Community Feedback:** The department must analyze community feedback to prioritize concerns and shape effective policies. Public feedback from on-site and online town hall meetings, public hearings, and virtual governance sessions needs to be assessed for sentiment, recurring themes, and emotional tones. [Public Engagement Analysis](#) can be developed to provide actionable insights on community sentiment and themes,



empowering the Administration to make informed decisions that align with public needs. The benefits include improved transparency, prioritized concerns, better service delivery, and equitable governance.

- **Election Transparency:** The department must ensure the [security and transparency of government facilities](#), particularly during critical events like elections. By customizing [Anomaly Detection](#), facilities such as polling stations and other sensitive areas can be monitored via CCTV/IP cameras for tampering, unauthorized access, or unusual behavior. Furthermore, the solution can be customized to send immediate alerts for irregularities, allowing for swift responses. The solution improves security, enhances transparency, optimizes resources, and ensures safer, more credible public spaces and election processes.
- **Increasing Support Efficiency:** Various government departments and programs manage public inquiries, which can be time and resource consuming. An [AI Chat Bot](#) integrated with communication, scheduling, and service systems, and knowledge management platforms can help automate routine inquiries, providing real-time answers, and assisting with internal tasks, reducing staff workload and ensures faster and accurate responses with fallback to human intervention if needed. This improves operational efficiency, ensures consistent service delivery, and enhances public engagement, while empowering staff to make confident, legally sound decisions.
- **Improve Internal Content Discovery:** The department manages vast amounts of documents, including meeting minutes, policies, and correspondence, requiring efficient access for decision-making. VIDIZMO integrates with existing document management and other systems, utilizing [AI-powered search](#) to improve content discovery. This advanced AI technology allows for rapid retrieval of critical documents based on specific content and context. By reducing manual effort, VIDIZMO enhances transparency and supports timely decision-making.

Development Services

- **Reducing Time Consumed in Physical Inspections:** The Development Services department of county and city governments oversees inspections to ensure compliance with building codes, zoning regulations, and community standards. These inspections, ranging from permit evaluations to site inspections, are time consuming and prone to repetition in case of noncompliance. VIDIZMO's proposed [AI Inspection Application](#) can transform this process by guiding applicants to capture and complaint images via their mobile devices, leveraging advanced video analysis and object detection the solution can highlight noncompliance instantly. This can reduce the need for physical site visits, accelerates approval timelines, reduces staff workloads, and ensures greater accuracy in inspections.
- **Increasing Support Efficiency:** The Development Services Department is responsible for managing permitting, zoning, and compliance processes for developers and residents. VIDIZMO's proposed [AI Chat Bot](#) can integrate seamlessly with existing permitting and zoning management systems, fetching real-time data to assist both the public and internal staff. By offering real-time guidance on permit applications, zoning regulations, and compliance, VIDIZMO simplifies these complex procedures. This not only reduces wait times but also streamlines workflows, enhancing the overall user experience.

Event Center

- **Enhancing Event Safety:** The Government department must ensure public safety, manage large crowds, and maintain order during events. Detecting anomalies such as unattended objects or suspicious behavior is crucial to mitigating potential threats. Through video feeds from existing CCTV and IP cameras, VIDIZMO [Anomaly Detection Solution](#) can be customized to transform passive monitoring into proactive safety management. With real-time identification of irregularities and instant alert capabilities, the solution supports the department in responding swiftly, optimizing resources, and ensuring seamless event operations.
- **Automating Event Related Inquiries:** The department manages event scheduling, ticketing, and public engagement, requiring seamless operations to ensure success. An [AI Chat Bot](#) can integrate with existing event scheduling software and ticketing platforms to provide real-time updates on events, ticket availability, and venue details. By automating responses and delivering accurate, instant information, the solution can reduce



staff workload, enhance public satisfaction, and strengthen community participation, making event management more efficient and impactful.

Economic Development

- **Automating Licensing and Documentation Support:** The economic department is responsible for promoting local economic growth by facilitating access to business licensing, permits, and economic incentive programs. VIDIZMO's proposed [AI Chat Bot](#) integrated with existing business licensing and incentive platforms can retrieve and deliver critical information, such as licensing process, and documentation, efficiently to both public and internal users. This streamlined access to resources for entrepreneurs and investors can enhance decision-making processes, minimizes operational barriers, and fosters a conducive environment for economic development.

Finance and Budget

- **Streamlining Tax and Utility Billing inquiries:** The Finance and Budget Department plays a critical role in managing public funds, handling tax and utility billing, and maintaining transparent financial operations. VIDIZMO [AI Chat Bot](#) can seamlessly integrate with existing financial management and utility billing systems to fetch real-time information, assisting residents and internal staff with tax inquiries, billing issues, and budget-related questions. By automating responses and streamlining routine processes, the solution can reduce staff workload, ensure faster, accurate, and consistent financial support, and ultimately boosts transparency, citizen trust, and satisfaction with government services.

Human Resources (HR)

- **Protecting Employee Privacy:** HR departments handle sensitive employee files, payroll records, and benefits documentation that contain personally identifiable information (PII) and protected health information (PHI). These files often need to be shared with external auditors or regulatory agencies, necessitating redaction to protect employee confidentiality and comply with privacy regulations. [VIDIZMO Redactor](#) automatically detects and redacts sensitive data, such as names, social security numbers, and medical information, across various file types, ensuring accuracy and efficiency. By automating this process, the solution reduces the risk of human error, ensures compliance, and safeguards employee trust, enabling HR departments to streamline operations and focus on strategic priorities.
- **Enhancing Accessibility:** HR departments in county and municipal governments are responsible for managing training materials, policy dissemination, and critical employee communications. To foster inclusivity and comply with federal language access regulations, they need precise and efficient transcription and translation services. [VIDIZMO AI-Powered Transcription and Translation Solution](#) can seamlessly generate audio and video transcripts into multiple languages, ensuring that all employees, regardless of language proficiency, can access vital information. By automating these processes with features like multi-language detection and custom vocabulary, VIDIZMO enhances communication accuracy while saving time and costs. This fosters a more inclusive workforce, improves compliance, and drives operational efficiency.
- **Improve Internal Content Discovery:** The HR department in county and municipal governments must efficiently manage vast employee records, training materials, and compliance documents to ensure smooth operations. VIDIZMO [AI-powered search](#) platform can integrate with existing HRMS platforms to leverage advanced search capabilities, enabling instant location of employee details, policy files, or training content. This can eliminate the hassle of manual searches, enhance efficiency, ensures compliance, and reduces administrative burdens, allowing HR teams to focus on strategic initiatives and deliver superior service to public sector employees.
- **Automating Benefits and Policy Inquiries:** HR departments in county and municipal governments face challenges in managing large, diverse workforces while ensuring compliance with federal and state mandates, union agreements, and complex policies such as FMLA, ADA, and pension plans. VIDIZMO's proposed [AI Chat](#)



[Bot](#) can seamlessly integrate with existing Human Resources Information Systems (HRIS) to help in quickly providing accurate information to employees, applicants and public. By leveraging advanced generative AI models, routine queries such as benefits inquiries and policy clarifications can be automated, this solution reduces HR staff workload, accelerates response times, ensures consistent communication, and enhances operational efficiency.

Information Technology and Cybersecurity (IT)

- **Sensitive Information Redaction:** County and municipal IT departments manage system logs, user access records, and cybersecurity incident reports that often contain sensitive information, including IP addresses and login credentials. These files are shared with external security agencies or partners during investigations, making redaction essential to prevent unauthorized disclosure and ensure compliance with cybersecurity policies. [VIDIZMO Redactor](#) automates the detection and redaction of sensitive data, streamlining workflows, eliminating human errors, and ensuring compliance with regulations. By safeguarding confidential information, the solution empowers IT departments to maintain data privacy, meet compliance requirements, and protect public trust effectively.
- **Automating IT Support:** County and city IT and cybersecurity departments are tasked with ensuring seamless technical operations and safeguarding sensitive information. VIDIZMO's custom [AI Chat Bot](#) can integrate with existing IT service management systems and cybersecurity tools to provide real-time data and assist both the public and internal users with routine technical queries, such as password resets and troubleshooting. By leveraging advanced Generative AI, this chatbot can automate repetitive tasks, enabling IT staff to focus on more complex issues. This can boost operational efficiency and enhance user support quality and speed.

Library Services

- **Automating Library Support:** County and city library service departments must provide seamless, efficient support to the public while managing internal operations effectively. VIDIZMO's custom [AI Chat Bot](#) can integrate with existing library catalog and account management systems to provide real-time information, enabling patrons and the public to quickly inquire about library schedule, accounts information, and registration criteria. This can automate routine processes, reducing staff workloads while ensuring faster, 24/7 support.
- **Inducing Personalized Experience:** County and municipal libraries play a vital role in connecting communities with knowledge and resources, but delivering personalized services can be challenging with limited resources. VIDIZMO's proposed custom [Recommendation Engine](#) can integrate with existing library catalog systems and utilize historical borrowing data and user preferences to curate personalized book lists, articles, and multimedia suggestions. This innovative approach enriches the patron's experience by offering tailored content while encouraging broader exploration of library collections.
- **Enhancing Resource Discoverability:** Library departments in county and municipal governments manage extensive collections of books, digital archives, and multimedia content, often facing challenges in making these resources easily accessible to patrons and staff. VIDIZMO's customized [AI-powered search](#) can integrate with existing library catalog systems and digital repositories to enhance them by providing advance content discovery capability. This can enable users to locate specific information—whether within books, articles, or multimedia files—accurately and quickly. By improving resource discoverability, the solution can reduce manual effort and foster a more efficient, service-oriented library experience.

Municipal Courts

- **Automatic Redaction of Sensitive Legal Data:** Municipal courts manage a wide array of legal files, such as court transcripts, judgments, legal filings, and exhibits, which frequently contain sensitive data like names, social security numbers, and financial information. These files are often shared with external judicial entities or made public, necessitating thorough redaction to comply with legal privacy mandates. [VIDIZMO Redactor](#) automates



the detection and redaction of PII and confidential details across various media types, significantly reducing manual effort and error risk. By ensuring compliance, safeguarding sensitive information, and improving operational efficiency, the solution empowers municipal courts to uphold legal integrity and maintain public trust.

- **Enhancing Digital Evidence Management:** Municipal courts manage digital evidence from security cameras, body-worn cameras, and audio recordings of hearings, often requiring integration with case management solutions as traditional case management systems lack robust functionalities for digital evidence processing essential for efficient case management. [VIDIZMO DEMS](#) bridges this gap by integrating seamlessly with existing case management systems, providing AI-powered evidence search, automated transcription, multilingual translation, automated tagging and video chaptering. This ensures streamlined workflows, faster case resolution, and full compliance with legal and procedural standards.
- **Automated Transcription for Judicial Records:** Municipal Courts require precise transcriptions of hearings, depositions, and trials to maintain official records and facilitate case management. [VIDIZMO AI-Powered Transcription and Translation Solution](#) helps in providing accurate and timely transcription documentation, improving accessibility for legal professionals and supporting efficient judicial processes.
- **Automating Court Related Support:** Municipal courts must ensure seamless access to court information, manage case scheduling, and address public inquiries efficiently. VIDIZMO has expertise in developing an [AI Chat Bot](#) which can seamlessly integrate with existing case management and scheduling platforms to provide real-time assistance, enabling users to effortlessly access court dates, procedures, and forms. By automating information retrieval and simplifying interactions, this chat bot can reduce administrative workloads, enhance operational efficiency, and build public trust through transparent and accessible court services.

Parks and Recreation

- **Automating Routine Inquiries:** Parks and recreation departments often face challenges in providing timely updates on amenities, events, and program schedules, which are critical for engaging residents and boosting participation in community programs. VIDIZMO's proposed custom [AI Chat Bot](#) is capable of seamlessly integrate with existing park management and program registration systems to provide real time updates to the public. This solution can enable residents to access accurate information instantly while automating routine inquiries, reducing staff workload, and improving public satisfaction.
- **Personalized User Experience:** County and municipal Parks and Recreation departments aim to enhance citizen engagement and maximize the use of recreational facilities. VIDIZMO [Recommendation Engine](#) will be customized to integrate with platforms such as park reservation systems and tourism apps. The solution can analyze visitor data, preferences, and activity history to provide personalized recommendations for outdoor activities, local events, and scenic routes. By promoting hidden gems and ensuring equitable access to resources, the solution supports community satisfaction, reduces administrative workloads, and strengthens citizens' connections with their local environment.

Parks Maintenance

- **Streamlining Evidence Management for Park Police:** Park police manage evidence from trail cameras, incident reports, and environmental monitoring systems, often facing challenges in organizing and analyzing vast data. [VIDIZMO DEMS](#) streamlines this process, enabling officers to securely store, search, and review footage with AI tools like object detection and activity detection to identify key events within the footage. This streamlines law enforcement efforts, bolsters conservation programs, and ensures a safer, more enjoyable environment for park visitors while maintaining operational efficiency and compliance.



- **Enhancing Park Safety:** [Park maintenance departments are responsible for ensuring public safety](#) and the upkeep of parks. To address this, it is critical to detect anomalies such as unattended objects, overcrowding, or unsafe activities. VIDIZMO [Anomaly Detection Solution](#) can be custom-developed to ingest live feed from CCTV and IP cameras and can be configured for afore-mentioned anomaly detection and real-time alerts. By customizing the solution to meet departmental needs, park maintenance teams can proactively identify threats and irregularities, improving safety, resource allocation, and operational efficiency.

