

### REQUEST FOR PROPOSALS For Property Cleanup, Tree Trimming & Debris Removal Services RFP # 2024-049

Sealed proposals will be accepted until 2:00 PM CT, March 11, 2024, and then publicly opened and read aloud thereafter.

West Coast Arborists, Inc.		
Legal Name of Proposing Firm		
Victor Gonzalez	Vice President	
Contact Person for This Proposal	Title	
714-991-1900	vgonzalez@wcainc.com	
Contact Person Telephone Number	Contact Person E-Mail Address	
5301 Southwest Parkway, Suite 400	Austin/TX	78735
Street Address of Principal Place of Business	City/State	Zip
2200 East Via Burton	Anaheim/CA	92806
Mailing Address of Principal Place of Business	City/State	Zip
Victor Gonzalez	Vice President	
Point of Contact for Contract Negotiations	Title	
714-991-1900	vgonzalez@wcainc.com	
Point of Contact Telephone Number	Point of Contact Person E-Mail Address	
Acknowledgment of Addenda (initial): #1	_#2#3#4#5	
NOTE: Any confidential/proprietary inform proposals are subject to the Texas Public Inform	•	dential/proprietary". Al

(Cover Sheet)

Page 1 of Solicitation



Setting the Gold Standard by partnering with over 300 communities

## North Central Texas Council of Governments / TXShare

## RFP #2024-049 – Property Cleanup, Tree Trimming & Debris Removal Services

**GROWING:** Greenspace Communities Environment

ROOTED IN: Safety Experience Technology



West Coast Arborists, Inc. WCAINC.COM • (800) 521-3714 LIC #366764 • DIR #100000956



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## TAB A – CAPACITY TO DELIVER



Tree Care Professionals Serving Communities Who Care About Trees

www.WCAINC.com

February 14, 2024

North Central Texas Council of Governments/TXShare Attn: Charlie Oberrender, Purchasing Division 616 Six Flags Drive Arlington, TX 76011 RE: RFP #2024-049 Property Cleanup, Tree Trimming & Debris Removal Services Due: Monday, March 11, 2024 at 2:00PM

To whom it may concern;

Thank you for allowing West Coast Arborists, Inc. (WCA) the opportunity to submit a proposal for tree trimming services for the North Central Texas Council of Governments/TXShare. WCA is a family-owned and operated company employing over 1,200 full-time employees providing various tasks to achieve one goal: serving communities who care about trees. We have reviewed, understand, and agree to the terms and conditions described in this RFP. We also hereby acknowledge that we meet the minimum requirements and responded to each of these requirements to the best of our ability. Our proposal is valid for a period of 90 days. We hereby acknowledge receipt of Addendum No. 1.

WCA's corporate values include listening to customers and employees to help improve services offered. By establishing clear goals and expectations for the organization, supporting its diverse teams, and exchanging frequent feedback from customers and employees, we are able to provide 'gold standard' tree care services. WCA's top management team has created a culture where employees become accountable for actions and results. Our Tree Care Industry Association (TCIA) company-wide accreditation is evidence of the commitment WCA has to our safety and training programs, customer satisfaction and our capacity to maintain industry standards.

WCA has a 51-year track record of working for more than 350 California and Arizona municipalities as well as other various agencies. Our company has been in business since 1972 and is licensed by the California State Contractors License Board under license #366764. We have held this license in good standing since 1978. The license specializes in Class C61 (Tree Service), Class C27 (Landscaping) and Class C31 (Traffic Control). We currently employ over 95 Certified Arborists and over 155 Certified Tree workers, as recognized by the International Society of Arboriculture. WCA is also registered with the Department of Industrial Relations (DIR) for Public Works projects, our registration number is 1000000956. All work will be performed in-house; no subcontractors will be used.

As a potential contractor in the area, we embrace the opportunity to engage in an interview where we can provide comprehensive details about the services offered by our firm. For questions related to this proposal and who has the authority to negotiate/present please contact Victor Gonzalez, V.P. Business Development, at (714) 991-1900 or at vgonzalez@wcainc.com. Isaac Garza, Area Manager, will be assigned to this project should WCA be awarded a contract. He can be reached at (714) 396-9544 or igarza@wcainc.com.

Sincerely,

Patrick Mahoney, President



## **Executive Summary**

West Coast Arborists, Inc.'s goal as a professional tree maintenance and management company is to educate our clientele and provide them with our expertise and knowledge to ensure their urban forest is healthy and thriving for years to come. This goal helps protect and maintain the integrity of our states tree canopy, to prevent and properly manage pests and disease as well as ensuring the 'right tree is planted in the right place', to reduce liability and to protect our citizens, city property and the trees themselves. Proper maintenance and management go hand in hand and starts with a clear, concise understanding of the condition of an urban forest, the client's goals, and a plan for long term care.

Our growth as an industry leader can be seen by our qualified employees, advancement in industry certifications, professional affiliations, and sustainable business practices. We take pride in providing communities with gold standard tree services. What started in 1972 (51 years ago) as a local residential tree company with only four employees has grown into a statewide corporation with over 1,200 employees. WCA is still a family-owned and operated business with headquarters in Anaheim, California.

As a result of the recent budget issues, municipalities are being stretched to their financial limits. City and County administrators are faced with budget reductions leading to staff cutbacks, decreased levels of service, and antiquated equipment. The resulting trend of lower service levels needs to be turned around. We believe in an Interactive Partnership with the community, where municipalities can confidently rely on WCA to assist them with any of their tree care needs. Our staff, fleet and financial capabilities make us the best candidate

Our goals in urban tree care are to extend the life of all trees, safeguard public safety, and produce a reliable source of shade, beauty and the other non-commercial benefits that result from healthy trees in parks and City right-of-way. Obviously, this cannot be accomplished without the City's valued input or without community involvement.

### Benefits of Contracting with West Coast Arborists Inc.

- Complete, current GPS tree inventory database capabilities
- Service history, per each city-owned tree maintained by WCA, Inc.
- Use of ArborAccess tree inventory software program at no additional cost
- Emergency response available within 24 hours, usually within 2 hours
- Daily notifications indicating where work is being performed within the city
- Timely, punctual work scheduling
- ISA Certified Arborists available to ensure proper tree care
- ISA Certified Arborist services available for as needed for hazard assessment and report writing
- Unlimited resources (equipment and personnel) to respond to various client projects
- Provide the client with the latest info on tree industry standards and recommendations
- In-house Plant Healthcare Division to diagnose and recommend treatment(s)
- Designated project team assigned to each Maintenance District
- Excellent customer relations





### Community

The community consists of everyone that cares about trees. They include residents, business owners, community groups, consumers, schools, and citizen arborists. We believe the community is the actual customer. We strive to provide the highest level of service in the safest manner possible in an effort to create a beautiful environment. In addition, as a valuable resource within the community we are able to offer extraordinary services to the public including, but not limited to, arboricultural education, participation in Arbor Day and other County events, and special community projects.

### **City Administration**

City staff has the very important task of managing trees as an ecosystem, taking into consideration specific biological, social and economic conditions. They must ensure that the best methods of tree care are practiced in the community, that the lives of the trees are extended beyond average, and that the taxpayers receive the most from their investment in trees.

WCA, Inc. specializes in tree care for municipalities and public agencies. It does not provide residential service or sub-contract.





### West Coast Arborists, Inc. (WCA)

We have the challenge of meeting the community's needs, not only in tree care, but also in other aspects. However, unlike most firms, we believe to be a valuable resource in that we have the qualifications and corporate capabilities to meet the community's needs and beyond. Our Certified personnel ensure the community that the work performed will be in accordance with to-day's standards. The collection of equipment allows us to dedicate specific pieces to the City. Our support staff aids the field team with information management, which provides communities with a complete, comprehensive urban tree care program.