Public Works

- **Enhanced Accessibility:** Public Works departments rely on video presentations to share critical infrastructure updates, such as highway plans, construction projects, and safety studies. Ensuring accessibility for individuals with hearing disabilities and bridging language barriers for communities with limited English proficiency is vital to promote equitable public engagement and compliance with accessibility mandates like the ADA and Section 508. [VIDIZMO AI-Powered Transcription and Translation Solution](#) automatically generate accurate multilingual captions and transcription for these materials, making technical information accessible to all residents.
- **Analyzing Community Feedback for Resource Optimization:** Public Works departments must analyze community feedback to address concerns and optimize resource allocation. This involves assessing physical and online meetings, such as infrastructure discussions and maintenance feedback sessions, for sentiment analysis, finding recurring themes, and evaluating public priorities. [VIDIZMO Public Engagement Analysis Solution](#) can be designed to process unstructured audio and video data, transforming it into actionable insights. By tailoring the solution to department-specific needs, it empowers teams to allocate resources effectively, enhance service delivery, and improve transparency, fostering public trust and satisfaction.
- **AI-Driven Bridge Inspection and Deterioration Prediction:** Manual bridge inspections are labor-intensive and prone to human error, making it difficult to prioritize maintenance effectively. [By customizing VIDIZMO's Video Analytics and Detection Solution](#), Public Works departments can leverage AI-powered video analytics, such as anomaly detection, and pattern recognition, to automate bridge inspections using drone footage. These technologies can identify structural issues, including cracks, corrosion, and surface irregularities, while machine learning models analyse patterns to predict future deterioration. This proactive approach can ensure the safety and longevity of bridges, optimize resource allocation, and reduce the need for repetitive manual inspections.
- **AI-Powered Pedestrian and Bicycle Data Collection and Analysis:** Active transportation planning relies on accurate pedestrian and bicycle traffic data, which can be challenging to collect manually. [VIDIZMO's Video Analytics & Detection](#) can be customized to leverage computer vision and sensor data to automatically detect, count, and analyze pedestrian and bicycle traffic, providing valuable insights into usage patterns, safety concerns, and infrastructure needs, enabling data-driven decisions and prioritize investments in pedestrian and bicycle facilities.
- **Streamlining Infrastructure Maintenance:** Public Works departments must maintain critical infrastructure, public spaces, and safety standards. Anomalies such as structural issues, streetlight outages, illegal dumping, and vandalism require proactive detection. VIDIZMO [Video Analytics and Detection Solution](#) can analyze CCTV and drone footage and can be customized to identify specific issues like cracks, corrosion, or safety hazards in real time. The solution can generate instant alerts and facilitates timely action, enhancing public safety, optimizing maintenance, and preserving community aesthetics.
- **Enhancing Public Sign Inventory and Compliance:** Public Works departments face challenges in managing large sign inventories, ensuring compliance with safety standards like reflectivity, spacing, and height, and prioritizing maintenance activities effectively. Using [VIDIZMO Video Analytics and Detection Solution](#), the process can be automated with computer vision and machine learning technologies to identify, inventory, and assess signs from video or image data and evaluates key factors such as sign condition, compliance with spacing and height regulations, and reflectivity. It generates actionable insights to prioritize maintenance, ensuring compliance and



improving overall road safety. This streamlined approach reduces manual effort, enhances operational efficiency, and ensures signs meet safety and visibility requirements.

- **Improving Content Discovery:** Government agencies like public works maintain vast video archives documenting infrastructure projects, maintenance updates, and public advisories. Disorganized storage and manual cataloging of raw footage often delays retrieval of critical information, hindering timely decision-making and transparency. [VIDIZMO EnterpriseTube](#) offers a video content management system that leverages Natural Language Processing (NLP) and topic modelling to tag videos with keywords to enhance the discoverability and usability of video assets, streamlining workflows and reducing redundant efforts.

Law Enforcement

- **Protecting Privacy and Ensuring Compliance:** Law enforcement agencies handle a variety of records, including body-worn camera videos, dashcam footage, incident reports, and 911 call recordings. Sharing this data with other agencies, legal entities, or the public necessitates redaction to safeguard individual privacy and uphold operational integrity. With [VIDIZMO Redactor](#), agencies can automate video and audio redaction to obscure personally identifiable information (PII), such as bystanders' faces, mute personal details like names, and redact sensitive information in reports. This ensures compliance with privacy laws while maintaining the accuracy and reliability of shared information.
- **Streamlining Evidence Analysis:** Law enforcement agencies are tasked with analyzing critical evidence from sources like body-worn cameras, dashcams, surveillance systems, and citizen-submitted videos—a time-intensive and complex responsibility. [VIDIZMO DEMS](#) transforms this process by enabling AI-powered searches within the digital evidence for key details like facial identifications or license plates, using advanced object recognition and activity detection that helps officers quickly go to the part of evidence they want to analyze. Automated transcription-based search also streamlines operations, ensuring officers can focus on solving cases while improving accuracy and accelerating justice delivery.
- **Enhancing Documentation for Case Preparation:** Law Enforcement agencies handle critical audio and video recordings, including interviews, interrogations, and 911 emergency calls. Accurate transcriptions of these recordings are essential for case preparation and legal proceedings. [VIDIZMO AI-Powered Transcription and Translation Solution](#) enhance documentation accuracy, streamline information flow, and improve accessibility, ensuring precise records for effective law enforcement operations.
- **Improving Public Service Using Engagement Insights:** Law enforcement agencies rely on analyzing 911 call recordings, public safety forums, and community-police dialogue sessions to evaluate communication effectiveness and public sentiment. [VIDIZMO Public Engagement Analysis Solution](#) can be customized to process and analyze unstructured audio and video data to identify emotions, recurring themes, and potential biases. This can enable agencies to assess interaction quality, ensure compliance, and promote equity in community engagement. By leveraging these insights, law enforcement can enhance trust, optimize service delivery, and make informed decisions to foster equitable and effective public safety efforts.
- **Enhancing Correctional Facility Security and Efficiency:** Correctional departments must monitor inmate and staff interactions to ensure safety and compliance within their facilities. Using CCTV and IP camera feeds, [VIDIZMO Video Analytics and Detection Solution](#) can be customized to detect critical anomalies such as abuse, neglect, unauthorized entrance, contraband smuggling, and behavioral patterns that may lead to conflicts or security breaches. The platform can also be configured to automatically carry out headcounts in juvenile centers classroom to analyze class attendance and can generate real-time alerts in case of absences. These capabilities enhance security measures, improve operational efficiency, and safeguard inmate well-being, enabling correctional facilities to maintain a safe, compliant, and accountable environment.
- **Reducing Administrative Burden in Police Reporting:** Law enforcement agencies face financial constraints in hiring additional administrative staff to manage increasing workloads. Existing solutions like evidence management systems, body camera footage repositories, and dispatch audio systems often lack the



functionality to auto-generate a comprehensive police report. VIDIZMO [AI Powered Summarization and Report Generation Solution](#) with customization can bridge this gap by integrating with relevant databases to generate police reports and incident summaries in alignment with departmental templates. This automation can enhance operational efficiency, minimizes manual errors, and accelerates case resolutions.

- **Efficient Evidence Retrieval:** Law enforcement agencies in county and city governments face the challenge of efficiently managing and retrieving vast amounts of digital evidence to solve cases and uphold justice. VIDIZMO's proposed [AI-powered search](#) can integrate with existing digital evidence management systems, utilizing AI-powered search capabilities such as transcription and natural language processing (NLP) to locate specific incidents based on context-based search queries, such as evidence involving particular individuals. This solution can eliminate the time-intensive process of manual searches, enabling officers to access critical evidence quickly.

Fire department

- **Protecting Privacy and Ensuring Compliance:** Fire departments handle sensitive files such as incident reports, emergency response logs, and investigation findings containing Personally Identifiable Information (PII) and Protected Health Information (PHI), such as names, medical data, and addresses. These records must be shared with the public, media, or legal entities under The Public Information Act and FOIA, necessitating meticulous redaction to protect privacy. [VIDIZMO Redactor](#) streamlines this process by automatically detecting and redacting PII and PHI across various file types, ensuring accuracy, compliance, and efficiency. This eliminates manual errors, saves time, and fosters public trust while maintaining data privacy and adhering to strict data-handling regulations.
- **Optimizing Community Engagement:** Fire Departments must analyze 911 emergency calls, fire safety workshops, and post-incident debrief videos to optimize emergency response and community engagement. [VIDIZMO Public Engagement Analysis Solution](#) can be customized to extract actionable insights from these recordings, identifying emotions like urgency, recurring themes like fire hazards, and ensuring compliance with safety protocols. These insights can empower fire departments to enhance response times, build community trust, and deliver equitable services, fostering a safer and more informed public.
- **Fire Prevention and Rescue Planning:** The fire department must ensure the swift detection of fires, smoke, and individuals in distress to effectively plan rescue operations and minimize damage. This can be done by detecting fire outbreaks, smoke, and trapped individuals. Ingesting data from data sources include surveillance video feeds from CCTV and IP cameras, as well as aerial footage from drones, [Video Analytics and Detection Solution](#) can be tailored to provide advanced AI-powered video analytics, offering real-time alerts for [fire and smoke detection](#), pinpointing individuals in need of rescue, and evaluating fire spread and structural damage. The solution can enable quicker, data-driven decision-making, enhancing emergency response, ensuring public safety, and reducing operational risks for county and municipal governments.

Public Health

- **Ensuring Privacy and Compliance:** Public health departments manage sensitive data such as medical records, vaccination data, treatment histories, epidemiological studies, and demographic information. Requests from researchers, journalists, advocacy groups, legal entities, and citizens require redaction to comply with HIPAA by protecting PHI, including patient names and medical IDs, while adhering to FOIA or state-specific laws for transparency. [VIDIZMO Redactor](#) empowers these departments with automated tools that accurately redact PHI across all formats, ensuring compliance, safeguarding privacy, and enabling timely, transparent data sharing.

Public Education

- **Safeguarding Student Privacy in Education Records:** Public schools and universities receive requests for education records such as transcripts, disciplinary records, health information, curriculum documents, and emails, which often include PII and PHI. These requests, submitted by parents, advocacy groups, researchers,



journalists, and legal entities, aim to ensure transparency in public education. Schools and universities must comply with FERPA, which protects student privacy and prohibits unauthorized disclosure of sensitive information. [VIDIZMO Redactor](#) automates redaction for text, audio, and video records (e.g., surveillance footage), ensuring compliance with FERPA while safeguarding privacy and improving efficiency.

Technical Approach

VIDIZMO employs a meticulous, structured, and client-focused implementation approach to ensure that each phase of delivering AI solutions aligns with client objectives. Depending on the nature of the engagement, VIDIZMO offers tailored methodologies for **Type 1: Out-of-the-Box (OTB) Solution Delivery**, **Type 2: Out-of-the-Box (OTB) Solution with Customization** & **Type 3: Custom AI Solutions**, ensuring the highest level of precision, adaptability, and client satisfaction.

Type 1: Out of the Box Solution

Typical implementation of our OTB offerings with SSO setup, out of the box configuration, user acceptance testing and training takes approx. 3-6 weeks.

Task	Activities	Est. Duration*
Project Kick Off	Conduct Project Kick Off Meeting	1 day
Product Demonstration	Conduct product walkthrough to showcase key functionalities of the VIDIZMO platform.	1 week
Workflow Analysis	Understand and analyze the customer’s current workflows, identify operational needs and specific configuration settings.	1 week
Setup & Configuration	Account Setup	2-4 Weeks
	Integration of customer’s Single Sign-On (SSO).	
	Set up VIDIZMO workflows to match the customer operational needs, ensuring processes are streamlined for efficient platform use.	
Training	Conduct training sessions for users to ensure familiarity with VIDIZMO functionalities and efficient platform usage.	1 week
Go-live	Launch of VIDIZMO solution for the customer, enabling full operational use and support.	1 day
	Support	Ongoing

**All timelines are estimated based on typical implementations and may vary for customer due to customer resource availability, unidentified requirements or unexpected issues or delays.*

Type 2: Out-of-the-Box (OTB) Solution with Customization

VIDIZMO delivery process for OTB products with customizations follows a phased delivery model underpinned by agile principles. This approach prioritizes incremental delivery to maximize ROI and align with customer expectations.



Phased Delivery Model

VIDIZMO applies the Pareto Principle to prioritize deliverables:

- **Phase 1: Minimum Viable Product (MVP)**
 - Focuses on rapid deployment, addressing 80% of requirements within 20% of the project timeline.
 - Enables quick validation of client needs and delivers a high ROI in the shortest time.
- **Phase 2: Customizations and Integrations**
 - Addresses evolving business requirements through custom development and seamless integration with existing workflows.

Road Mapping and Backlog Management

The process begins with a Discovery and Gap Analysis phase, where:

- **Requirements are assessed**, differentiating between OTB capabilities and custom developments.
- A **prioritized roadmap** is created, ensuring alignment with evolving client needs.
- Features are added to a backlog and iteratively delivered based on business priorities.

Project Tracking

- Projects are divided into weekly sprints, with deliverables presented every 2–3 sprints as product increments.
- **Progress Monitoring:** Leveraging agile tracking tools, VIDIZMO provides regular updates to the client, allowing for adjustments in scope or timelines as needed.

Documentation and Communication

VIDIZMO emphasizes transparency and thorough documentation throughout the project. Key deliverables include:

- **Project Documentation:** Gap Analysis, Architecture & Design, Test Plans, API Documentation, and more.
- **Training Materials:** Online training modules, recorded sessions, and access to the VIDIZMO Knowledge Base.
- **Consistent Communication:** Weekly calls and progress reports to keep the client informed and address issues proactively.

Type 3: Custom AI Solution Delivery

Our approach to managing custom AI projects ensures that solutions are developed to address specific client needs while adhering to industry best practices. This is achieved through a four-phase process:

Planning and Initiation

The planning and initiation phase is pivotal for project success, as it establishes the foundation for subsequent phases. Key activities include:

- **Stakeholder Engagement:** Conducting workshops and discussions to understand client needs and define project goals.
- **Requirement Gathering:** Documenting detailed functional and technical requirements.
- **Risk Identification and Mitigation:** Assessing potential risks and developing strategies to address them.
- **Roadmap Creation:** Establishing a comprehensive roadmap with defined milestones and timelines.