### **COMPANY INFORMATION**

President: Patrick Mahoney Organization Type: Corporation Established: 1972 Federal Tax ID: 95-3250682 Members of Laborers' Union: LiUNA! SAM Entity ID: CFJMVMJ9NSD1 Website: wcainc.com

#### **CORPORATE OFFICE**

2200 E. Via Burton St. Anaheim, CA 92806

#### **REGIONAL OFFICES**

Escondido, CA Fresno, CA Indio, CA Ontario, CA Phoenix, AZ Riverside, CA Sacramento, CA San Diego, CA San Jose, CA San Francisco, CA Santa Clarita, CA Stockton, CA Ventura, CA

### **CONTRACT ADMINISTRATION**

Victor Gonzalez, Vice President Corporate Office Phone (714) 991-1900 Fax (714) 956-3745 Email: vgonzalez@wcainc.com

#### FIELD MANAGEMENT

Isaac Garza, Area Manager 2200 E. Via Burton Anaheim, CA 92806 Phone (714) 991-1900 Fax (714) 956-3745 Email: igarza@wcainc.com

### **EMERGENCY RESPONSE 24/7**

1-800-LIMB-DOWN

## **Company Qualifications**

### WEST COAST ARBORISTS, INC. (WCA)

is a family-owned and operated union company employing over 1,200 full-time employees providing tree maintenance and management services. We are proudly serving over 350 municipalities and public agencies. We provide superior and safe tree care operations seven days a week, 24 hours a day throughout California and Arizona.

### **OUR VISION**

As a corporate citizen, WCA's responsibility and accountability are to the communities where we do business. We hold ourselves to the highest standards of ethical conduct and environmental responsibility, communicating openly with our customers and the communities in which we work. It is our goal and vision to lead the industry in state-of-the-art urban tree care and management services.

### **100% CUSTOMER SATISFACTION**

Customer satisfaction is our top priority. We guarantee your complete satisfaction with every facet of our services. Our dedication to customer service has earned WCA a reputation unrivaled in the industry for dependability, integrity, quality and courtesy. We authorize our employees to do whatever is necessary to achieve the highest quality results. We know that high quality work saves our customer's valuable time and is far more cost effective if we do our work properly the first time. We are committed to courteous and prompt customer service to fully resolve any issue.





### **Corporate Capabilities**

West Coast Arborists, Inc., is committed to successfully completing each project in accordance with the specifications, budget, schedule and with the highest quality of service. Our customers' satisfaction is a direct result of our means to carry out each project. Listed below are some of our corporate capabilities, which not only provide a sense of comfort and confidence to our customers, but also assure them of our continuous ability to carry out the duties of managing their urban forest.

- In business continuously and actively since 1972
- Contractor's License C61/D49, C27, C31, C21, A & B
- Over \$8,500,000 line of credit available
- Annual financial audits available upon request
- Bonded by ARCH, an A+ rated company
- 1,200+ employees
- 350+ contracts with public agencies
- 95+ Certified Arborists
- 155+ Certified Tree Workers
- Drug-free workplace
- 14,000 sq. ft. company-owned Headquarters (Anaheim)
- Department of Agriculture Nursery license

### • Avg. 712,000 trees pruned annually over past 3 years

- Avg. 46,000 trees removed annually over past 3 years
- Avg. 20,000 trees planted annually over past 3 years
- Avg. 250,000 trees inventoried annually over past 3 years
- Fully insured with insurance up to \$25 million
- Federal Tax ID #95-3250682, current on all taxes and fillings with state and federal government
- Sales volume over \$190 million annually
- Fleet of approximately 1,600 pieces of equipment

### Active Memberships:

Tree Care Industry Association (TCIA) International Society of Arboriculture (ISA) League of California Cities (LCC) California Parks & Recreation Society (CPRS) Association of California Cities | -Orange County (ACCOC) Maintenance Superintendents Association (MSA) California Landscape Contractors Association (CLCA) Street Tree Seminar (STS) California Urban Forest Council (CaUFC) American Public Works Association (APWA)





Corporations Section P.O.Box 13697 Austin, Texas 78711-3697



Jane Nelson Secretary of State

### Office of the Secretary of State

### CERTIFICATE OF FILING OF

West Coast Arborists, Inc. File Number: 805450639

The undersigned, as Secretary of State of Texas, hereby certifies that an Application for Registration for the above named Foreign For-Profit Corporation to transact business in this State has been received in this office and has been found to conform to the applicable provisions of law.

ACCORDINGLY, the undersigned, as Secretary of State, and by virtue of the authority vested in the secretary by law, hereby issues this certificate evidencing the authority of the entity to transact business in this State from and after the effective date shown below for the purpose or purposes set forth in the application under the name of

West Coast Arborists, Inc.

The issuance of this certificate does not authorize the use of a name in this state in violation of the rights of another under the federal Trademark Act of 1946, the Texas trademark law, the Assumed Business or Professional Name Act, or the common law.

Dated: 03/05/2024

Effective: 03/05/2024



Jane Nelson Secretary of State

Phone: (512) 463-5555 Prepared by: Linda Galaviz Come visit us on the internet at https://www.sos.texas.gov/ Fax: (512) 463-5709 TID: 10308

Dial: 7-1-1 for Relay Services Document: 1339815630002

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Corporations Section P.O.Box 13697 Austin, Texas 78711-3697



Jane Nelson Secretary of State

### Office of the Secretary of State

March 06, 2024

Attn: Amelia Menzel

WCA, Inc. 2200 E. Via Burton Anaheim, CA 92806 USA

RE: West Coast Arborists, Inc. File Number: 805450639

It has been our pleasure to file the application for registration and issue the enclosed certificate of filing evidencing the authority of the foreign for-profit corporation to transact business in Texas.

Unless exempted, the foreign entity is subject to state tax laws, including franchise tax laws. Shortly, the Comptroller of Public Accounts will be contacting the entity at its registered office for information that will assist the Comptroller in setting up the franchise tax account for the foreign entity. Information about franchise tax, and contact information for the Comptroller's office, is available on their web site at <a href="https://window.state.tx.us/taxinfo/franchise/index.html">https://window.state.tx.us/taxinfo/franchise/index.html</a>.

The registered foreign entity is not required to file annual reports with the Secretary of State. An application for amended registration must be filed with the Secretary of State if the foreign entity changes its name, changes the purposes to be pursued in Texas, or changes the assumed name it elected to use on its application for registration. It is important for the foreign entity to continuously maintain a registered agent and office in Texas. Failure to maintain an agent or office or file a change to the information in Texas may result in the revocation of the entity's registration by the Secretary of State.

If we can be of further service at any time, please let us know.

Sincerely,

Corporations Section Business & Public Filings Division (512) 463-5555

Enclosure

Phone: (512) 463-5555 Prepared by: Linda Galaviz Come visit us on the internet at https://www.sos.texas.gov/ Fax: (512) 463-5709 TID: 10292

Dial: 7-1-1 for Relay Services Document: 1339815630002

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Setting the Gold Standard

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## **Company Personnel**

### Introduction

West Coast Arborist's (WCA) is a company comprised of a management team and a safety committee. Staff members have diverse educational backgrounds including accounting, business administration, engineering, and forestry.



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### Work Force

WCA actively maintains ongoing processes to assure that only qualified and competent staff provides safe and quality tree maintenance services. These skilled employees can only be achieved through both training and work experience. We believe that essential experience should always be obtained through qualified supervision; this includes both basic and extended skills. WCA makes every attempt to ensure that this is undertaken before performing work, leading a crew, or career advancement. The work performed on this contract is routine, recurring and usual. The work includes watering, trimming, pruning, planting, removal and replacement of trees and plants, and servicing of irrigation. The rates included in the Cost Proposal are based on the current prevailing wage determination for "Tree Maintenance (Laborer)."

### Certification

WCA encourages its employees to get certified through the International Society of Arboriculture, in an effort to raise the standard of professional tree care companies. This standard exemplifies our company's commitment to providing customers with competent, knowledgeable certified workers. WCA employs a large number of ISA Certified Arborists and ISA Certified Tree Workers.

### **Crew Evaluation**

WCA employees are evaluated through an internal mechanism supervised by our Management Team. Each employee performs their duties according to a criteria-based job description that reflects safety, quality workmanship, productivity, appropriateness of care, problem solving and customer service. A performance appraisal is conducted for each employee upon completion of the probationary period and at least annually thereafter. Each worker is also required to complete a competency assessment and orientation upon hire and annually thereafter in selected areas to assure that ongoing requirements are met and opportunities for improvement are identified.



## Meet the Team: Support Staff



### ANDREW PINEDA

**GIS Manager** 

Andrew Pineda has been with WCA since 2018. As WCA's GIS Manager, he works on a wide range of projects including tree inventories scope and collection, iTree analysis, tree canopy assessments, tree planting prioritization, ArborAccess training, grant funded tree planting projects, and much more. He was worked with tree inventories of all sizes from small campus inventories with less than 5,000 trees to large California cities with over 140,000 trees. He has in-depth knowledge and understanding of tree inventories, urban forestry best practices, and spatial data and works closely with office and field personnel to ensure tree inventories, reports, and analysis exceed customer expectations.

- ISA Certified Arborist #WE-12738A
- FAA UAS Part 107 Remote Pilot
- M.S. Geographic Information Science (GIS), CSU Long Beach
- B.A. Environmental Science, Boston University



### TIM CROTHERS

### Plant Health Care Manager

Mr. Crothers has over 20 years of experience working in the horticulture industry. He started working at WCA in 2012 as a supervisor. He was quickly promoted to Area Manager, a role that required him to produce reports as a Certified Arborist as well as train staff and clients in proper tree care, inventory management, landscape design and plant identification. In his role as Plant Health Care Manager, Mr. Crothers supervises arborist services staff and plant health care operations throughout California and Arizona. He oversees the creation of Urban Forestry Master Plans (UFMPs) and is a Registered Consulting Arborist by the American Society of Consulting Arborists.

- ISA Board Certified Master Arborist #WE-7655BUM
- B.S. Environmental Horticultureal Science
- ASCA Registered Consulting Arborist #721
- CA Dept. Pesticide Regulation QAL #145321 B, D
- ISA Tree Risk Assessment
- Qualified & TLC Wildlife Aware



### ESTELA GARCIA

### Customer Service Rep. (CSR)

As the CSR (Customer Service Representative), Estela is responsible for providing support to the Area Manager, Site Supervisors, and field crews. She will act as a liaison between WCA and its clients as well as the general public. Estela is responsible for responding to customer service inquires and facilitating contracting functions, such as: generating work orders, mapping, underground service alert, data entry, quality control, list preparation, billing inquiries, and public relations.



## Meet the Team: Project Team





### VICTOR GONZALEZ

Regional Manager/V.P.

Mr. Victor Gonzalez has been with WCA since 1999. Before that time, he served as a construction inspector overseeing public works projects at various cities in Southern California. Mr. Gonzalez joined WCA as a Vice President overseeing marketing, contract management and business relationships. Victor has been pivotal in spearheading the company's expansion into new territories, managing business development, and achieving remarkable customer retention.

With over 20 years of experience in the arboriculture industry, his commitment to staying at the forefront of the industry is apparent through his dedication to continuing education. Victor preserves his industry credentials by annually completing Continuing Education Units (CEUs). Moreover, his participation in workshops and professional training sessions ensures that he and his team are knowledgeable with the latest industry developments and best practices.

- ISA Board Certified Arborst #WE-7175AM
- ISA Tree Risk Assessment Qualified
- TCIA Certified Treecare Safety Professional (CTSP) #761
- ATSSA Certified Traffic Control Designer #00236811



### ISAAC GARZA

### Area Manager

Isaac has over 15 years' experience in the arboriculture industry. He started in the municipal sector and joined WCA in 2019 to manage our Desert Cities region. As an Area Manager Isaac manages crews in the field. Ensures company work and safety policies are being followed. Provides guidance to Supervisors in completing safety and crew evaluations. Maintains contact and communications with City Inspectors or assigned representatives to schedule and plan work. Accounts for all crew paperwork and assists in any billing concerns or issues.

- ISA Certified Arborist #WE-8689a
- ISA Tree Risk Assessment Qualified
- TCIA Certified Treecare Safety Professional (CTSP) #3312
- TCIA Electrical Hazard Awareness Program



## **Executive Staff**

From marketing, contract administration, field and fleet management, to information technology, our Executive Staff is involved in the day-to-day operations supporting each Project Team and customer to ensure the highest quality of tree care is being achieved in the industry.









## TAB B – DEMONSTRATED PAST SUCCESS



## Client References

### **CITY OF ANAHEIM**

### **SINCE 2007**



The City of Anaheim maintains their large tree population of 102,014 by utilizing the Call Management feature on ArborAccess, our inventory and management system. Since they began utilizing this feature there has been 12,329 call records were input alone. WCA provides complete urban forest management for both the Public Works and Utility divisions of the City.

Contact: Dan Debassio, PW Superintendent

400 E. Vermont Ave., Anaheim, CA 92805 ~ (714) 765-6860 ~ <u>ddebassio@anaheim.net</u>

ANNUAL BUDGET: \$3,300,000

COUNTY OF LOS ANGELES

**SINCE 2010** 



WCA trims nearly 25,000 trees of the county's 500,000 tree population annually. We also perform tree removals and tree planting on an as-needed basis. Part of our work requirements include palm tree inspection and bird nesting inspections as work is performed.

Contact: Nathan Birdwell, Tree Superintendent

900 S. Fremont Ave., Alhambra, CA 91802 ~ (661) 947-7173 ~ nbirdwell@dpw.lacounty.gov

#### ANNUAL BUDGET: \$8,000,000

CITY OF SACRAMENTO

### **SINCE 2012**



WCA currently performs tree pruning, tree removals and tree planting as part of the City's annual tree maintenance program. WCA provides tree service to various City departments including Facilities, Parks, CCS and Public Works. We recently helped the City with hundreds of tree emergencies from storm events in the Winter of 22-23.

Contact: Kevin Wasson, Operations Supervisor

5730 24th St., Bldg. 12A, Sacramento, CA 95822 ~ (916) 808-6336 ~ kwasson@cityofsacramento.org

#### ANNUAL BUDGET: \$5,000,000

### CITY OF SAN DIEGO

**SINCE 2007** 



WCA performs various tree maintenance services for the City's Maintenance Assessment Districts, Right-of-ways, Parks, Golf Courses and streets. We have completed several GPS inventories. WCA helped facilitate the receipt of a tree planting grant from CalFire.

Contact: Brian Widener, Inspector

2781 Caminito Chollas, San Diego, CA 92105 ~ (619) 527-8050 ~ <u>bwidener@sandiego.gov</u>

ANNUAL BUDGET: \$2,700,000

### **CITY OF BEVERLY HILLS**

**SINCE 2000** 



WCA provides complete urban forestry management for nearly 25,000 city-owned trees. Beverly Hills is a high profile city and is a tourist destination for many; therefore, there are many areas that require increased maintenance and attention. Special hours and weekend work is often arranged to avoid interference with traffic.

Contact: Ken Pfalzgraf, Urban Forestry Manager 450 North Crescent Dr., Beverly Hills, CA 90210 ~ (310) 285-2467 ~ kpfalzgraf@beverlyhills.org ANNUAL BUDGET: \$4,600,000



### **EXPERIENCE: CURRENT CALIFORNIA CITIES/COUNTIES UNDER CONTRACT WITH WCA**

**CITY OF AGOURA HILLS** CITY OF ALAMEDA CITY OF ALHAMBRA CITY OF ANAHEIM CITY OF ARCADIA CITY OF ARTESIA CITY OF AZUSA CITY OF BALDWIN PARK CITY OF BEAUMONT CITY OF BELL CITY OF BELL GARDENS CITY OF BELLFLOWER CITY OF BERKELEY CITY OF BEVERLY HILLS CITY OF BRADBURY CITY OF BRAWLEY CITY OF BREA CITY OF BUENA PARK CITY OF BURLINGAME CITY OF CAMARILLO CITY OF CARLSBAD CITY OF CARMEL-BY-THE-SEA CITY OF CARPINTERIA CITY OF CARSON **CITY OF CERES CITY OF CHINO** CITY OF CHINO HILLS **CITY OF CHOWCHILLA** CITY OF CHULA VISTA **CITY OF CITRUS HEIGHTS** CITY OF CLAREMONT CITY OF COACHELLA **CITY OF COLTON** CITY OF COMMERCE CITY OF CONCORD **CITY OF CORONA** CITY OF CORONADO CITY OF COSTA MESA **CITY OF COVINA** CITY OF CUDAHY CITY OF CULVER CITY CITY OF CUPERTINO CITY OF DANA POINT CITY OF DAVIS CITY OF DEL MAR CITY OF DIAMOND BAR **CITY OF DUARTE** CITY OF EL CAJON CITY OF EL CENTRO **CITY OF EL SEGUNDO CITY OF ENCINITAS CITY OF ESCONDIDO** CITY OF FILLMORE