Execution and Development

This phase focuses on the iterative development and testing of custom AI models and integrations. Activities include:

- **Agile Development:** Employing iterative sprints to ensure continuous alignment with client objectives.
- **Custom AI Model Development:** Training and fine-tuning AI models to meet performance benchmarks.
- **Integration and Testing:** Seamless integration with existing systems and rigorous quality assurance testing, including unit, integration, and performance testing.



Delivery and Deployment

VIDIZMO ensures a smooth transition from development to deployment through:

- **Pilot Testing:** Conducting a controlled rollout to validate the solution.
- **User Training:** Comprehensive training sessions to familiarize stakeholders with the solution.
- **Full Deployment:** Organization-wide rollout with minimal disruption to operations.

Monitoring and Support

Once deployed, our solutions are continuously monitored to ensure long-term success. This includes:

- **Ongoing Support:** Multi-tiered technical support to resolve any issues promptly.
- **Quarterly Business Reviews (QBRs):** Regular feedback collection to adjust and optimize AI models as business needs evolve.

Additional Support Highlights

- **Proactive Onboarding:** Customized onboarding plans, including timelines and milestone tracking.
- **Role-Based Training:** Hands-on demonstrations, guides, and access to VIDIZMO knowledge base.
- **Custom Service Level Agreements (SLAs):** Tailored to client needs, ensuring clear response times and system availability targets.

Performance Metrics

VIDIZMO employs a robust framework for monitoring and evaluating the performance of its AI solutions to ensure they meet and exceed the expectations outlined in the RFP. Performance metrics are carefully aligned with each deliverable and operational challenge identified in Section 5.1, addressing specific needs across diverse public sector departments.

Key performance indicators (KPIs) for assessing AI performance include:

1. **Accuracy and Precision:** Metrics such as F1-scores, precision, recall, and Word Error Rate (WER) are used to evaluate the effectiveness of Computer Vision, Audio Analysis, and Text Analysis models. For instance:
 - **Computer Vision:** Object detection models are assessed for their ability to identify and track entities like vehicles, faces, and objects in dynamic environments.
 - **Audio Analysis:** Speech-to-text models are measured against transcription accuracy benchmarks, particularly in noisy or multilingual contexts.
 - **Text Analysis:** Named Entity Recognition (NER) and topic modelling are evaluated based on precision in extracting critical information and generating summaries.
2. **Scalability:** Solutions are tested to handle varying data volumes and interaction loads, ensuring they scale seamlessly as user demands increase. Performance under load is assessed through stress testing metrics, such as data throughput and system response times.
3. **Response Time and Latency:** Real-time analytics and system responsiveness are key metrics. These are tracked to ensure that AI solutions provide timely insights and meet the operational needs of public sector entities.
4. **Model Adaptability and Drift Management:** Continuous improvement mechanisms are monitored through metrics like model drift detection and retraining frequency. These ensure models remain relevant and accurate despite evolving datasets and user requirements.

As part of the implementation process, VIDIZMO conducts rigorous testing at each phase to validate functionality and performance. We engage our experienced QA Engineers to design and execute testing protocols and conduct rigorous testing and validation of all AI models before deployment, ensuring that solutions meet stringent quality standards. Performance is further validated through integration and stress testing to confirm seamless operation within existing systems, while tracking metrics such as API latency, data transfer efficiency, and system responsiveness.



To enhance client engagement, VIDIZMO assigns a dedicated account manager to each customer. This account manager oversees project implementation, monitors solution performance, and serves as a single point of contact for addressing customer queries, ensuring clear and consistent communication throughout the engagement. Regular status updates and performance reports are provided, offering transparency and accountability at every stage.

Risk Management

VIDIZMO Risk Management strategy establishes a structured approach to identify, assess, monitor, and mitigate risks associated with implementing AI solutions for NCTCOG and its TXShare members. The framework ensures that all potential risks are proactively addressed to minimize impact on project success and to safeguard sensitive data, systems, and stakeholders.

Identification of Risks

Risk identification is an ongoing process throughout the project lifecycle, using input from stakeholders, team members, and experts; brainstorming sessions; analysis of historical data and case studies; and continuous monitoring of project progress and changing conditions.

Potential risks identified in AI implementation include:

1. Data Security Vulnerabilities:
 - Risks: Data breaches, unauthorized access, or exposure of sensitive information.
 - Causes: Weak encryption, misconfigured access controls, insecure APIs.
2. Integration Challenges with Legacy Systems:
 - Risks: Compatibility issues with existing infrastructure.
 - Causes: Outdated technology, diverse data formats, limited APIs.
3. Model Bias and Performance Drift:
 - Risks: Biased or inaccurate AI predictions over time.
 - Causes: Training data imbalances, lack of retraining mechanisms, user behaviour changes.

All identified risks are recorded in a Risk Register tracking the ID, Description, Probability, Impact, Risk Score, and Mitigating Actions.

Risk Assessment and Prioritization

After identifying the risk, VIDIZMO will analyze each risk to assess the likelihood of the risk event occurring, and the probability outcomes associated with the risk event to determine its potential impact. VIDIZMO will analyze each risk to determine the severity of the risks identified by the team, a probability and impact factor will be assigned to each risk. The priorities of risk along with the risk score categories will be confirmed by the project manager, updating those in the risk register.

Mitigation Strategies

VIDIZMO collaborates with the customer to select appropriate strategies for each identified risk, ensuring the project avoids, transfers, mitigates, or accepts risks while enhancing opportunities from positive risks. The approach includes:

Strategies for Negative Risks: For negative risks, strategies include avoiding threats by adjusting plans, clarifying requirements, or acquiring expertise; transferring risk ownership to another party; mitigating risks by reducing their likelihood or impact; and accepting risks when mitigation is not feasible or necessary.



Strategies for Positive Risks (Opportunities): For positive risks, strategies involve exploiting opportunities to ensure they are fully realized, sharing ownership with third parties to maximize benefits, enhancing the likelihood or impact of positive outcomes, and accepting opportunities as they arise.

The Project Manager leads risk response planning with team consultations and early customer notifications. For severe risks, additional assessment meetings may be held to ensure an optimal response.

Continuous Monitoring and Reporting

Risk Monitoring Activities: Once a risk is established, it is continuously monitored to track escalation triggers, evaluate the effectiveness of responses, ensure actions are implemented as planned, and identify residual risks. Monitoring involves assessing current risks, determining and validating actions, evaluating outcomes, revisiting assumptions, and identifying new risks while systematically reporting on progress.

Risk Control Activities: Once a risk is established, it is continuously controlled by validating mitigation strategies, assessing impacts on scope, cost, and schedule, identifying new risks from mitigation actions, maintaining the Risk Management Plan, and revising response plans as needed.

Disaster Recovery and Business Continuity

VIDIZMO Disaster Recovery (DR) Plan ensures minimal service disruption and rapid recovery during unforeseen incidents, leveraging advanced technologies and tailored strategies to protect critical systems, data, and operations. Our robust, customizable DR Plan addresses the unique needs of NCTCOG Participating Entities and TXShare members, with key elements outlined in the attached **Appendix – VIDIZMO Sample DR Plan**:

1. **Risk Assessment and Preparedness:** Regular assessments prioritize vulnerabilities and prepare for disasters like environmental incidents, hardware failures, power outages, and cybersecurity threats.
2. **Core Components:**
 - **Azure Site Recovery (ASR):** Disaster Recovery-as-a-Service for quick recovery with minimal downtime.
 - **Global Replication Services (GRS):** Geo-redundancy for storage and backups.
 - **Redundant Systems:** Traffic Manager redirects requests to failover sites for seamless operations.
3. **Failover and Redundancy:**
 - **Planned Failovers:** Minimized disruption through data synchronization and preemptive shutdowns.
 - **Unplanned Failovers:** Immediate traffic redirection to backup sites via pre-configured policies.
4. **Backup and Recovery:**
 - Point-in-time database backups with defined RTO and RPO targets.
 - Lifecycle policies ensuring long-term retention and recovery capabilities.

VIDIZMO ensures business continuity through automated scaling and geo-redundant load balancing, pre-defined disaster recovery roles for rapid response, and weekly failover tests to maintain system readiness and data integrity without disrupting production. This comprehensive approach ensures business continuity and operational resilience for all stakeholders.

Staff Training

VIDIZMO equips staff with essential skills for successful AI implementation and management through comprehensive onboarding, role-based training, and risk awareness workshops on secure data handling and compliance. Continuous access to training materials and resources ensures staff remain updated on system features, enhancements, and best practices, enabling effective and secure AI adoption.



Compliance & Standards

Data Privacy Compliance

VIDIZMO ensures the highest standards of data privacy and security by [embedding compliance with global and industry-specific regulations](#), including [GDPR](#), and HIPAA, into its solutions. Privacy-by-design principles ensure organizations meet legal obligations while safeguarding sensitive data. VIDIZMO supports GDPR compliance with pseudonymization, secure processing, and data subject rights management. For HIPAA, ePHI is encrypted in transit and at rest, with strict access controls for authorized personnel. VIDIZMO adheres to CCPA by ensuring transparency in data collection and offering mechanisms for data access requests and opt-outs.

Additionally, VIDIZMO solutions comply with [CJIS](#), [NIST 800-53](#), [NIST FIPS 199](#), [SP 800-60](#), [FIPS 140-2](#), and [FIPS 200 standards](#), ensuring robust data security. Additionally, VIDIZMO complies with [CJIS](#), [NIST 800-53](#), [NIST FIPS 199](#), [SP 800-60](#), [FIPS 140-2](#), and [FIPS 200 standards](#), ensuring robust data security. Leveraging Azure and AWS platforms enhances compliance, security, and scalability. By integrating these frameworks, VIDIZMO provides solutions that meet regulatory obligations while delivering strong data protection, empowering organizations to navigate complex compliance landscapes confidently.

Data Governance Framework

VIDIZMO solutions are built on a comprehensive data governance framework that ensures the integrity, confidentiality, and availability of data while meeting compliance and security requirements. For Type 1 Out-of-the-Box (OTB) solutions, robust features are pre-integrated to align with these standards without customization. Type 2 and Type 3 solutions follow strict Software Development Life Cycle (SDLC) practices, incorporating OWASP Top 10 Security Standards to implement strong access controls, secure data handling, and monitoring.

Access Control: VIDIZMO employs role-based access control (RBAC) to restrict user access to necessary data and functions, minimizing security risks. Multi-factor authentication (MFA) adds an extra layer of protection against unauthorized system or data access.

Data Retention and Disposal: Policies ensure data is retained only as long as required and securely disposed of using industry-standard techniques to prevent unauthorized recovery, fully adhering to regulatory standards.

Data Auditing and Monitoring: Advanced logging tracks access events and modifications, creating a transparent and detailed record of user activities. This enables rapid detection and response to anomalies or unauthorized actions, ensuring accountability and security.

This governance framework underpins VIDIZMO commitment to delivering secure, compliant, and reliable solutions for its customers.

Cybersecurity Compliance

VIDIZMO upholds the highest cybersecurity standards to protect sensitive data and mitigate evolving threats. Our approach combines robust encryption, proactive vulnerability management, and a comprehensive security governance framework to ensure system security and reliability.

Encryption: VIDIZMO utilizes industry-standard protocols such as RSA-2048 and SHA-256 to secure data in transit and at rest, exceeding many regulatory requirements and ensuring confidentiality and integrity across environments.

Vulnerability Management: [VIDIZMO comprehensive vulnerability management framework](#) identifies, prioritizes, and resolves security risks to maintain system integrity. Security scans are conducted before every software update or major release, with patches deployed promptly based on severity. Critical vulnerabilities, such as malware threats, are addressed within 1-2 days, while high-severity risks impacting data confidentiality or availability are resolved within the



development cycle. Medium vulnerabilities are added to the next sprint, and low-severity issues are scheduled for future updates within the quarter. This proactive approach ensures timely mitigation of risks and continuous system security.

Bias and Algorithm Transparency

VIDIZMO ensures fairness and transparency in its AI models by integrating robust tools and processes to audit and mitigate potential biases, delivering equitable and ethical AI solutions. During development, datasets are rigorously analyzed to correct imbalances through techniques like data augmentation, rebalancing, and anomaly detection, ensuring training data reflects diverse real-world scenarios. Post-deployment, fairness metrics continuously monitor algorithmic performance, detecting and addressing unintended discrepancies through model retraining with updated datasets. VIDIZMO also ensures transparency by documenting model design, decision-making processes, and performance metrics, offering stakeholders clear insights into predictions and bias mitigation efforts. This commitment to fairness and accountability underpins VIDIZMO reliable and ethical AI solutions. For more details, please refer to

Appendix – VIDIZMO AI Ethics Policy

Integration & Interoperability Standards

VIDIZMO solutions are designed to ensure seamless integration and interoperability with a wide range of systems and platforms. By adhering to open data formats and industry-standard protocols such as RESTful APIs and SAML, our solutions provide flexibility, scalability, and compatibility with existing IT infrastructures.

For our **Type 1 Out-of-the-Box (OTB) solutions**, VIDIZMO offers a comprehensive range of pre-built integrations that enable immediate interoperability with popular platforms. These integrations include:

- **Single Sign-On (SSO):** VIDIZMO supports a wide variety of SSO authentication providers, ensuring seamless and secure user authentication across platforms. Examples include Azure AD, OneLogin, SAML-P, ADFS, Google SSO, Microsoft SSO, Facebook, Twitter, Ping ID, & LinkedIn
- **Content Processing:** VIDIZMO integrates with powerful content processing tools to streamline media workflows and enhance content usability. Examples include AWS Media Services, Azure Video Analyzer, VIDIZMO Video Indexer, VIDIZMO Audio Indexer.
- **Video Conferencing Tools:** VIDIZMO seamlessly integrates with leading video conferencing platforms to enable interactive collaboration and enhance communication workflows. Examples include Microsoft Teams, Zoom, and WebEx.
- **Content Sharing and Exporting:** VIDIZMO simplifies content sharing and exporting through integrations with storage solutions such as AWS S3 Bucket & SharePoint.
- **Content Ingestion:** VIDIZMO supports seamless content ingestion workflows for diverse use cases through AWS S3 Bucket Integration.

For **Type 2 (OTB Solutions with customization)** and **Type 3 (Custom AI Solutions)**, VIDIZMO offers robust RESTful APIs to support seamless integration with third-party systems. Our team works closely with customers to understand their unique integration requirements and can either perform the integration on their behalf or provide developer support to enable them to do it independently. VIDIZMO also provides comprehensive REST API documentation, empowering customers with the resources needed to implement integrations efficiently and effectively.

By combining pre-built integrations for immediate deployment and flexible APIs for customized solutions, VIDIZMO ensures that its solutions seamlessly align with customer ecosystems, delivering an adaptable and interoperable platform that meets diverse operational needs.



- VIDIZMO offers a mix of onshore or offshore resources, allowing TXShare members to optimize costs and resource availability.
- Labor categories include roles such as AI Architect, Machine Learning Engineer, Data Scientist, and Deployment Engineer, ensuring the right expertise is assigned to meet project needs.
- Suitable for projects with evolving requirements, providing flexibility for modifications during execution.

For unique and complex projects requiring the development of new AI solutions (Type 3) from ground up for specific customer business and technical needs and typically using custom datasets, VIDIZMO proposes the same pricing models i.e Project LOE-Based Firm Fixed Pricing & Time & Material Pricing.

6. PROPOSAL VALUE ADD

Supplementary Functionalities

VIDIZMO provides advanced data management capabilities that allow organizations to securely store, manage, and retrieve large volumes of digital content, [supporting over 255+ file formats](#), including videos, documents, and other media types. The platform supports various [storage options](#), including tiered storage in the cloud, ensuring cost-effective management of data over its lifecycle. VIDIZMO data management includes features like metadata tagging, powerful [search functionalities](#), and secure [access controls](#), enabling organizations to efficiently organize and access their data. Additionally, VIDIZMO platform supports integration with third-party data systems, ensuring seamless data flow across enterprise applications. VIDIZMO offers lifecycle management through features like soft delete policies, purge policies, by which organizations can set rules for the lifecycle of their content—such as archiving, deleting, purging, or moving files based on their age or usage—ensuring efficient data management over time.

Flexible Deployment

VIDIZMO provides a wide range of deployment options to accommodate the unique operational and regulatory requirements of public sector entities. Our solutions can be deployed as Vendor-Hosted Shared SaaS or Dedicated SaaS, offering cost-effective and scalable options for varying organizational needs. For organizations with stricter compliance mandates, VIDIZMO supports deployments in Azure, Azure Government, and AWS, ensuring alignment with federal and state-level regulations. Additionally, VIDIZMO offers deployment options for on-premises infrastructure or in the customer's private cloud environment, providing maximum control over data storage and processing. These options are particularly beneficial for agencies requiring enhanced data sovereignty and compliance with frameworks like CJIS, HIPAA, or CCPA. This flexibility empowers public sector entities to adopt modern AI and content management solutions without compromising on security, control, or adaptability to their specific workflows. These deployment options ensure VIDIZMO solutions are accessible, customizable, and future-proof for diverse organizational needs. For more details on the various deployment models offered by VIDIZMO, please refer to **Appendix – VIDIZMO Deployment Models**

Support & Training

VIDIZMO is committed to ensuring a seamless experience for its customers through robust support plans and customizable training programs. We offer a range of support plans (**detailed in Appendix – VIDIZMO Support Plans**) designed to meet diverse organizational needs, ensure high availability, and comply with SLA requirements. Moreover, VIDIZMO offers fully customizable training programs to meet the unique needs of each organization. These programs include a Train-the-Trainer model for equipping key personnel with in-depth knowledge, as well as multiple sessions for larger teams or phased rollouts. Training can be delivered online or in-person, with hands-on engagement tailored to maximize user adoption and operational success.



Innovative Approach

Our extensive experience spans the development and implementation of AI-driven solutions that not only address the unique requirements of our clients but also create measurable impacts by enhancing operational efficiency, security, and compliance. One of the key projects that exemplifies our expertise in foundational technologies is our collaboration with a military-level government agency. The agency required a solution to redact sensitive information from video, image, and audio content. VIDIZMO developed a highly customized redaction tool, leveraging AI-driven object detection and optical character recognition (OCR) technologies. Our solution was specifically designed to detect and redact Personally Identifiable Information (PII), including faces, license plates, and weapons, in compliance with the agency's stringent security protocols. By training AI models on complex data sets, we enabled the system to perform highly accurate automatic redaction of video and audio content. Additionally, our solution offered manual override options for greater precision, ensuring sensitive information remained protected while reducing manual effort. The outcome was a tailored AI solution that streamlined the agency's redaction processes, improving overall data security and operational efficiency. This project highlights VIDIZMO ability to integrate AI, data management, and process digitization to deliver a comprehensive, scalable solution for sensitive content management.

Another significant engagement involved a collaboration with a state county looking to transition from physical evidence storage to a fully digitized platform. The county had previously relied on hard drives and thumb drives to store and share evidence, which was both inefficient and insecure. VIDIZMO deployed its Digital Evidence Management System (DEMS), which digitized the county's evidence management workflows, improving security, accessibility, and compliance.

The tailored platform provided by VIDIZMO enabled secure storage, access control, and sharing of digital evidence for hundreds of users across various departments. By integrating data management capabilities, the system facilitated easy access to critical evidence, while advanced audit trails ensured compliance with legal and regulatory standards. This transformation from a manual, physical storage system to a digital platform not only enhanced operational efficiency but also ensured the highest levels of data security and integrity.

7. HUB BONUS

VIDIZMO is a certified Minority-Owned Small Business. We have included our certification as part of our RFP response in ***Appendix - VIDIZMO Minority-Owned Small Business Certificate***.

8. ATTACHMENTS

Note: Due to technical limitation preventing us from appending or combining digitally signed PDF documents into a single document, all attachments have instead been uploaded as separate files as part of VIDIZMO proposal directly in Public Purchase Portal.

- Attachment I: Instructions
- Attachment II: Certification of Offeror
- Attachment III : Certification Regarding Debarment
- Attachment IV : Restrictions on Lobbying
- Attachment V : Drug-Free Workplace Certification
- Attachment VI I: Certification Regarding Disclosure of Conflict of Interest
- Attachment VII : Certification of Fair Business Practices

APPENDIX A.1
Pricing for TXShare Cooperative Purchase Program Participants

Service Category #1: Artificial Intelligence (AI) Solutions for Public Sector Entities					
SKU	AI Service /Feature/License/Plan	Pricing Unit	% Dis count	Additional Description	Applicable Solutions
SaaS (MS Azure Gov Shared)					
GSAAS-BUNDLE-ADDON-AUTOTRANScrip-50HOUR	AI (Automatic Transcription) - 50 Hours	Hourly Bundle	7.50%	AI Bundle of VIDIZMO Transcription. Converts spoken words in audio or video files into text automatically, up to 50 hours of content.	VIDIZMO Redactor VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AUTOTRANC&Transl-50HOUR	AI (Automatic Transcription & Translation) - 50 Hours	Hourly Bundle	7.50%	AI Bundle VIDIZMO Transalation. Translates text or spoken words in audio or video files into other languages automatically, up to 50 hours of content.	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AIPROCESSING-50HOUR	AI Processing (Transcription, Video details, Summerization & Auto Chaptering) - 50 Hours	Hourly Bundle	7.50%	AI Bundle of VIDIZMO Transcription, Video details, Summerization & Auto Chaptering, up to 50 hours of video.	EnterprirseTube Video Content Management Solution AI Powered Summarization and Report Generation Solution Public Engagement Analysis Solution
GVID-ADDENCODSTD-1TB	Transcoding Per TB	TB	7.50%	Includes 1 TB of transcoding capacity to convert and optimize media for playback across multiple devices and formats	VIDIZMO Digital Evidence Management Solution (DEMS) EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GDEM-BUNDLE-ADDON-HOTStorage-1TB	Storage per TB (HOT GRS) - Yearly	TB	7.50%	Provides 1 TB of yearly storage	VIDIZMO Redactor VIDIZMO Digital Evidence Management Solution (DEMS) EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GREDACT-SAS-LITE-ENT-CAL-1	VIDIZMO Redaction - Client Access Licenses (Authenticated User) LITE Redaction	Yearly User Subscription License	7.50%	Provides a yearly user license for VIDIZMO's AI-powered video and image redaction capabilities, including face and person redaction. Customer is required to purchase AI Bundle and Storage add-on in addition to the user license to fully enable functionality. For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO Redactor CALs	VIDIZMO Redactor
GREDACT-SAS-POWER-ENT-CAL-1	VIDIZMO Redaction - Client Access Licenses (Authenticated User) Power Redaction	Yearly User Subscription License	7.50%	Yearly user license of AI-powered redaction tools for video, audio, and images, including redaction of faces, persons, license plates, and other sensitive information. Customer is required to purchase AI Bundle and Storage add-on in addition to the license to fully enable functionality. For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO Redactor CALs	VIDIZMO Redactor
GREDACT-SAS-POWERPLUS-ENT-CAL-1	VIDIZMO Redaction - Client Access Licenses (Authenticated User) Power+ Redaction	Yearly User Subscription License	7.50%	Provides a yearly user license for VIDIZMO's AI-powered video and image redaction capabilities, including face, person, and license plate redaction. Customer is required to purchase AI Bundle and Storage add-on in addition to the license to fully enable functionality. For more details on different user roles, see Appendix - VIDIZMO Redactor CALs.	VIDIZMO Redactor

GREDACT-SAS-Audio-ENT-CAL-1	VIDIZMO Redaction - Client Access Licenses (Authenticated User) Audio Redaction	Yearly User Subscription License	7.50%	<p>Provides a yearly user license for VIDIZMO's AI-powered Audio redaction capabilities. Requires the AI Bundle and Storage add-on to fully enable functionality.</p> <p>Requires the AI Bundle and Storage add-on to fully enable functionality.</p> <p>For more details on different user roles, see Appendix - VIDIZMO Redactor CALs.</p>	VIDIZMO Redactor
GREDACT-SAS-DOC-ENT-CAL-1	VIDIZMO Redaction - Client Access Licenses (Authenticated User) DOC. Redaction	Yearly User Subscription License	7.50%	<p>Provides a yearly user license for VIDIZMO's AI-powered Document Redaction.</p> <p>Requires the AI Bundle and Storage add-on to fully enable functionality.</p> <p>For more details on different user roles, see Appendix - VIDIZMO Redactor CALs.</p>	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIVIDREDACTION-50HOUR	Redaction AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/VIDEO OCR Detection and Redaction) - 50 Hours	Hourly Bundle	7.50%	<p>Includes 50 hours of AI-powered redaction for video (faces, persons, license plates, and vehicles), audio, and image content. This bundle is a prerequisite for enabling VIDIZMO Redaction capabilities. Corresponds to "VIDIZMO Redactor (Type 1)" as outlined in Section 4 of the technical proposal.</p>	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIADREDACTION-50HOUR	VIDIZMO Redaction - AI Audio Detection &Redaction - 50 Hours	Hourly Bundle	7.50%	<p>Includes 50 hours of AI-powered redaction for audio. This bundle is a prerequisite for enabling VIDIZMO Redaction capabilities. Corresponds to "VIDIZMO Redactor (Type 1)" as outlined in Section 4 of the technical proposal.</p>	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-DOCDREDACTION-1000PG	VIDIZMO Redaction - AI Document OCR - 1000 Pages	1000 Pages	7.50%	<p>Provides AI-powered OCR (Optical Character Recognition) for processing up to 1,000 document pages. This functionality integrates with VIDIZMO Redaction to support document redaction use cases.</p>	VIDIZMO Redactor
GDEM-SAS-LITE-CAL-1	VIDIZMO DEM - Client Access Licenses (Authenticated User) LITE	Yearly User Subscription License	7.50%	<p>Provides a yearly license for VIDIZMO's Digital Evidence Management (DEM) solution. This license is required for evidence management and includes access to basic authenticated user functionalities. Storage add-on is required with the license.</p>	VIDIZMO Digital Evidence Management Solution
GDEM-SAS-POWER-CAL-1	VIDIZMO DEM - Client Access Licenses (Authenticated User) Power	Yearly User Subscription License	7.50%	<p>Yearly access to the VIDIZMO DEM SaaS platform. Customer is required to purchase AI Bundle and Storage add-on in addition to the license to fully enable functionality.</p> <p>For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO DEMS CALs</p>	VIDIZMO Digital Evidence Management Solution
GDEM-SAS-POWERPLUS-CAL-1	VIDIZMO DEM - Client Access Licenses (Authenticated User) Power+	Yearly User Subscription License	7.50%	<p>Provides a yearly user license for VIDIZMO's Digital Evidence Management (DEM) solution. Includes capabilities for transcription, AI video, audio, image, and document redaction. Customer is required to purchase AI Bundle and Storage add-on in addition to the license to fully enable functionality.</p> <p>For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO DEMS CALs</p>	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIVIDREDACTION-50HOUR	DEM AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/VIDEO OCR Detection and Redaction) - 50 Hours	Hourly Bundle	7.50%	<p>Includes 50 hours of AI-powered redaction for video (faces, persons, license plates, and vehicles), audio, and image content. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO DEM.</p>	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIADREDACTION-50HOUR	DEM AI Audio Detection &Redaction - 50 Hours	Hourly Bundle	7.50%	<p>Includes 50 hours of AI-powered audio detection and redaction. This bundle is a prerequisite for enabling audio redaction AI functionalities in VIDIZMO DEM.</p>	VIDIZMO Digital Evidence Management Solution