CITY OF FOLSOM **CITY OF FONTANA** CITY OF FREMONT **CITY OF FRESNO CITY OF FULLERTON** CITY OF GARDEN GROVE **CITY OF GILROY CITY OF GLENDALE CITY OF GLENDORA CITY OF GOLETA CITY OF GRAND TERRACE** CITY OF HALF MOON BAY CITY OF HAWAIIAN GARDENS **CITY OF HIGHLAND** CITY OF HOLLISTER CITY OF HUNTINGTON BEACH **CITY OF IMPERIAL BEACH CITY OF INDIO CITY OF INDUSTRY CITY OF INGLEWOOD CITY OF IRWINDALE** CITY OF JURUPA VALLEY CITY OF LA CANADA CITY OF LA HABRA CITY OF LA MESA CITY OF LA MIRADA CITY OF LA PALMA CITY OF LA PUENTE **CITY OF LA VERNE** CITY OF LAGUNA BEACH **CITY OF LAGUNA HILLS CITY OF LAKE ELSINORE CITY OF LAKE FOREST** CITY OF LAKEWOOD CITY OF LATHROP **CITY OF LEMON GROVE CITY OF LINCOLN** CITY OF LIVERMORE CITY OF LODI CITY OF LOMA LINDA CITY OF LOMPOC CITY OF LONG BEACH CITY OF LOS ALAMITOS CITY OF LOS ALTOS CITY OF LOS ANGELES CITY OF MADERA CITY OF MANHATTAN BEACH CITY OF MENIFEE CITY OF MENLO PARK CITY OF MILPITAS CITY OF MISSION VIEJO CITY OF MONROVIA CITY OF MONTCLAIR

**CITY OF MONTEBELLO** CITY OF MONTEREY CITY OF MONTEREY PARK CITY OF MOORPARK CITY OF MORENO VALLEY CITY OF MORGAN HILL CITY OF MOUNTAIN VIEW CITY OF MURRIETA CITY OF NATIONAL CITY CITY OF NEWARK CITY OF NEWPORT BEACH CITY OF NORCO **CITY OF NORWALK** CITY OF OAKLEY CITY OF OCEANSIDE **CITY OF ONTARIO** CITY OF ORANGE CITY OF OXNARD CITY OF PALM DESERT CITY OF PALM SPRINGS CITY OF PALO ALTO **CITY OF PARAMOUNT CITY OF PERRIS** CITY OF PICO RIVERA CITY OF PLACENTIA CITY OF PLEASANTON CITY OF POMONA **CITY OF POWAY** CITY OF RANCHO CORDOVA **CITY OF RANCHO** CUCAMONGA CITY OF RPV CITY OF REDLANDS CITY OF REDONDO BEACH CITY OF RIALTO CITY OF RIVERSIDE CITY OF ROSEMEAD CITY OF ROSEVILLE CITY OF SACRAMENTO CITY OF SAN BERNARDINO CITY OF SAN BRUNO CITY OF SAN CARLOS CITY OF SAN CLEMENTE CITY OF SAN DIEGO CITY OF SAN DIMAS CITY OF SAN FERNANDO CITY OF SAN JACINTO CITY OF SAN JUAN CAP CITY OF SAN LEANDRO CITY OF SAN MARCOS CITY OF SAN RAMON CITY OF SANTA ANA CITY OF SANTA BARBARA

CITY OF SANTA CLARA CITY OF SANTA CLARITA CITY OF SANTA FE SPRINGS CITY OF SANTA MARIA **CITY OF SANTEE** CITY OF SIERRA MADRE CITY OF SIGNAL HILL CITY OF SOLANA BEACH CITY OF SOUTH PASADENA CITY OF SOUTH SF CITY OF STOCKTON CITY OF SUNNYVALE CITY OF TEMPLE CITY CITY OF THOUSAND OAKS CITY OF TORRANCE CITY OF TRACY CITY OF TULARE **CITY OF TUSTIN** CITY OF UPLAND CITY OF VENTURA **CITY OF VERNON** CITY OF VICTORVILLE CITY OF VISALIA CITY OF VISTA CITY OF WALNUT CITY OF WALNUT CREEK CITY OF WEST COVINA CITY OF WEST HOLLYWOOD CITY OF WEST SACRAMENTO CITY OF WHITTIER CITY OF WOODLAND CITY OF YORBA LINDA COUNTY OF ALAMEDA COUNTY OF COLUSA COUNTY OF CONTRA COSTA COUNTY OF EL DORADO COUNTY OF FRESNO COUNTY OF LOS ANGELES COUNTY OF MONTEREY **COUNTY OF NAPA COUNTY OF ORANGE** COUNTY OF PLACER COUNTY OF RIVERSIDE COUNTY OF SAN BERNARDINO COUNTY OF SAN DIEGO COUNTY OF SAN JOAQUIN COUNTY OF SAN MATEO **COUNTY OF TULARE COUNTY OF VENTURA** COUNTY OF YOLO **MOUNTAIN HOUSE CSD ROSSMOORE CSD** TOWN OF ATHERTON



West Coast Arborists, Inc.

## FIRM EXPERIENCE

Listed below are current contracts valued over \$2,000,000 annually.

Customer	Duration	Annual Contract Amount
County of Los Angeles	Since 2015	\$14,800,000
City & County of San Francisco	Since 2017	\$6,200,000
City of Riverside	Since 2018	\$4,400,000
City of Long Beach	Since 2016	\$3,400,000
City of Fresno	Since 2001	\$3,400,000
Riverside Public Utilities	Since 1997	\$3,400,000
City of Anaheim/Anaheim Utilities	Since 2007	\$3,300,000
City of Corona	Since 2010	\$3,000,000
City of Industry	Since 2020	\$3,000,000
County of Orange - Parks	Since 2014	\$3,000,000
City of Sacramento - Parks	Since 2016	\$2,800,000
City of San Diego	Since 2015	\$2,700,000
City of Ontario	Since 1998	\$2,700,000
City of Sacramento	Since 2015	\$2,500,000
City of Glendale	Since 2015	\$2,500,000
Glendale Water & Power	Since 2015	\$2,500,000
City of Santa Clarita	Since 2008	\$2,400,000
City of Beverly Hills	Since 2000	\$2,300,000
City of Fullerton	Since1998	\$2,300,000
City of Santa Ana	Since 2015	\$2,000,000





## TAB C – QUALITY CONTROL





## Implementation, Quality Control, & Safety

## Implementation Plan

To ensure the quality of work and the level of service expected, WCA abides by a well-defined quality control plan that incorporates the following:

- Certified personnel
- Safety
- Pruning specifications and guidelines
- Sound equipment
- Public relations
- Proper traffic control
- State-of-the-art communication systems

Area Manager: Isaac Garza ISA Certification #: WE-8689A

TCIA CTSP #3312 ISA Tree Risk Assessment Qualified Special shifts including weekends and evenings can be arranged in accordance with the Agency's specifications.

The project Area Manager will be the central point of contact and will work cooperatively with Agency staff, local residents and business owners, etc. The Area Manger will provide overall field supervision and crew management.

### **Daily Management**

Daily management will consist of, but not be limited to:

- Email notification complete with location, crew, equipment type, and work description
- Supervise crew personnel to insure proper pruning standards are followed in a safe manner
- Traffic control setup and maintenance of work zone
- Ensure work area is left free of debris at the end of shift
- Maintain record of work completed each day
- Maintain good public relations at all times
- Provide immediate notification to Agency Inspector upon damage of personal property including a plan for corrective measures to take place within 48 hours

### **Weekly Management**

- Weekly management will consist of, but is not limited to:
- Weekly inspection of work completed
- Meet with the Agency to review work schedule and progress
- Insure standards of pruning are performed in accordance with Agency specifications
- Maintain open communication



### **Scheduling of Work**

The Area Manager is responsible for scheduling work which shall conform to the Agency's schedule of performance. We recommend equal distribution of work throughout the course of the fiscal year. Notifications will be provided to residents prior to the start of pruning operations in said area. All work will be performed in a cooperative manner as to cause the least amount of interference or inconvenience.



### **Public Notification**

Upon Agency staff approval, WCA will post a door hanger notice prior to commencement of grid pruning (within 24-48 hours). After tree plantings, door hangers will be provided to residents instructing them on the proper care for their newly planted tree. For more comprehensive outreach we can also submit a press release for special projects or routine maintenance. The Agency may modify the procedures and materials to which we notify residents.

### **Communication Systems**

Our use of modern and reliable communication systems affect our daily job performance by increasing our efficiency. Management and Field Personnel utilize smart phones as both navigational and communication devices in the field. Smart phones have proven to be a convenient method to input data as related to tree inventories, daily work records, timesheets, photos, and billing information; eliminating the need to handwrite data and improving customer service by minimizing response time.

### **Permits and Licensing**

WCA will procure a City Business License as necessary, and any "no-fee" permits prior to commencement of work. Permits (i.e., encroachment, traffic control, etc.) requiring fees will be charged back to the Agency.

### **Right-of-Way**

All work will be performed in the public right-of-way. Employees will not utilize private property for eating, breaks or any other reason or use water or electricity from such property without prior written permission of owner.

### **Cooperation and Collateral Work**

WCA will give right to operate within the project to the Agency workers and/other contractors, utility companies, street sweepers, and others as needed in a cooperative effort to minimize interference in daily operations.

### **Project Site Maintenance**

Work site will be left free of debris at the end of each workday. We will not discharge smoke, dust, or any other air containments in quantities that violate the regulations of any legally constituted authority.



## Workflow Timelines





### **Emergency Contacts**



### Sample Planting Door Hanger





## Quality Control

### Feedback

WCA regularly receives and tracks feedback from customers and residents as a means to acknowledge good performance and provide prompt resolution for any negative comments. Every month, a summary of the feedback is then reviewed by the management team.

### **Customer Service Department**

As we work with, or near, the public, we are mindful that we will most likely be the first person the public contacts. We have a full-time Customer Service Department with each Customer Service Representative (CSR) trained in addressing concerned residents and bystanders.

### Complaints & Damage Resolution

Should there be any property damage, we adhere to specific procedures to resolve the problem. The Foreman on the job site will notify the resident and the Inspector immediately.

From: Sent: To: Cc: Subject:	Valerie Ferchar «VFECRUMV) santa clarita com- Tuesday, Jul 2, 2020 55 M Nicole Angere: Hermino Paulita, Geardo Renz Nicole Angere: Hermino Paulita, Geardo Renz Tanek you, WCA	
Herminio, Nicole, & Ger		
A big THANK YOU for th	e beautiful trimming of the City of La Canada 'street tree' (coast live oak) at the frontage of my residence today.	
as a resident, provides a	all provided top-notch service. Albeit I know how " <b>awasome</b> " you are from our professional collaboration, experiencing it all first-hand, new undage point. It was absolutely impressed by the customer service experience your team provided—lust as importantly, I knew in the best hands. Stellar!	(
Valerie Ferchaw Urban Forestry Adminis City of Santa Clarita	rator .	
Phone: (661) 294.2569 Email: <u>vferchaw@santa-</u> Web: <u>http://www.santa-c</u>	clarita.com	
Cit	y of NTA CLARITA	

If the resident is not at home, then we will leave a WCA card with instructions to call our Claims Coordinator in our corporate office. The ultimate goal at each work site is to leave the property in the same condition as before we entered it. We will notify the Agency Representative immediately upon damage of private property including plans for corrective measures to take place within 48 hours.

Any activities found by the Agency to be unacceptable will be rectified immediately. All other complaints will be abated or resolved within twenty-four (24) hours of the occurrence. We have teams specifically assigned for handling damage to properties, both private and public. Through our communication system, we have the ability to dispatch either of these teams and have them respond immediately to the site for proper repair.

We pride ourselves on professional workmanship to avoid these types of incidents, however, should one occur, we take all appropriate measures to resolve the matter in a timely and efficient manner.

### **Protection of Public and Private Property**

WCA will provide all safety measures necessary to protect the public and worker within the work area. We will maintain good public relations at all times. The work will be conducted in a manner which will cause the least disturbance.





## Safety & Training

### Safety Program

Safety standards are top priority at West Coast Arborists, Inc. Our line of work demands that all work is performed in a manner that provides the maximum safety to the general public as well as our employees. Our crews are instructed to follow the safety standards of ANSI Z133.1 requirements. We have one of the most extensive safety training programs in the industry. We provide our employees with state-of -the-art training tools and instructional sessions company wide. Our insurance carriers and have recognized us repeatedly for out-standing safety training efforts.

We have a full time Safety & Training Manager, Dane Jensen, that is professionally trained in the field of horticulture. As WCA's Training Manager, Dane is responsible for staying up-to-date on all tree-related industry standards as related to safety and the wellness of our employees and the public in which we serve. Training materials are regularly reviewed and updated to ensure WCA employees receive the proper education, instruction and hands on experience needed to perform their day to day activities safely and efficiently. Training topics include a full-circle from proper pruning techniques, arboriculture, to customer service and everything in between.

- ISA Certified Utility & Municipal Arborist #WE-12014A
- ISA Skills Test Evaluator—TW Climber
- TCIA Certified Treecare Safety Professional #3303
- ISA Tree Risk Assessment Qualification #E4068
- American Heart Association BLS and First Aid Instructor



Our line of work demands that all work is performed in a manner that provides the maximum safety to the general public as well as our employees.

### **Public Convenience and Safety**

WCA will comply with any and all local sound control and noise level rules, regulations, and ordinances which apply to any work performed in the contracted area. All work will cease by 5:00 pm or as directed by the Agency (excluding emergency services).



### **Employee Training Program**

West Coast Arborists, Inc. provides an extensive in-house training curriculum for all employees to broaden their knowledge of the arboriculture field of study. Included in this training are the ISA standards, both Treeworker and Arborist study programs, and a variety of Tree Care Industry Association home study programs. We also offer training courses to our staff in areas of customer service satisfaction, maintaining professional conduct, and Qualified Line Clearance Trimmer Training.

Our Training and Safety team members are tasked with completing field evaluations of crews and members are onsite to coach and train employees on safe practices. Employees receive performance evaluations at 90 days, 6 months, then annually (or as-needed) after their first year. All employees are provided copies of WCA's Injury & Illness Prevention Program.



## **Traffic Control**

Traffic control procedures will be set-up in accordance with the Work Area Traffic Control Handbook (WATCH) and State of California Manual of Traffic Controls as well as the Agency Traffic and Safety Operating Rules. WCA will make adequate provisions to insure the normal flow of traffic over the public streets and park roads. Every effort will be made to keep commercial driveways and passageways open to the public during business hours. High visibility arrowboard(s) will be used when needed. Prior to use, the Agency will approve traffic safety



equipment and devices. Pedestrian and vehicular traffic shall be allowed to pass through the work areas only under conditions of safety and with as little inconvenience and delay as possible. Unless the work area is totally barricaded or otherwise kept safe, at least one worker will serve to coordinate safe operations on the ground at all times when **SAFER ROADS SAVE LIVES** work operations are in progress.



WCA is dedicated to health and safety for trees, employees, and the community.



## **Technology & Information Management**





West Coast Arborists has completed

GPS tree inventories.

### **ArborAccess**

Our tree management program sets us apart from other companies. With nearly 2,000 active users, ArborAccess and our mobile app will help you easily manage your urban forest with ease and convenience. Tree site attributes include location (utilizing GPS coordinates), species type, and parkway size. Features allow you to view and edit work history records and create work orders directly from the field, all from our secure cloud.

The information contained in ArborAccess is live data that can also be linked directly to a GIS program, such as ArcView, for geo-coding purposes and can assist your Agency in meeting GASB34 requirements. ArborAccess provides an unlimited resource of information regarding your urban forest.

### ArborAccess Features

Ease of use Create work orders View tree site details View work history View invoices Mobile app Live data GIS/GPS mapping

### Software Training

Our IT Department is based out of our corporate office in Anaheim, CA with regional offices located throughout California and Arizona. Each office has the ability to provide software training to our customers. We are also available to provide training sessions on-site at the customer's discretion. On-site training is proven to be effective as it provides a guided hands-on experience.

We offer periodic tree maintenance and management workshops each year. These free workshops are provided to our customers regionally and educate over 250 people annually. They have proven to be a great round-table and networking opportunity for the different agencies in attendance. Presentations are provided by WCA management staff and complimented with guest speakers in the industry. Certified Arborists and Tree Workers who attend are eligible to receive continuing education credits (CEU's) from the International Society of Arboriculture.

The success of any urban forest program depends on the proper management of information. Unlimited telephone and/or email support is available to answer technical questions and aid staff in the use of the software system. Software training and support is included in the cost associated with the inventory data collection.

### **List Tracking System**

The List Tracking Report in ArborAccess is a useful tool in the management of incoming work. This report allows both parties to track specific jobs as they are ordered by the Agency. Proper use of this system enables the Agency and WCA to track the completion of work that is ordered.





### Billing

WCA, Inc. operates a modern invoicing system that is updated on a daily basis. Progress billings will be submitted to the Customers on a bi-weekly basis, unless otherwise requested. Invoices will reflect an amount complete for the billing period, along with a year-to-date total for that job. Each billing will include a listing of completed work by address, tree species, work performed and appropriate data acceptable to the customer. This information will be supplied in hardcopy and immediately accessible on ArborAccess. Job balances reflecting the percent of completion for each job can be viewed on ArborAccess.