GSGDEM-BUNDLE-ADDON-DOCDREDACTION-50PG	DEM AI Document OCR - 1000 Pages	1000 Pages	7.50%	Provides AI-powered OCR (Optical Character Recognition) for processing up to 1,000 document pages. This functionality integrates with VIDIZMO DEM to support document redaction and management use cases.	VIDIZMO Digital Evidence Management Solution
GET-STANDARD2-0-100	EnterpriseTube Standard - Client Access Licenses (Authenticated User) - 0 - 100 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for up to 100 authenticated users with access to EnterpriseTube Standard features. Includes up to 10x viewers per license. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterprirseTube Video Content Management Solution
GET-STANDARD2-101-500	EnterpriseTube Standard - Client Access Licenses (Authenticated User) - 101 - 500 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 100-500 authenticated users with access to EnterpriseTube Standard features. Includes up to 10x viewers per license. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterprirseTube Video Content Management Solution
GET-STANDARD2-500+	EnterpriseTube Standard - Client Access Licenses (Authenticated User) - 500+ Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 500+ authenticated users with access to EnterpriseTube Standard features. Includes up to 10x viewers per license. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterprirseTube Video Content Management Solution
GET-PREMIUM2-0-100	EnterpriseTube Premium - Client Access Licenses (Authenticated User) - 0 - 100 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for up to 100 authenticated users with access to EnterpriseTube Premium features. Includes up to 10x viewers per license. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterprirseTube Video Content Management Solution
GET-PREMIUM2-101-500	EnterpriseTube Premium - Client Access Licenses (Authenticated User) - 101 - 500 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 100-500 authenticated users with access to EnterpriseTube Premium features. Includes up to 10x viewers per license.	EnterprirseTube Video Content Management Solution
GET-PREMIUM2-500+	EnterpriseTube Premium - Client Access Licenses (Authenticated User) - 500+ Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 500+ authenticated users with access to EnterpriseTube Premium features. Includes up to 10x viewers per license. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterprirseTube Video Content Management Solution
GVID-BANDWIDTH-1TB	VIDIZMO EVCM - Bandwidth Per TB	TB	7.50%	Adds 1 TB of bandwidth for data transfer, enabling smooth video delivery and content streaming on EnterpriseTube	EnterprirseTube Video Content Management Solution
GVID-GS-CAL2-ADMIN	EnterpriseTube - Admin, Manager, Moderator User	Yearly User Subscription License	7.50%	Yearly license for admin, manager, and moderator roles in EnterpriseTube	EnterprirseTube Video Content Management Solution
GET-LS-HRS1000	Live Streaming Package (Annual) - 1,000 Live Streaming Hours	Hourly Bundle	7.50%	Includes 1,000 hours of live streaming per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution
GET-STANDARD-GS-LS	VIDIZMO Live Streaming Module	Yearly Module License Subscription	7.50%	Provides access to the live streaming module for broadcasting and managing live events with advanced streaming capabilities	EnterprirseTube Video Content Management Solution Video Analytics and Detection Solution
GVID-GS-Platf-GS-CAL-ADMIN	VIDZMO Platform Admin	Yearly User Subscription License	7.50%	Yearly license for admin in VIDIZMO Platform	Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AIPROCESSINGANOMALY-50HOUR	AI Video Analytics Bundle (Anomaly Solution) - 50 Hours	Hourly Bundle	7.50%	Includes 50 hours of AI-powered redaction for video Anomaly Detection. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO Platform.	Anomaly Detection Solution

On Premises/Private Cloud

GREDACT-OP-LITE-CAL-1	Client Access Licenses (Authenticated User) LITE Redaction	Yearly User Subscription License	7.50%	Yearly On-Premises User License for AI Video Redaction (Face and Person) and Images . Requires Server Licenses and Setup Service .For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO Redactor CALs	VIDIZMO Redactor
GREDACT-OP-Power-CAL-1	Client Access Licenses (Authenticated User) Power Redaction	Yearly User Subscription License	7.50%	Yearly On-Premises User License for AI Video Redaction (Faces, Persons, and License Plates), Audio, and Images . Requires Server Licenses and Setup Service . For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO Redactor CALs	VIDIZMO Redactor
GREDACT-OP-Powerplus-CAL-1	Client Access Licenses (Authenticated User) Power+ Redaction	Yearly User Subscription License	7.50%	Yearly On-Premises User License for AI Video Redaction (Faces, Persons, and License Plates), Audio, and Images . Requires Server Licenses and Setup Service . For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO Redactor CALs	VIDIZMO Redactor
GREDACT-OP-Audio-CAL-1	Client Access Licenses (Authenticated User) Audio Redaction	Yearly User Subscription License	7.50%	Yearly user license for AI-powered audio redaction. Requires Server Licenses and Setup Service	VIDIZMO Redactor
GREDACT-OP-Doc-CAL-1	Client Access Licenses (Authenticated User) DOC. Redaction	Yearly User Subscription License	7.50%	Yearly user license for AI-powered document redaction, leveraging OCR to identify and redact sensitive information in digital and scanned documents. Requires Server Licenses and Setup Service	VIDIZMO Redactor
GREDACT-OP-Softw-LIC	VIDIZMO Redaction Server License	Yearly Server Subscription License	7.50%	Yearly License required for Redaction Server.	VIDIZMO Redactor
GDEM-OP-LITE-CAL-1	VIDIZMO DEM - Client Access Licenses (Authenticated User) LITE	Yearly User Subscription License	7.50%	Yearly On-Premises User License for Digital Evidence Management. Requires Server Licenses and Setup Service .For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO DEMS CALs	VIDIZMO Digital Evidence Management Solution
GDEM-OP-POWER-CAL-1	VIDIZMO DEM - Client Access Licenses (Authenticated User) Power	Yearly User Subscription License	7.50%	Yearly On-Premises User License for VIDIZMO DEMS, including AI Video and Image Redaction. Requires Server Licenses and Setup Service. For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO DEMS CALs	VIDIZMO Digital Evidence Management Solution
GDEM-OP-POWERPLUS-CAL-1	VIDIZMO DEM - Client Access Licenses (Authenticated User) Power+	Yearly User Subscription License	7.50%	Yearly On-Premises User License for DEMS, including Transcription, AI Video, Audio, Image, and Document Redaction. Redaction. Requires Server Licenses and Setup Service .For more details on different use roles in VIDIZMO Redactor, please refer to Appendix - VIDIZMO DEMS CALs	VIDIZMO Digital Evidence Management Solution
GDEM-OP-SVR-LC	VIDIZMO DEM Server License	Yearly Server License	7.50%	Yearly License required for DEM Server.	VIDIZMO Digital Evidence Management Solution
GDEM-OP-AIFEAT	VIDIZMO AI Feature License	Yearly Subscription Feature License	7.50%	A mandatory license required to enable VIDIZMO's OTB AI capabilities for all features. This license is a prerequisite for AI functionalities.	VIDIZMO Digital Evidence Management Solution
GET-STANDARD2-0-100	EnterpriseTube Standard - Client Access Licenses (Authenticated User) - 0 - 100 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for up to 100 authenticated users for EnterpriseTube Standard. Includes access for up to 10x additional viewers per purchased license. Requires Server Licenses and Setup Service . For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterprirseTube Video Content Management Solution

GET-STANDARD2-101-500	EnterpriseTube Standard - Client Access Licenses (Authenticated User) - 100 - 500 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 100-500 authenticated users for EnterpriseTube Standard. Includes access for up to 10x additional viewers per purchased license. Requires Server Licenses and Setup Service . For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterpriseTube Video Content Management Solution
GET-STANDARD2-500+	EnterpriseTube Standard - Client Access Licenses (Authenticated User) - 500+ Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 500+ authenticated users for EnterpriseTube Standard. Includes access for up to 10x additional viewers per purchased license. Requires Server Licenses and Setup Service. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterpriseTube Video Content Management Solution
GET-PREMIUM2-0-100	EnterpriseTube Premium - Client Access Licenses (Authenticated User) - 0 - 100 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for up to 100 authenticated users for EnterpriseTube Premium. Includes access for up to 10x additional viewers per purchased license.Requires Server Licenses and Setup Service. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterpriseTube Video Content Management Solution
GET-PREMIUM2-101-500	EnterpriseTube Premium - Client Access Licenses (Authenticated User) - 100 - 500 Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 100-500 authenticated users for EnterpriseTube Premium. Includes access for up to 10x additional viewers per purchased license. Requires Server Licenses and Setup Service . For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterpriseTube Video Content Management Solution
GET-PREMIUM2-500+	EnterpriseTube Premium - Client Access Licenses (Authenticated User) - 500+ Per User. Includes: upto 10x viewers of purchased licenses	Yearly User Subscription License	7.50%	Yearly license for 500+ authenticated users for EnterpriseTube Premium. Includes access for up to 10x additional viewers per purchased license. Requires Server Licenses and Setup Service.□ For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterpriseTube Video Content Management Solution
GVID-GS-CAL2-ADMIN	EnterpriseTube - Admin, Manager, Moderator User	Yearly User Subscription License	7.50%	Yearly license for admin, manager, and moderator roles in EnterpriseTube, providing advanced user management and moderation capabilities. For more details on different user roles in EnterpriseTube, please visit https://help.vidizmo.com/support/solutions/articles/17000083003-concept-of-user-roles-in-vidizmo	EnterpriseTube Video Content Management Solution
GET-STANDARD-GS-LS	Live Streaming Module	Yearly Module License Subscription	7.50%	Provides access to the live streaming module for broadcasting and managing live events with advanced streaming capabilities	EnterpriseTube Video Content Management Solution Video Analytics and Detection Solution
GVID-OP-PLATF-Softw-LIC	VIDZMO Platform Server License	Yearly User Subscription License	7.50%	Yearly Server license for VIDIZMO Platform administrators .	Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GVID-GS-Platf-GS-CAL-ADMIN	VIDZMO Platform Admin	Yearly User Subscription License	7.50%	Yearly User license for VIDIZMO Platform administrators .	Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GVD-OP-AIDCONTENTPROC-SVR-LC-AIB	Yearly License required for AI Content Processing Server - Audio Indexer basic with 24K hours of processing per year	Yearly Server License	7.50%	Yearly License required for AI Content Processing for Audio Indexer Basic.	All
GVD-OP-AIDCONTENTPROC-SVR-LC-AIA	Yearly License required for AI Content Processing Server - Audio Indexer basic Advance	Yearly Server License	7.50%	Yearly License required for AI Content Processing for Audio Indexer Advance.	All

GVD-OP-AIDCONTENTPROC-SVR-LC-VI	Yearly License required for AI Content Processing Server. □ Video Indexer with 5K Hours of processing per year	Yearly Server License	7.50%	Yearly License required for AI Content Processing for Video Indexer.	All
GVD-OP-ENTDCCONTENTPROC-SVR-LC	VIDIZMO Content Processing Server	Yearly Server License	7.50%	Yearly License required for AI Content Processing for Video Indexer.	All
GET-STANDARD-GS-LS	VIDIZMO Live Streaming Module	Yearly Module License Subscription	7.50%	Provides access to the live streaming module for broadcasting and managing live events with advanced streaming capabilities	EnterprirseTube Video Content Management Solution Video Analytics and Detection Solution

Notes
<p>Subscription License Term:</p> <p>All Subscription are on Yearly Terms Paid yearly in Advance. A yearly invoice for the yearly subscription licenses, hosting, maintenance & support will be generated immediately upon the start of subscription period & will be due for payment within 30 days of receipt.</p> <p>For detailed terms and conditions, please refer to Appendix - VIDIZMO Subscription Service Agreement - SaaS or VIDIZMO On-Prem/Private Cloud Software Subscription Licensing Agreement as applicable</p> <p>Professional Services:</p> <p>1. An advance payment of 25% is applicable to fixed cost projects, not consultancy involving full time contractors charged at Time and Material.</p> <p>2. All rates provided are for full-time resources charged at Time & Material ; part-time options are</p> <p>3. Hourly rates cover both onshore and offshore resources, calculated based on years of experience to ensure project-aligned expertise.</p> <p>General:</p> <p>All rates are exclusive of taxes.</p> <p>All Prices are for Azure GOV</p> <p>All Shared SaaS plans includes Standard support and On Premises/Private cloud option has basic support included. The plan details at https://vidizmo.ai/support/support-plans</p> <p>All quotes prices for services are provided in USD</p> <p>Pricing is valid for six (6) months from the proposal date.</p>

Pricing Terms & Conditions
· All optional components will incur an additional cost as specified.
· 3 Year Terms Paid yearly in Advance. For Renewal Year 1 and onwards: A yearly invoice for the yearly subscription licenses, hosting, maintenance & support will be generated immediately upon the start of subscription period & will be due for payment within 30 days of receipt.
· Payments due within 30 days of invoice.
· All prices are in USD.
· All prices are excluding taxes
· All prices are discounted based on the 3-year contract price. In
For detailed terms and conditions, please refer to Appendix -