### Sample Management Tools: Detailed Tree Site Characteristics

The advanced technology provides a valuable tool to urban forestry professionals by displaying specific tree site information along with a representative photograph of the species type and a recommended maintenance field. ArborAccess' built-in quality control features assist in data accuracy. As maintenance is performed, the work history is updated and accompanied with bi-weekly invoices. This process eliminates the need for dualinputting and helps keep the tree inventory current and accurate.



### **Maintenance Records**

Accurate maintenance records for each location oftentimes can assist the Agency with liability claims. Maintaining a detailed history of the work performed at each location demonstrates good faith in preserving its urban forest. It is imperative that work requests are pulled from the system prior to the work being performed, otherwise inventory accuracy is not guaranteed.



### Sample: Species Frequency Report

The Species Frequency report can assist your Agency in identifying the tree population within the urban forest. This type of information is valuable in the event of an insect infestation, deadly disease, or even estimating future maintenance costs. In addition, an analysis can be performed to evaluate the history of the performance of a particular species within your Agency.

Botanical	Common	Total
Magnolia grandiflora	SOUTHERN MAGNOLIA	4,256
Ulmus parvifolia	CHINESE ELM	3,857
Lagerstroemia indica	CRAPE MYRTLE	2,638
Jacaranda mimosifolia	JACARANDA	1,927
Cinnamomum camphora	CAMPHOR TREE	1,456
Pinus canariensis	CANARY ISLAND PINE	1,401
Schinus terebinthifolius	BRAZILIAN PEPPER	1,129
Quercus ilex	HOLLY OAK	1,077
Cupaniopsis anacardioides	CARROTWOOD	905
Lophostemon confertus	BRISBANE BOX	836
Other	OTHER	14,330
Total Trees		33,812

Detailed Reporting Options		
Inventory	Work History	District Frequency
View Invoices	Work Type by District	Species Frequency (sample above)
Job Balances	DBH Frequency	All Tees at an Address
Green Waste	Height Frequency	Estimated Tree Value





### Equipment List

## Equipment

Our modern fleet undergoes daily inspection prior to use to ensure efficiency and safety. All equipment is routinely serviced, painted, and detailed. All equipment used during the duration of this project will meet state and federal safety requirements and have all up-to-date certifications, as required.

# CHP Biennial Inspection of Terminal Certification

We have successfully been awarded the CHP Biennial Inspection Award of Recognition. This inspection has assisted our company in instituting several safety programs, as well as our Preventative Maintenance Program utilized by our in-house fleet department. The inspection reviews our vehicle maintenance and repair records, our procedural methods and policies for vehicle maintenance and operations. This certification ensures that our vehicles operate safely.

Equipment List Summa Pick Up Trucks	389	
Aerial Lift Devices	358	
95ft Aerial Devices	18	
	224	
Dump Trucks		Modern fleet
FlatBeds	45	consisting of
Field Service Trucks	32	1600+
Arrowboards	98	
ATVs	24	pieces of
Stump Grinders	67	equipment.
Loaders	96	
Rubber Track Loader	1	
Root Pruners	2	
Roll off Trucks	54	4
Saw Mill	3	G
Log Skidder	4	
Back Hoes	1	
Brush Chippers	159	
Cranes	6	hend
Toyota Prius	8	
Toyota Yaris	9	A station
Ford CMAX	4	A REAL PROPERTY AND INC.

### Telematics (GPS)

WCA has partnered with Geo-Tab to provide GPS units on all vehicles and equipment. This investment has given us and our customers the following benefits:

- Provide faster response times and more efficient routing allowing us to service more customers
- Lower operational costs by optimizing our fleet size, reducing labor, overtime, and insurance, and minimizing costly vehicle repairs
- Decrease fuel use by monitoring fleet fuel economy and saving on unnecessary fuel expenditures
- Reduce emissions by helping drivers improve their habits such as speed and idle time, and reducing total miles driven which will significantly reduce harmful greenhouse gas emissions
- Improve dispatching with landmarks and driving directions, GPS units helps us to better dispatch so that we can service more customers, faster
- Recover stolen vehicles reducing liability costs which can be passed on to customers





### **IN-HOUSE FLEET MAINTENANCE**

We currently have more than 1,600 pieces of fairly new equipment that enables us to replace equipment immediately should there be any unforeseen mechanical problems. We employ over 50 full-time mechanics that perform an in-house fleet maintenance program. This allows our equipment to be in good operating condition necessary for accomplishing the City's needs. Our mechanics generally work on one particular line of equipment, and by keeping our equipment as uniform as possible our mechanics really get to know the equipment inside and out minimizing down time. Equipment is assigned to different crews and if the crew is shared with another contract the equipment will be as well.

### **PREVENTATIVE MAINTENANCE PROGRAM**

All WCA equipment goes through our Preventative Maintenance program. From our solar powered arrow boards, to our Freightliner Roll Off trucks. Our mechanics generally work on one particular line of equipment, and by keeping our equipment as uniform as possible our mechanics really get to know the equipment inside and out minimizing down time.

### **SUSTAINABILITY**

Over the last few years, we have invested heavily in new equipment to keep our fleet modern, comply with state requirements, meet demand and reduce our effects on the environment. We understand with a fleet as large as ours that we are responsible for the amount of emissions our vehicles produce and actively make an effort to monitor and reduce our carbon footprint.





## TAB D – TECHNICAL PROPOSAL



## TAB D – A. Proposal Narrative

1. Are there any requirements that you cannot provide, or offer an alternative to? Describe any exceptions to the requirements. If there are no exceptions, please explicitly state that no exceptions are taken to any part of Section 4. Further, describe any exceptions to other sections of this RFP. Your offer must comply with stated terms and conditions unless NCTCOG accepts written identified exceptions of your proposal.

Our company strictly adheres to the specified requirements without any exemptions. Nevertheless, we would like to provide the following disclaimer: Our in-house applicators are currently in the process of obtaining licenses in the state of Texas, and our licensed Irrigation Technician is also undergoing the licensing procedure in Texas. We anticipate securing these licenses well before entering into any contracts with public agencies.

Furthermore, our company is headquartered in California, and we have the intention of extending our operations to the state of Texas, with a particular focus on the greater Dallas-Fort Worth region. Currently, we do not possess a physical location, but our strategy involves acquiring a suitable site as a base for our operations.

**2.** Information under this section should include, but not be limited to, your understanding of the RFP requirements and your firm's proposed response:

**a**. Demonstrate a clear understanding of the specifications by providing a concise description of how you propose to provide the services identified in this RFP.

At West Coast Arborists, Inc., we have been providing exceptional tree care services to satisfied customers for over 51 years. Our team of highly skilled arborists and tree care professionals is committed to delivering top-notch services with a focus on quality, safety, and customer satisfaction. As we expand our operations to Texas, we bring with us a wealth of experience, expertise, and technology in tree maintenance, removal, pruning, and all other aspects of tree care.

### Why Choose WCA?

**Expertise:** Our team consists of certified arborists who possess extensive knowledge and experience in handling diverse tree care needs. We are equipped to handle jobs of any size, from residential to commercial projects.

**Safety First:** We prioritize safety above everything else. Our crew members are trained to adhere to industry best practices, ensuring that all tree care procedures are carried out safely and efficiently.

**Customer Satisfaction:** Providing excellent customer service is at the core of what we do. Our friendly and professional staff is dedicated to addressing customer concerns and exceeding their expectations at every step of the way.

**Competitive Pricing:** We believe in offering fair and transparent pricing for our services. We will provide customers with a detailed estimate for specific projects, and they can trust that there will be no hidden costs or surprises.



<u>Comprehensive Services</u>: From tree removal and pruning to stump grinding, emergency tree services, and tree inventory, we offer a wide range of services to meet the specific needs of public agencies.

As we embark on this new chapter of our journey, we are eager to connect with customers like those who work with TXShare who value quality tree care services. We would love the opportunity to discuss how WCA can assist them in maintaining the health, beauty, and safety of city & county trees. They can also find more information about our services and browse our portfolio on our website <u>www.wcainc.com</u>.

**b.** Provide a detailed description of the services you propose to provide.

<u>Tree Pruning:</u> Following the client's instructions, WCA trims trees in predetermined areas along streets, grids, or designated routes on a scheduled basis determined by the customer. The trimming process involves structural pruning, crown raising, and crown cleaning, adhering to the standards outlined by the International Society of Arboriculture Pruning Standards (Best Management Practices), ANSI A300 Standards, and City Policies.

<u>Tree Removal:</u> The client's staff will decide when to remove trees, and the removal will be carried out professionally following arboricultural standards. WCA's removal method involves safely lowering limbs to the ground to prevent damage to any surfaces.

<u>Stump Removal:</u> WCA can offer stump grinding services to the depth specified by the Agency, ensuring proper notification to Underground Service Alert (USA). After grinding, we will backfill the holes with a mix of native soil and stump grindings, preparing the area for potential new planting opportunities.

<u>Tree Planting:</u> WCA can plant trees based on a client's preferences and specifications. We are ready both financially and logistically to acquire the chosen tree species, inform the USA about the planting and handle soil preparation and installation.

<u>Emergency Response</u>: Our skilled team is ready for emergency calls 24/7, including holidays. We are equipped with a variety of resources to promptly address hazardous trees or tree-related issues and ensure safety until the next workday.

<u>Utility Line Clearance</u>: Our expert crews specialize in trimming trees that could pose a threat or have the potential to interfere with utility lines and ensure the necessary clearances as specified by the California Public Utilities Commission.

**c.** Provide a detailed description of the firm's approach to overall project management, allocation of resources, and integration of all activities potentially required.

The project Area Manager will be the central point of contact and will work cooperatively with

Agency staff, residents, business owners, etc. The Area Manager will provide overall field supervision and crew management.

### Daily management will consist of, but not be limited to:

- Email notification complete with location, crew, equipment type, and work description
- Supervise crew personnel to ensure proper pruning standards are followed in a safe manner
- Traffic control setup and maintenance of the work zone
- Ensure the work area is left free of debris at the end of the shift


- Maintain a record of work completed each day
- Maintain good public relations at all times
- Provide immediate notification to Agency Inspector upon damage of personal property

including a plan for corrective measures to take place within 48 hours

# Weekly management will consist of, but is not limited to:

- Weekly inspection of work completed
- Meet with the Agency to review work schedule and progress
- Insure standards of pruning are performed following Agency specifications
- Maintain open communication

**d.** Provide details describing lines of authority and responsibility, and how your firm will respond proactively to problems and changes to the Scope of Work.

Complaints & Damage Resolution: Should there be any property damage, we adhere to specific

procedures to resolve the problem. The Foreman on the job site will notify the resident and the Inspector immediately. If the resident is not at home, then we will leave a WCA card with instructions to call our Claims Coordinator in our corporate office. The ultimate goal at each work site is to leave the property in the same condition as before we entered it. We will notify the Agency Representative immediately upon damage to private property including plans for corrective measures to take place within 48 hours.

Any activities found by the Agency to be unacceptable will be rectified immediately. All other complaints will be abated or resolved within twenty-four (24) hours of the occurrence. We have teams specifically assigned to handle damage to properties, both private and public. Through our communication system, we can dispatch either of these teams and have them respond mmediately to the site for proper repair.

We pride ourselves on professional workmanship to avoid these types of incidents, however, should one occur, we take all appropriate measures to resolve the matter in a timely and efficient

manner.

e. A description of how your firm intends to interact with the Customers while providing services.

<u>Public Notification:</u> Upon Agency staff approval, WCA will post a door hanger notice prior to the commencement of grid pruning (within 24-48 hours). After tree plantings, door hangers will be provided to residents instructing them on the proper care for their newly planted tree. For more comprehensive outreach we can also submit a press release for special projects or routine maintenance. The Agency may modify the procedures and materials to which we notify residents.

# Communication Systems:

Our use of modern and reliable communication systems affects our daily job performance by increasing our efficiency. Management and Field Personnel utilize smartphones as both navigational and communication devices in the field. Smartphones have proven to be a convenient method to input data related to tree inventories, daily work records, timesheets,





photos, and billing information; eliminating the need to handwrite data and improving customer service by minimizing response time.

**3.** Describe your invoicing process. Is payment by credit card accepted? Progress payments? Is a deposit required?

WCA, Inc. operates a modern invoicing system that is updated daily. Progress billings will be submitted to the Customers on a bi-weekly basis unless otherwise requested. Invoices will reflect an amount complete for the billing period, along with a year-to-date total for that job.

Each billing will include a listing of completed work by address, tree species, work performed, and appropriate data acceptable to the customer. This information will be supplied in hardcopy and immediately accessible on Arbor Access. Job balances reflecting the percent of completion for each job can be viewed on Arbor Access.

We accept credit card payments for amounts up to \$5,000, subject to service fees.

Deposits are not required to utilize our services.

We permit progress payments if the project is ongoing, and the intervals between payments are deemed reasonable.

**4.** Review the pricing categories identified in Exhibit 1 of this RFP. Are there any category items that you cannot offer, or are there additional optional pricing categories that You wish to offer for consideration?

WCA has the capability to deliver all the services outlined in the scope of work. Furthermore, there are supplementary services that cities can avail themselves of for added benefits from us.

In addition to traditional tree care services, we also provide *Plant Health Care Services*. WCA's plant health care division goes beyond standard chemical applications, evident in our Integrated Pest Management Program (IPM) which includes in-depth diagnosis before treatment by our licensed Applicators and Advisors.

We also prepare Urban Forest Master Plans for public agencies. Documenting the community's urban forest resources and identifying goals for preservation, enhancement, and restoration, Urban Forest Master Plans (UFMPs) provide the necessary data and analysis needed to determine specific

levels of funding for tree maintenance and planting projected over a multi-year period. UFMPs serve as tree maintenance roadmaps for communities and create a shared vision for the future of an urban forest.

WCA provides mulch to communities. The chipped wood from our operations is repurposed into

high-quality mulch that serves as a natural ground cover that retains moisture, suppresses weeds, and enriches the soil as it breaks down over time. Reintroducing the mulch to its native areas reduces the carbon footprint and allows us to give back to the communities we serve.



**5.** Designate and provide names of specific contact person(s) for the following phases: (1) proposal evaluation process (2) contracting process (3) contract administration (primary point of contact for receiving orders from participating agencies).

Victor Gonzalez, Vice President – Business Development has full authority to discuss the specifics of this proposal, its evaluation, contracting process, and contract administration. His telephone number is (714) 412-4225 and his email address is <u>vgonzalez@wcainc.com</u>



# TAB D - B. Proposed Scope of Services

# **Grid Tree Pruning**

Grid tree pruning is based on pruning in pre-designed districts, or grids on a set cycle and in its entirety. This includes pruning all trees (small, medium and large-sized.) Pruning will include structural pruning, crown raising, and slight crown cleaning in accordance with the standards set forth by the International Society of Arboriculture Pruning Standards (Best Management Practices) and shall have no more than 15% of the live foliage removed at a given time.

# **Special Request Tree Pruning**

Special Request Tree Pruning includes tree maintenance services on designated tree(s) as ordered by the City's Arborist or designee. This category of pruning may include structural pruning, crown raising, crown cleaning and/or pruning to restore the crown. Whichever work type is ordered by the City, pruning will be performed in accordance with the standards set forth by the International Society of Arboriculture Pruning Standards and the Best Management Practice, Tree Pruning Guidelines. Trees that are identified for a Special Request Tree Prune shall have approximately 25% of the live foliage removed at a given time.

Pruning to reduce the tree's crown (or Crown Reduction Pruning) may be performed when conditions within the crown of a hardwood tree are such that the overall canopy mass and excessive wood weight needs to be reduced. This type of prune is performed when the City's primary objective is to maintain or improve tree health and structure and will be charged at the Crew Rental rate as agreed upon by the City and WCA.

# **Line Clearance**

Trees that interfere or have the possibility of interfering with utility lines will be trimmed in a manner to achieve the required clearances as specified and in accordance with the California Public Utilities Commission. It is our goal to protect the current health and condition of the tree and to maintain its symmetry and direct growth away from the utility lines.