Service Category #2: Other Ancillary Products or Services					
SKU	AI Service /Feature/License/Plan	Pricing Unit	% Discount	Additional Description	Applicable Solution
SaaS (Shared)					
GSAAS-BUNDLE-ADDON-AUTOTRANSCRIP-50HOUR	AI (Automatic Transcription) - 50 Hours	Hourly Bundle	7.50%	Bundle includes 50 hours of automatic transcription for audio and video content	VIDIZMO Redactor VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AUTOTRANSCRIP-100HOUR	AI (Automatic Transcription) - 100 Hours	Hourly Bundle	7.50%	Bundle includes 100 hours of automatic transcription for audio and video content	VIDIZMO Redactor VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AUTOTRANSCRIP-500HOUR	AI (Automatic Transcription) - 500 Hours	Hourly Bundle	7.50%	Bundle includes 500 hours of automatic transcription for audio and video content	VIDIZMO Redactor VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AUTOTRANSCRIP-1000HOUR	AI (Automatic Transcription) - 1000 Hours	Hourly Bundle	7.50%	Bundle includes 1000 hours of automatic transcription for audio and video content	VIDIZMO Redactor VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AUTOTRANC&Transl-50HOUR	AI (Automatic Transcription & Translation) - 50 Hours	Hourly Bundle	7.50%	Bundle includes 50 hours of transcription with multilingual translation for audio and video.	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AUTOTRANC&Transl-100HOUR	AI (Automatic Transcription & Translation) - 100 Hours	Hourly Bundle	7.50%	Bundle includes 100 hours of transcription with multilingual translation for audio and video.	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AUTOTRANC&Transl-500HOUR	AI (Automatic Transcription & Translation) - 500 Hours	Hourly Bundle	7.50%	Bundle includes 500 hours of transcription with multilingual translation for audio and video.	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AUTOTRANC&Transl-1000HOUR	AI (Automatic Transcription & Translation) - 1000 Hours	Hourly Bundle	7.50%	Bundle includes 1000 hours of transcription with multilingual translation for audio and video.	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution Public Engagement Analysis Solution

GSAAS-BUNDLE-ADDON-AIPROCESSING-50HOUR	AI Processing (Transcription, Video details, Summerization & Auto Chaptering) - 50 Hours	Hourly Bundle	7.50%	Bundle includes 50 hours of transcription, video analysis, summarization, and automated chapter creation.	EnterprirseTube Video Content Management Solution AI Powered Summarization and Report Generation Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AIPROCESSING-100HOUR	AI Processing (Transcription, Video details, Summerization & Auto Chaptering) - 100 Hours	Hourly Bundle	7.50%	Bundle includes 100 hours of transcription, video analysis, summarization, and automated chapter creation.	EnterprirseTube Video Content Management Solution AI Powered Summarization and Report Generation Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AIPROCESSING-500HOUR	AI Processing (Transcription, Video details, Summerization & Auto Chaptering) - 500 Hours	Hourly Bundle	7.50%	Bundle includes 500 hours of transcription, video analysis, summarization, and automated chapter creation.	EnterprirseTube Video Content Management Solution AI Powered Summarization and Report Generation Solution Public Engagement Analysis Solution
GSAAS-BUNDLE-ADDON-AIPROCESSING-1000HOUR	AI Processing (Transcription, Video details, Summerization & Auto Chaptering) - 1000 Hours	Hourly Bundle	7.50%	Bundle includes 1000 hours of transcription, video analysis, summarization, and automated chapter creation.	EnterprirseTube Video Content Management Solution AI Powered Summarization and Report Generation Solution Public Engagement Analysis Solution
GDEM-BUNDLE-ADDON-HOTStorage-1TB	Storage per TB (Hot GRS) - Yearly	TB	7.50%	Provides 1 TB of yearly storage	All SaaS Solutions
GDEM-BUNDLE-ADDON-HOTStorage-10TB	Storage 10 TB (Hot GRS) - Yearly	TB	7.50%	Provides 10 TB of yearly storage	All SaaS Solutions
GDEM-BUNDLE-ADDON-HOTStorage-50TB	Storage 50 TB (Hot GRS) - Yearly	TB	7.50%	Provides 50 TB of yearly storage	All SaaS Solutions
GDEM-BUNDLE-ADDON-COLDStorage-1TB	Storage per TB (Cold GRS) - Yearly	TB	7.50%	1 TB of cost-effective cold storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-COLDStorage-10TB	Storage 10 TB (Cold GRS) - Yearly	TB	7.50%	10 TB of cost-effective cold storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-COLDStorage-50TB	Storage 50 TB (Cold GRS) - Yearly	TB	7.50%	50 TB of cost-effective cold storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-ArchiveStorage-1TB	Storage per TB (Archive GRS) - Yearly	TB	7.50%	1 TB of long-term archive storage with geo-redundancy	All Solutions

GDEM-BUNDLE-ADDON-ArchiveStorage-10TB	Storage 10 TB (Archive GRS) - Yearly	TB	7.50%	10 TB of long-term archive storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-ArchiveStorage-50TB	Storage 50 TB (Archive GRS) - Yearly	TB	7.50%	50 TB of long-term archive storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-HOTStorage-LRS-1 TB	Storage per TB (Hot LRS) - Yearly	TB	7.50%	1 TB of high-performance hot storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-HOTStorage-LRS-10TB	Storage 10 TB (Hot LRS) - Yearly	TB	7.50%	10 TB of high-performance hot storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-HOTStorage-LRS-50TB	Storage 50 TB (Hot LRS) - Yearly	TB	7.50%	50 TB of high-performance hot storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-COLDStorage-LRS-1 TB	Storage per TB (Cold LRS) - Yearly	TB	7.50%	1 TB of cost-efficient cold storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-COLDStorage-LRS-10TB	Storage 10 TB (Cold LRS) - Yearly	TB	7.50%	10 TB of cost-efficient cold storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-COLDStorage-LRS-50TB	Storage 50 TB (Cold LRS) - Yearly	TB	7.50%	50 TB of cost-efficient cold storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-ArchiveStorage-LRS-1 TB	Storage per TB (Archive LRS) - Yearly	TB	7.50%	1 TB of archive storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-ArchiveStorage-LRS-10TB	Storage 10 TB (Archive LRS) - Yearly	TB	7.50%	10 TB of archive storage with locally redundant storage	All Solutions

GDEM-BUNDLE-ADDON-ArchiveStorage-LRS-50TB	Storage 50 TB (Archive LRS) - Yearly	TB	7.50%	50 TB of archive storage with locally redundant storage	All Solutions
GVID-ADDENCODSTD-1TB	Transcoding Per TB	TB	7.50%	Offers 1 TB of transcoding capacity for converting and optimizing media for playback	VIDIZMO Digital Evidence Management Solution (DEMS) EnterpriseTube Video Content Management Solution Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GVID-ADDITION-PORTAL1	Additional Portal - Yearly	Yearly Subscription License	7.50%	Yearly license for adding an extra portal to the existing SaaS platform	All SaaS Solutions
GSGREDACT-BUNDLE-ADDON-AIVIDREDACTION-50HOUR	Redcation AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/VIDEO OCR Detection and Redaction) - 50 Hours	Hourly Bundle	7.50%	Includes 50 hours of video analytics for detecting and redacting faces, persons, license plates, and text using OCR	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIVIDREDACTION-100HOUR	Redcation AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/VIDEO OCR Detection and Redaction) - 100 Hours	Hourly Bundle	7.50%	Includes 100 hours of video analytics for detecting and redacting faces, persons, license plates, and text using OCR	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIVIDREDACTION-500HOUR	Redcation AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/VIDEO OCR Detection and Redaction) - 500 Hours	Hourly Bundle	7.50%	Includes 500 hours of video analytics for detecting and redacting faces, persons, license plates, and text using OCR	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIVIDREDACTION-1000HOUR	Redcation AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/VIDEO OCR Detection and Redaction) - 1000 Hours	Hourly Bundle	7.50%	Includes 1000 hours of video analytics for detecting and redacting faces, persons, license plates, and text using OCR	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIADREDACTION-50HOUR	VIDIZMO Redaction - AI Audio Detection & Redaction - 50 Hours	Hourly Bundle	7.50%	Provides 50 hours of audio detection and redaction to remove sensitive information	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIADREDACTION-100HOUR	VIDIZMO Redaction - AI Audio Detection & Redaction - 100 Hours	Hourly Bundle	7.50%	Provides 100 hours of audio detection and redaction to remove sensitive information	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIADREDACTION-500HOUR	VIDIZMO Redaction - AI Audio Detection & Redaction - 500 Hours	Hourly Bundle	7.50%	Provides 500 hours of audio detection and redaction to remove sensitive information	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-AIADREDACTION-1000HOUR	VIDIZMO Redaction - AI Audio Detection & Redaction - 1000 Hours	Hourly Bundle	7.50%	Provides 1000 hours of audio detection and redaction to remove sensitive information	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-DOCDREDACTION-1000PG	VIDIZMO Redaction - AI Document OCR - 1000 Pages	1000 Pages	7.50%	Bundle includes processing and redaction for up to 1,000 document pages using OCR technology.	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-DOCDREDACTION-2000PG	VIDIZMO Redaction - AI Document OCR - 2000 Pages	2000 Pages	7.50%	Bundle includes processing and redaction for up to 2,000 document pages using OCR technology.	VIDIZMO Redactor
GSGREDACT-BUNDLE-ADDON-DOCDREDACTION-10000PG	VIDIZMO Redaction - AI Document OCR - 10,000 Pages	10000 Pages	7.50%	Bundle includes processing and redaction for up to 10,000 document pages using OCR technology.	VIDIZMO Redactor

GSGREDACT-BUNDLE-ADDON-DOCDREDACTION-20000PG	VIDIZMO Redaction - AI Document OCR - 20000 Pages	20000 Pages	7.50%	Bundle includes processing and redaction for up to 20,000 document pages using OCR technology.	VIDIZMO Redactor
GSGDEM-BUNDLE-ADDON-AIVIDREDACTION-50HOUR	DEM AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/ VIDEO OCR Detection and Redaction) - 50 Hours	Hourly Bundle	7.50%	Includes 50 hours of AI-powered redaction for video (faces, persons, license plates, and vehicles), audio, and image content. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIVIDREDACTION-100HOUR	DEM AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/ VIDEO OCR Detection and Redaction) - 100 Hours	Hourly Bundle	7.50%	Includes 100 hours of AI-powered redaction for video (faces, persons, license plates, and vehicles), audio, and image content. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIVIDREDACTION-500HOUR	DEM AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/ VIDEO OCR Detection and Redaction) - 500 Hours	Hourly Bundle	7.50%	Includes 500 hours of AI-powered redaction for video (faces, persons, license plates, and vehicles), audio, and image content. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIVIDREDACTION-1000HOUR	DEM AI Video Analytics Bundle (Faces and Persons/ AI Video License Plates, Vehicles/ AI Image/ VIDEO OCR Detection and Redaction) - 1000 Hours	Hourly Bundle	7.50%	Includes 1000 hours of AI-powered redaction for video (faces, persons, license plates, and vehicles), audio, and image content. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIADREDACTION-50HOUR	DEM AI Audio Detection & Redaction - 50 Hours	Hourly Bundle	7.50%	Includes 50 hours of AI-powered audio detection and redaction. This bundle is a prerequisite for enabling audio redaction AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIADREDACTION-100HOUR	DEM AI Audio Detection & Redaction - 100 Hours	Hourly Bundle	7.50%	Includes 100 hours of AI-powered audio detection and redaction. This bundle is a prerequisite for enabling audio redaction AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIADREDACTION-500HOUR	DEM AI Audio Detection & Redaction - 500 Hours	Hourly Bundle	7.50%	Includes 500 hours of AI-powered audio detection and redaction. This bundle is a prerequisite for enabling audio redaction AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-AIADREDACTION-1000HOUR	DEM AI Audio Detection & Redaction - 1000 Hours	Hourly Bundle	7.50%	Includes 1000 hours of AI-powered audio detection and redaction. This bundle is a prerequisite for enabling audio redaction AI functionalities in VIDIZMO DEM.	VIDIZMO Digital Evidence Management Solution

GSGDEM-BUNDLE-ADDON-DOCDREDACTION-1000PG	DEM AI Document OCR - 1000 Pages	1000 Pages	7.50%	Provides AI-powered OCR (Optical Character Recognition) for processing up to 1,000 document pages. This functionality integrates with VIDIZMO DEM to support document redaction and management use cases.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-DOCDREDACTION-2000PG	DEM AI Document OCR - 2000 Pages	2000 Pages	7.50%	Provides AI-powered OCR (Optical Character Recognition) for processing up to 2,000 document pages. This functionality integrates with VIDIZMO DEM to support document redaction and management use cases.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-DOCDREDACTION-10000PG	DEM AI Document OCR - 10000 Pages	10000 Pages	7.50%	Provides AI-powered OCR (Optical Character Recognition) for processing up to 10,000 document pages. This functionality integrates with VIDIZMO DEM to support document redaction and management use cases.	VIDIZMO Digital Evidence Management Solution
GSGDEM-BUNDLE-ADDON-DOCDREDACTION-20000PG	DEM AI Document OCR - 20000 Pages	20000 Pages	7.50%	Provides AI-powered OCR (Optical Character Recognition) for processing up to 20,000 document pages. This functionality integrates with VIDIZMO DEM to support document redaction and management use cases.	VIDIZMO Digital Evidence Management Solution
GVID-BANDWIDTH-1TB	Bandwidth Per TB	TB	7.50%	Offers additional 1 TB of data transfer bandwidth to support streaming, downloads, and content delivery	EnterprirseTube Video Content Management Solution
GVID-BANDWIDTH-10K	Bandwidth 10 TB	TB	7.50%	Offers additional 10 TB of data transfer bandwidth to support streaming, downloads, and content delivery	EnterprirseTube Video Content Management Solution
GVID-BANDWIDTH-100K	Bandwidth 100 TB	TB	7.50%	Offers additional 100 TB of data transfer bandwidth to support streaming, downloads, and content delivery	EnterprirseTube Video Content Management Solution
GET-LS-HRS1000	Live Streaming Package (Annual) - 1,000 Live Streaming Hours	Hourly Bundle	7.50%	Includes 1,000 live streaming hours per year.	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution
GETLSP-LSTR-HR1000	Live Streaming Package (Annual) - 1,000 Live Streaming Hours & 25,000 Viewing Hours per year	Bundle	7.50%	Includes 1,000 hours of live streaming and 25,000 viewing hours per year, supporting high-quality live video broadcasts	VIDIZMO Digital Evidence Management Solution EnterprirseTube Video Content Management Solution
GVID-SAAS-SETUPTRAINING	Setup & Training (Standard)	One Time	7.50%	Includes standard setup and training services	All SaaS Solutions
GVID-SAAS-SETUPTRAININGCST	Setup & Training (Custom)	One Time	7.50%	Price for custom setup & training is customized and provided based on specific requirements and scope of work.	All SaaS Solutions

GVID-STANDARD2-SUP	VIDIZMO Standard Support	Yearly Support Service	7.50%	With fastest response being time within 24 hours & limited phone support. To get detailed insight into VIDIZMO's various support plans, please refer to Appendix - VIDIZMO Support Plans.	All SaaS Solutions
GVID-PREMIUM2-GS-SUP	VIDIZMO Premium Support	Yearly Support Service	7.50%	With fastest response being time within 4 hours & unlimited phone support. To get detailed insight into VIDIZMO's various support plans, please refer to Appendix - VIDIZMO Support Plans.	All SaaS Solutions
GVID-PREMIUMPLUS2-GS-SUP	VIDIZMO Premium Plus Support	Yearly Support Service	7.50%	With fastest response being time within 1 hour & unlimited phone support. To get detailed insight into VIDIZMO's various support plans, please refer to Appendix - VIDIZMO Support Plans.	All SaaS Solutions
GVID-DEDSAAS	VIDIZMO Dedicated SaaS	Yearly	7.50%	Price for Dedicated SaaS is customized and provided based on specific requirements and scope of work.	All SaaS Solutions
GVID-TRAINING	Training (Train the Trainer)	Per Day	7.50%	Provides a full day of training session designed to equip trainers with the knowledge and resources they need to teach others effectively.	All SaaS Solutions
GVID-GS-Platf-GS-CAL-ADMIN	VIDZMO Platform Admin	Yearly User Subscription License	7.50%	Yearly license for admin in VIDIZMO Platform	Public Engagement Analysis Solution Anomaly Detection Solution Video Analytics and Detection Solution AI Powered Summarization and Report Generation Solution
GSAAS-BUNDLE-ADDON-AIPROCESSINGANOMALY-50HOUR	AI Video Analytics Bundle (Anomaly Solution) - 50 Hours	Hourly Bundle	7.50%	Includes 50 hours of AI-powered redaction for video Anomaly Detection. This bundle is a prerequisite for enabling AI functionalities in VIDIZMO Platform.	Anomaly Detection Solution
GDEM-BUNDLE-ADDON-COOLStorage-1TB	Storage per TB (Cool GRS) - Yearly	TB	7.50%	1 TB of cost-effective cold storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-COOLStorage-10TB	Storage 10 TB (Cool GRS) - Yearly	TB	7.50%	10 TB of cost-effective cold storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-COOLStorage-50TB	Storage 50 TB (Cool GRS) - Yearly	TB	7.50%	50 TB of cost-effective cold storage with geo-redundancy	All Solutions
GDEM-BUNDLE-ADDON-COOLStorage-LRS-1TB	Storage per TB (Cool LRS) - Yearly	TB	7.50%	1 TB of cost-efficient cold storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-COOLStorage-LRS-10TB	Storage 10 TB (Cool LRS) - Yearly	TB	7.50%	10 TB of cost-efficient cold storage with locally redundant storage	All Solutions
GDEM-BUNDLE-ADDON-COOLStorage-LRS-50TB	Storage 50 TB (Cool LRS) - Yearly	TB	7.50%	50 TB of cost-efficient cold storage with locally redundant storage	All Solutions
GETLSP-LSTR-HRS240	240 Live Streaming Hours and 2000 Viewing Hours	Hourly Bundle	7.50%	Includes 1,000 hours of live streaming and 25,000 viewing hours per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution

GETLSP-LSTR-HR1800	1,800 Live Streaming Hours and 10,000 Viewing Hours	Hourly Bundle	7.50%	Includes 1,800 hours of live streaming and 10,000 viewing hours per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution
GETLSP-LSTR-HR1000	1,000 Live Streaming Hours and 25,000 Viewing Hours	Hourly Bundle	7.50%	Includes 1,000 hours of live streaming and 25,000 viewing hours per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution
GETLSP-LSTR-HR2000	2,000 Live Streaming Hours and 50,000 Viewing Hours	Hourly Bundle	7.50%	Includes 2,000 hours of live streaming and 50,000 viewing hours per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution
GETLSP-LSTR-HR3000	3,000 Live Streaming Hours and 120,000 Viewing Hours	Hourly Bundle	7.50%	Includes 3,000 hours of live streaming and 120,000 viewing hours per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution
GETLSP-LSTR-HR4000	4,000 Live Streaming Hours and 200,000 Viewing Hours	Hourly Bundle	7.50%	Includes 4,000 hours of live streaming and 200,000 viewing hours per year, supporting high-quality live video broadcasts	EnterprirseTube Video Content Management Solution
GET-PREMIUM-GS-LS	VIDIZMO Live Streaming Module for Premium Subscription	Yearly Module License Subscription	7.50%	Provides access to the live streaming module for broadcasting and managing live events with advanced streaming capabilities	EnterprirseTube Video Content Management Solution Video Analytics and Detection Solution
On Premises/Private Cloud					
GVID-OP-SETUPTRAINING	Setup & Training (Standard)	One Time	7.50%	Includes standard setup and training services	All On Premises Solutions
GVID-OP-SETUPTRAININGCST	Setup & Training (Custom)	One Time	7.50%	Price for custom setup & training is customized and provided based on specific requirements and scope of work.	All On Premises Solutions
GVID-STANDARD2-SUP	VIDIZMO Standard Support	Yearly Support Service	7.50%	With fastest response being time within 24 hours & limited phone support. To get detailed insight into VIDIZMO's various support plans, please refer to Appendix - VIDIZMO Support Plans.	All On Premises Solutions
GVID-PREMIUM2-GS-SUP	VIDIZMO Premium Support	Yearly Support Service	7.50%	With fastest response being time within 4 hours & unlimited phone support. To get detailed insight into VIDIZMO's various support plans, please refer to Appendix - VIDIZMO Support Plans.	All On Premises Solutions
GVID-PREMIUMPLUS2-GS-SUP	VIDIZMO Premium Plus Support	Yearly Support Service	7.50%	With fastest response being time within 1 hour & unlimited phone support. To get detailed insight into VIDIZMO's various support plans, please refer to Appendix - VIDIZMO Support Plans.	All On Premises Solutions
GET-SERVERHA-GS-LS	VIDIZMO Additional Server for HA	Yearly Support Service	7.50%	Provides an additional on-premises server to ensure high availability	All On Premises Solutions

GVID-TRAINING				Provides a full day of training session designed to equip trainers with the knowledge and resources they need to teach others effectively.	
	Training (Train the Trainer)	Per Day	7.50%		All On Premises Solutions
GVID-ADDITION-PORTAL1				Annual license for creating and maintaining an additional portal.	
	Additional Portal - Yearly	Yearly Subscription License	7.50%		All On Premises Solutions
GET-PREMIUM-GS-LS				Provides access to the live streaming module for broadcasting and managing live events with advanced streaming capabilities	
	VIDIZMO Live Streaming Module for Premium Subscription	Yearly Module License Subscription	7.50%		EnterprirseTube Video Content Management Solution Video Analytics and Detection Solution

Service Category #2: Other Ancillary Products or Services				
SKU	AI Service /Feature/License/Plan	Pricing Unit	Additional Description	Applicable Solution
Professional Services				
SKU	Resource	Experience	Retainage Rate	Applicable Solutions
On-Shore Resources (U.S)				
GPRSV-ONSHORE-PM1-2	Project Manager	1-2 Years	2.50%	All
GPRSV-ONSHORE-PM2-5		2-5 Years	2.50%	All
GPRSV-ONSHORE-PM5+		5+ Years	2.50%	All
GPRSV-ONSHORE-SA2-5	Solution Architect	2-5 Years	2.50%	All
GPRSV-ONSHORE-SA5+		5+ Years	2.50%	All
GPRSV-ONSHORE-SS1-2	Solution Specialist	1-2 Years	2.50%	All
GPRSV-ONSHORE-SS2-5		2-5 Years	2.50%	All
GPRSV-ONSHORE-SS5+		5+ Years	2.50%	All
GPRSV-ONSHORE-SE1-2	Software Engineer	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-SE2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-SE5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-QA1-2	QA Engineer	1-2 Years	2.50%	All
GPRSV-ONSHORE-QA2-5		2-5 Years	2.50%	All
GPRSV-ONSHORE-QA5+		5+ Years	2.50%	All
GPRSV-ONSHORE-DATAE1-2	Data Engineer	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-DATAE2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-DATAE5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-DATAS1-2	Data Scientist	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-DATAS2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-DATAS5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-MLE1-2	ML Engineer	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-MLE2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-MLE5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-ONSHORE-DE1-2	Deployment Engineer	1-2 Years	2.50%	All
GPRSV-ONSHORE-DE2-5		2-5 Years	2.50%	All
GPRSV-ONSHORE-DE5+		5+ Years	2.50%	All
Off-Shore Resources (Outside U.S)				
GPRSV-OFFSHORE-PM1-2	Project Manager	1-2 Years	2.50%	All
GPRSV-OFFSHORE-PM2-5		2-5 Years	2.50%	All
GPRSV-OFFSHORE-PM5+		5+ Years	2.50%	All
GPRSV-OFFSHORE-SA2-5	Solution Architect	2-5 Years	2.50%	All
GPRSV-OFFSHORE-SA5+		5+ Years	2.50%	All
GPRSV-OFFSHORE-SS1-2	Solution Specialist	1-2 Years	2.50%	All
GPRSV-OFFSHORE-SS2-5		2-5 Years	2.50%	All
GPRSV-OFFSHORE-SS5+		5+ Years	2.50%	All
GPRSV-OFFSHORE-SE1-2	Software Engineer	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-SE2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-SE5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-QA1-2	QA Engineer	1-2 Years	2.50%	All
GPRSV-OFFSHORE-QA2-5		2-5 Years	2.50%	All
GPRSV-OFFSHORE-QA5+		5+ Years	2.50%	All
GPRSV-OFFSHORE-DATAE1-2	Data Engineer	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-DATAE2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions

GPRSV-OFFSHORE-DATAE5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-DATAS1-2	Data Scientist	1-2 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-DATAS2-5		2-5 Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-DATAS5+		5+ Years	2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-MLE1-2		ML Engineer	1-2 Years	2.50%
GPRSV-OFFSHORE-MLE2-5	2-5 Years		2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-MLE5+	5+ Years		2.50%	Type 2 and Type 3 Solutions
GPRSV-OFFSHORE-DE1-2	Deployment Engineer		1-2 Years	2.50%
GPRSV-OFFSHORE-DE2-5		2-5 Years	2.50%	All
GPRSV-OFFSHORE-DE5+		5+ Years	2.50%	All
ML Training				
	ML Training Infrastructure		storage resources to train and develop new or existing AI models. Costs vary based on the complexity of the ML model, data volume, and additional factors such as processing power and runtime requirements.	Type 2 and Type 3 Solutions
GVID-ML-Train-INFRA				

Note

Proposed Type 2 solutions are a combination of our existing OTB(Type1) solution with additional customizations or integrations that may be required. VIDIZMO’s Category 1 Pricing applies for the OTB solution &the Category 2 "Professional Services" pricing applies for additional adjustments or extensions to VIDIZMO’s existing AI solutions.

The Contractor shall ensure that any ancillary goods or services provided in connection with AI Solutions are consistent with the technical and operational standards outlined in this agreement and relevant to AI Solutions.

Percentage discounts for items Represent the minimum discounts provided for each item within the category offered by the Contractor. Contractor and Participating Entity may mutually agree to a greater percentage discount for any item covered under this agreement.

Service Area Designation Forms

EXHIBIT 3: SERVICE DESIGNATION AREAS

Texas Service Area Designation or Identification			
Proposing Firm Name:			
Notes:	Indicate in the appropriate box whether you are proposing to service the entire state of Texas		
	Will service the entire state of Texas	Will not service the entire state of Texas	
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	If you are not proposing to service the entire state of Texas, designate on the form below the regions that you are proposing to provide goods and/or services to. By designating a region or regions, you are certifying that you are willing and able to provide the proposed goods and services.		
Item	Region	Metropolitan Statistical Areas	Designated Service Area
1.	North Central Texas	16 counties in the Dallas-Fort Worth Metropolitan area	
2.	High Plains	Amarillo Lubbock	
3.	Northwest	Abilene Wichita Falls	
4.	Upper East	Longview Texarkana, TX-AR Metro Area Tyler	
5.	Southeast	Beaumont-Port Arthur	
6.	Gulf Coast	Houston-The Woodlands-Sugar Land	
7.	Central Texas	College Station-Bryan Killeen-Temple Waco	
8.	Capital Texas	Austin-Round Rock	
9.	Alamo	San Antonio-New Braunfels Victoria	
10.	South Texas	Brownsville-Harlingen Corpus Christi Laredo McAllen-Edinburg-Mission	
11.	West Texas	Midland Odessa San Angelo	
12.	Upper Rio Grande	El Paso	

(Exhibit 3 continued on next page)

(Exhibit 3 continued)

Nationwide Service Area Designation or Identification Form			
Proposing Firm Name:			
Notes:		Indicate in the appropriate box whether you are proposing to provide service to all Fifty (50) States.	
		Will service all fifty (50) states <input checked="checked" type="checkbox"/>	Will not service fifty (50) states <input type="checkbox"/>
		<p>If you are not proposing to service to all fifty (50) states, then designate on the form below the states that you will provide service to. By designating a state or states, you are certifying that you are willing and able to provide the proposed goods and services in those states.</p> <p>If you are only proposing to service a specific region, metropolitan statistical area (MSA), or City in a State, then indicate as such in the appropriate column box.</p>	
Item	State	Region/MSA/City (write "ALL" if proposing to service entire state)	Designated as a Service Area
1.	Alabama	ALL	
2.	Alaska	ALL	
3.	Arizona	ALL	
4.	Arkansas	ALL	
5.	California	ALL	
6.	Colorado	ALL	
7.	Connecticut	ALL	
8.	Delaware	ALL	
9.	Florida	ALL	
10.	Georgia	ALL	
11.	Hawaii	ALL	
12.	Idaho	ALL	
13.	Illinois	ALL	
14.	Indiana	ALL	
15.	Iowa	ALL	
16.	Kansas	ALL	
17.	Kentucky	ALL	
18.	Louisiana	ALL	
19.	Maine	ALL	
20.	Maryland	ALL	

21.	Massachusetts	ALL	
22.	Michigan	ALL	
23.	Minnesota	ALL	
24.	Mississippi	ALL	
25.	Missouri	ALL	
26.	Montana	ALL	
27.	Nebraska	ALL	
28.	Nevada	ALL	
29.	New Hampshire	ALL	
30.	New Jersey	ALL	
31.	New Mexico	ALL	
32.	New York	ALL	
33.	North Carolina	ALL	
34.	North Dakota	ALL	
35.	Ohio	ALL	
36.	Oregon	ALL	
37.	Oklahoma	ALL	
38.	Pennsylvania	ALL	
39.	Rhode Island	ALL	
40.	South Carolina	ALL	
41.	South Dakota	ALL	
42.	Tennessee	ALL	
43.	Texas	ALL	
44.	Utah	ALL	
45.	Vermont	ALL	
46.	Virginia	ALL	
47.	Washington	ALL	
48.	West Virginia	ALL	
49.	Wisconsin	ALL	
50.	Wyoming	ALL	

End of Exhibit 3

APPENDIX B

NCTCOG FEDERAL AND STATE OF TEXAS REQUIRED PROCUREMENT PROVISIONS
The following provisions are mandated by Federal and/or State of Texas law. Failure to certify to the following will result in disqualification of consideration for contract. Entities or agencies that are not able to comply with the following will be ineligible for consideration of contract award.

REQUIRED 2 CFR 200 CLAUSES

Uniform Administrative Requirements, Cost Principles & Audit Requirements for Federal Awards (Contractor)

- 1. Equal Employment Opportunity.** CONTRACTOR shall not discriminate against any employee or applicant for employment because of race, religion, color, sex, sexual orientation, gender identity, or national origin. CONTRACTOR shall take affirmative actions to ensure that applicants are employed, and that employees are treated, during their employment, without regard to their race, religion, color, sex, sexual orientation, gender identity, or national origin. Such actions shall include, but not be limited to, the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship.
- 2. Davis-Bacon Act.** CONTRACTOR agrees to comply with all applicable provisions of 40 USC § 3141 – 3148.
- 3. Contract Work Hours and Safety Standards.** CONTRACTOR agrees to comply with all applicable provisions of 40 USC § 3701 – 3708 to the extent this agreement indicates any employment of mechanics or laborers.
- 4. Rights to Invention Made Under Contract or Agreement.** CONTRACTOR agrees to comply with all applicable provisions of 37 CFR Part 401.
- 5. Clean Air Act, Federal Water Pollution Control Act, and Energy Policy Conservation Act.** CONTRACTOR agrees to comply with all applicable provisions of the Clean Air Act under 42 USC § 7401 – 7671, the Energy Federal Water Pollution Control Act 33 USC § 1251 – 1387, and the Energy Policy Conservation Act under 42 USC § 6201.
- 6. Debarment/Suspension.** CONTRACTOR is prohibited from making any award or permitting any award at any tier to any party which is debarred or suspended or otherwise excluded from or ineligible for participation in federal assistance programs under Executive Order 12549, Debarment and Suspension. CONTRACTOR and its subcontractors shall comply with the special provision “Certification Requirements for Recipients of Grants and Cooperative Agreements Regarding Debarments and Suspensions”.
- 7. Restrictions on Lobbying.** CONTRACTOR of these funds is prohibited from using monies for lobbying purposes; CONTRACTOR shall comply with the special provision “Restrictions on Lobbying”. CONTRACTOR shall include a statement of compliance with the Lobbying Certification and Disclosure of Lobbying Activities in applicable procurement solicitations. Lobbying Certification and Disclosure of Lobbying Activities shall be completed by subcontractors and included in subcontractor contracts, as applicable.
- 8. Procurement of Recovered Materials.** CONTRACTOR agrees to comply with all applicable provisions of 2 CFR §200.322.
- 9. Anti-Israeli Boycott.** By accepting this work order, CONTRACTOR hereby certifies the following:
 1. CONTRACTOR’s Company does not boycott Israel; and
 2. CONTRACTOR’s Company will not boycott Israel during the term of the contract.

The following definitions apply to this statute:

- (1) "Boycott Israel" means refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations specifically with Israel, or with a person or entity doing business in Israel or in an Israeli- controlled territory, but does not include an action made for ordinary business purposes; and
- (2) "Company" means an organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, or limited liability company, including wholly owned subsidiary, majority-owned subsidiary, parent company, or affiliate of those entities or business associations that exists to make a profit.

10. Domestic Preference for Procurements

As appropriate and to the extent consistent with law, the CONTRACTOR should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). Consistent with §200.322, the following items shall be defined as: “Produced in the United States” means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States. “Manufactured products” means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber.

11. Trafficking in Persons

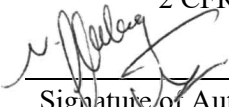
Contractor agrees to comply with all applicable provisions of 2 CFR §175.15. NCTCOG, the Contractor, and its subcontractors are prohibited from (i) engaging in severe forms of trafficking in persons during the period of time that the award is in effect; (ii) procure a commercial sex act during the period of time that the award is in effect; (iii) used force labor in the performance of the award or subawards under the award. The Federal award agency may unilaterally terminate the award, without penalty, if the Contractor (i) is determined to have violated an applicable prohibition; (ii) has an employee who is determined by the agency officially authorized to terminate the award to have violated an applicable prohibition of this award term. NCTCOG must notify the Federal award agency immediately if any information received from the Contractor indicates a violation of the applicable prohibitions.

Check one of the following:

- ☒ The Contractor or Subrecipient hereby certifies that it **does** comply with the requirements of 2 CFR 200 as stipulated above and required by the NCTCOG.

-OR-

- ☐ The Contractor or Subrecipient hereby certifies that it **cannot** comply with the requirements of 2 CFR 200 as stipulated above and required by the NCTCOG.



Signature of Authorized Person

Akhlaq Khan

Name of Authorized Person

VIDIZMO LLC

Name of Company

05/07/2025

Date

APPENDIX C RESTRICTIONS ON LOBBYING

Section 319 of Public Law 101-121 prohibits recipients of federal contracts, grants, and loans exceeding \$100,000 at any tier under a federal contract from using appropriated funds for lobbying the Executive or Legislative Branches of the federal government in connection with a specific contract, grant, or loan. Section 319 also requires each person who requests or receives a federal contract or grant in excess of \$100,000 to disclose lobbying.

No appropriated funds may be expended by the recipient of a federal contract, loan, or cooperative agreement to pay any person for influencing or attempting to influence an officer or employee of any federal executive department or agency as well as any independent regulatory commission or government corporation, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any of the following covered federal actions: the awarding of any federal contract, the making of any federal grant, the making of any federal loan the entering into of any cooperative agreement and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.

As a recipient of a federal grant exceeding \$100,000, NCTCOG requires its subcontractors of that grant to file a certification, set forth in Appendix B.1, that neither the agency nor its employees have made, or will make, any payment prohibited by the preceding paragraph.

Subcontractors are also required to file with NCTCOG a disclosure form, set forth in Appendix B.2, if the subcontractor or its employees have made or have agreed to make any payment using nonappropriated funds (to include profits from any federal action), which would be prohibited if paid for with appropriated funds.

LOBBYING CERTIFICATION
FOR CONTRACTS, GRANTS, LOANS, AND COOPERATIVE AGREEMENTS

The undersigned certifies to the best of his or her knowledge and belief, that:

- (1) No federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any federal agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension continuation, renewal amendment, or modification of any federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form - LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, US Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.



Signature

Coporate Vice President of Products & Services Delivery

Title

VIDIZMO LLC

Agency

05/07/2025

Date

APPENDIX D
PROHIBITED TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR
EQUIPMENT CERTIFICATION

This Contract is subject to the Public Law 115-232, Section 889, and 2 Code of Federal Regulations (CFR) Part 200, including §200.216 and §200.471, for prohibition on certain telecommunications and video surveillance or equipment.

Public Law 115-232, Section 889, identifies that restricted telecommunications and video surveillance equipment or services (e.g. phones, internet, video surveillance, cloud servers) include the following:

- A) Telecommunications equipment that is produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliates of such entities).
- B) Video surveillance and telecommunications equipment produced by Hytera Communications Corporations, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliates of such entities).
- C) Telecommunications or video surveillance services used by such entities or using such equipment.
- D) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, Director of the National Intelligence, or the Director of the Federal Bureau of Investigation reasonably believes to be an entity owned or controlled by the government of a covered foreign country.

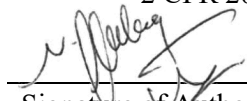
The entity identified below, through its authorized representative, hereby certifies that no funds under this Contract will be obligated or expended to procure or obtain telecommunication or video surveillance services or equipment or systems that use covered telecommunications equipment or services as a substantial or essential component of any system, or as a critical technology as part of any system prohibited by 2 CFR §200.216 and §200.471, or applicable provisions in Public Law 115-232 Section 889.

Check one of the following:

- ☒ The Contractor or Subrecipient hereby certifies that it **does** comply with the requirements of 2 CFR 200 as stipulated above and required by the NCTCOG.

-OR-

- ☐ The Contractor or Subrecipient hereby certifies that it **cannot** comply with the requirements of 2 CFR 200 as stipulated above and required by the NCTCOG.



 Signature of Authorized Person

Akhlaq Khan

 Name of Authorized Person

VIDIZMO LLC

 Name of Company

05/07/2025

 Date

**DISCRIMINATION AGAINST FIREARMS ENTITIES OR FIREARMS TRADE
ASSOCIATIONS**

This contract is subject to the Texas Local Government Code chapter 2274, Subtitle F, Title 10, prohibiting contracts with companies who discriminate against firearm and ammunition industries.

TLGC chapter 2274, Subtitle F, Title 10, identifies that “discrimination against a firearm entity or firearm trade association” includes the following:

- A) means, with respect to the entity or association, to:
 - I. refuse to engage in the trade of any goods or services with the entity or association based solely on its status as a firearm entity or firearm trade association; and
 - II. refrain from continuing an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association; or
 - III. terminate an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association.
- B) An exception to this provision excludes the following:
 - I. contracts with a sole-source provider; or
 - II. the government entity does not receive bids from companies who can provide written verification.

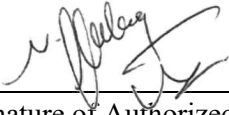
The entity identified below, through its authorized representative, hereby certifies that they have no practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association; and that they will not discriminate during the term of the contract against a firearm entity or firearm trade association as prohibited by Chapter 2274, Subtitle F, Title 10 of the Texas Local Government Code.

Check one of the following:

☒ The Contractor or Subrecipient hereby certifies that it does comply with the requirements of Chapter 2274, Subtitle F, Title 10.

-OR-

☐ The Contractor or Subrecipient hereby certifies that it cannot comply with the requirements of Chapter 2274, Subtitle F, Title 10.



Signature of Authorized Person

Akhlaq Khan

Name of Authorized Person

VIDIZMO LCC

Name of Company

05/07/2025

Date

BOYCOTTING OF CERTAIN ENERGY COMPANIES

This contract is subject to the Texas Local Government Code chapter 809, Subtitle A, Title 8, prohibiting contracts with companies who boycott certain energy companies.

TLGC chapter Code chapter 809, Subtitle A, Title 8, identifies that “boycott energy company” means, without an ordinary business purpose, refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations with a company because the company:

- I. engages in the exploration, production, utilization, transportation, sale, or manufacturing of fossil fuel-based energy and does not commit or pledge to meet environmental standards beyond applicable federal and state law; and
- II. does business with a company described by paragraph (I).

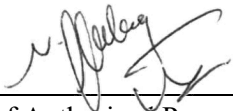
The entity identified below, through its authorized representative, hereby certifies that they do not boycott energy companies, and that they will not boycott energy companies during the term of the contract as prohibited by Chapter 809, Subtitle A, Title 8 of the Texas Local Government Code.

Check one of the following:

☒ The Contractor or Subrecipient hereby certifies that it *does* comply with the requirements of Chapter 809, Subtitle A, Title 8.

-OR-

☐ The Contractor or Subrecipient hereby certifies that it *cannot* comply with the requirements of Chapter 809, Subtitle A, Title 8.



Signature of Authorized Person

Akhlaq Khan

Name of Authorized Person

VIDIZMO LCC

Name of Company

05/07/2025

Date

APPENDIX E
DEBARMENT CERTIFICATION

Akhlaq Khan _____ being duly
(Name of certifying official)
sworn or under penalty of perjury under the laws of the United States, certifies that neither

Not Applicable – no lower tier participants anticipated. _____, nor its principals
(Name of lower tier participant)
are presently:

- debarred, suspended, proposed for debarment,
- declared ineligible,
- or voluntarily excluded from participation in this transaction by any federal department or agency

Where the above identified lower tier participant is unable to certify to any of the above statements in this certification, such prospective participant shall indicate below to whom the exception applies, the initiating agency, and dates of action.

Exceptions will not necessarily result in denial of award but will be considered in determining contractor responsibility. Providing false information may result in criminal prosecution or administrative sanctions.

EXCEPTIONS:



Signature of Certifying Official

Title Corporate Vice President of Products & Services Delivery

Date of Certification
Form 1734
Rev.10-91
TPFS