# Young Tree Maintenance (Optional)

Proper pruning and care during the early stages of the tree's life will save money in the future, and create a safer, more beautiful, healthy, easy-to-maintain tree. We believe that tree care that is performed early will affect its shape, strength and life span. Our specialized small tree care team consists of certified personnel trained to perform the following under the hourly rate:

- Selective structural pruning
- Removal of dead, interfering, split and/or broken limbs
- Pre-conditioning the water retention basin built around the tree
- Staking or re-staking
- Adjusting tree ties
- Adjusting trunk protectors
- Weed abatement



## **Root Pruning**

We strongly recommend against any root pruning, however, should the City elect to proceed, we recommend that it be done no closer than 3 times the diameter of the trunk. Roots will be pruned to a depth of approximately 12 inches by cleanly slicing through the roots, so as not to tear or vibrate the root causing damage to the tree. The excavated area will be backfilled with native soil and debris will be hauled away. This is performed under the hourly rate.

# Tree and Stump Removal Operations

With a minimum of 48 hours advanced notice, WCA will inform Texas 811 of the location of work for the purpose of identifying any and all utility lines. The removal process consists of lowering limbs delicately onto the ground to prevent any hardscape damage. Immediately following the removal, the stump will be ground down, if ordered to do so and with proper USA notification. Our standard stump grinder is the Vermeer SC802. This stump grinder is ideal for any size job and can be used to grade large stumps. We also use the Dosko SC69 stump grinders. These are intended to remove tree stumps and exposed root systems close to ground level. Tree removal and stump removal are to be charged separately in accordance with the contract.



# **Tree Planting**

We can replace trees that have been removed and plant new trees in accordance with the City's specifications. We are prepared financially and logistically to acquire and purchase selected tree species for tree planting. At a minimum of 48 hours in advance we will inform Underground Service Alert (USA) of the location of work for the purpose of identifying any and all utility lines. A well-trained planting team will perform the soil preparation and installation of the tree.

# **Tree Watering**

Tree watering will be performed by a full-time, WCA team member on various routes, when requested by the Agency. This team will also be responsible for reporting special care needs to the small tree care team. This could include reporting weeds, soil that has settled, and/or staking and tying needs.

# **Emergency Response**

We are prepared for emergency calls 24 hours a day, 7 days a week, including holidays. The toll free number is 866-LIMB-DOWN (866-546-2369). This number will be provided to the Agency, Police Department and/or Fire Department. Our emergency response team will do what is necessary to render the hazardous tree or tree-related condition safe until the following workday.



# **Crew Rental**

Due to our vast amount of resources, including our specialty equipment and qualified personnel we are able to extend our commitment to our customers by providing various miscellaneous services outside of the most common tree maintenance services:

- Misc. use of aerial towers and cranes (including equipment rental)
- Crown reduction
- Crown restoration

# **Arborist Reports**

We have full-time Certified Arborists on staff that can prepare detailed arborist reports, tree evaluations and site inspections based on your specific needs. Reporting can be generated for one tree or an entire selection and is handled on a case-by-case basis.



WCA provides the technology, management, and civic experience that makes it the preferred tree management partner across the West.

# **Plant Health Care**

# Tim Crothers, Plant Health Care Manager

ISA Board Certified Master Arborist WE-7655 BUM DPR Qualified Pest Control Applicator #145321, QAL Category B & D

Our PHC program managed by Tim goes beyond standard chemical applications. We have developed an efficient Integrated Pest Management Program (IPM) that requires diagnosis before treatment. WCA is staffed with licensed applicators and advisors that are environmentally conscious as well as compliant with the California Department of Pesticide Regulation. This service allows us to provide you with:

- Proper diagnosis based on on-site inspection with laboratory testing when necessary
- Proactive and preventative recommendations that reduce the amount of potential pest and disease issues
- Follow-up evaluations to ensure that the recommended treatments result in a healthy and balanced urban forest



# TAB E – PROPOSAL PRICING



Tree Care Professionals Serving Communities Who Care About Trees

#### **TXShare**

RFP for Property Cleanup, Tree Trimming & Debris Removal Services RFP #2024-049

#### Proposal submitted by WCA, Inc.

#### Service Category #2 - Tree Trimming and Tree Care by Certified Arborist

Item	Description	Unit Measure	Unit Rate	Notes/Exception/Disclaimer
1	Crew Technician labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	)
2	Supervisor Technician labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	
3	Licensed Applicator labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 105.00	Our current in-house applicators are presently undergoing the licensing process in the state of Texas.
4	Licensed Irrigation Technician labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 105.00	Our current in-house Licensed Irrigation Technician is presently undergoing the licensing process in the state of Texas.
5	Traffic Control Competent person labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	
6	ISA Certified Arborist Consulting labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 125.00	
7	Tree Protection labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	)
8	Aerial Lift With Dump	Per hour	\$ 25.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
9	Chipper Dump Truck	Per hour	\$ 25.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
10	Stump Grinder	Per hour	\$ 25.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
11	Brush Chipper	Per hour	\$ 15.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
12	Mobilization	Per hour	\$ 250.00	
13	Arrowboard or Message Board	Per hour	\$ 25.00	
14	Flagman	Per hour	\$ 85.00	
15	Crane Rental	Per hour	\$ 200.00	Up to 25-tons; The quoted price covers equipment expenses and operator services.
16	Crane Rental Mobilization	Lump Sum	\$ 250.00	
17	Heavy Crane Rental	Per hour	\$ 395.00	operator services.
18	Heavy Crane Rental Mobilization	Lump sum	\$ 500.00	
19	Rolloff Truck	Per hour	\$ 85.00	services.
20	Loader	Per hour	\$ 85.00	services.
21	95-foot Aerial Tower	Per hour	\$ 105.00	services.
22	Cabling/Bracing services	Per hour	\$ 170.00	
23	GPS Tree inventory Data Collection	Per tree site	\$ 5.00	
24	Tree Planting Installation (Labor Only)	Per hour	\$ 85.00	
25	Material Cost	Lump Sum	Cost + 15%	
26	Special Disposal & Handling	Per ton	\$ 50.00	



#### **TXShare**

RFP for Property Cleanup, Tree Trimming & Debris Removal Services RFP #2024-049

Proposal submitted by WCA, Inc.

# Service Category #3 - Emergency Removal of Storm Downed trees and Limbs (Mon - Fri, 7am to 7pm)

Item	Description	Unit Measure	Ur	nit Rate	Notes/Exception/Disclaimer
1	Crew Technician labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
2	Supervisor Technician labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
3	Licensed Applicator labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	125.00	Our current in-house applicators are presently undergoing the licensing process in the state of Texas.
4	Licensed Irrigation Technician labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	125.00	Our current in-house Licensed Irrigation Technician is presently undergoing the licensing process in the state of Texas.
5	Traffic Control Competent person labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
6	ISA Certified Arborist Consulting labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	145.00	
7	Tree Protection labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
8	Aerial Lift With Dump	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
9	Chipper Dump Truck	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
10	Stump Grinder	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
11	Brush Chipper	Per hour	\$	30.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
12	Mobilization	Per hour	\$	375.00	
13	Arrowboard or Message Board	Per hour	\$	50.00	
14	Flagman	Per hour	\$	110.00	
15	Crane Rental	Per hour	\$	300.00	Up to 25-tons; The quoted price covers equipment expenses and operator services.
16	Crane Rental Mobilization	Lump Sum	\$	400.00	
17	Heavy Crane Rental	Per hour	\$	495.00	Over 25 tons; The quoted price covers equipment expenses and operator services.
18	Heavy Crane Rental Mobilization	Lump sum	\$	650.00	
19	Rolloff Truck	Per hour	\$	110.00	The quoted price covers equipment expenses and operator services.
20	Loader	Per hour	\$	110.00	The quoted price covers equipment expenses and operator services.
21	95-foot Aerial Tower	Per hour	\$	110.00	The quoted price covers equipment expenses and operator services.
22	Cabling/Bracing services	Per hour	\$	220.00	Includes 2-person crew.
23	GPS Tree inventory Data Collection	Per tree site	\$	5.00	
24	Tree Planting Installation (Labor Only)	Per hour	\$	110.00	
25	Material Cost	Lump Sum		st + 15%	
26	Special Disposal & Handling	Per ton	\$	65.00	



#### **TXShare**

**RFP for Property Cleanup, Tree Trimming & Debris Removal Services** RFP #2024-049

Proposal submitted by WCA, Inc.

Service Category #3 - Emergency Removal of Storm Downed trees and Limbs (Mon - Fri, 7pm to 7am, weekends, holidays)

Item	Description	Unit Measure	Un	it Rate	Notes/Exception/Disclaimer
1	Crew Technician labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
2	Supervisor Technician labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
3	Licensed Applicator labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	Our current in-house applicators are presently undergoing the licensing process in the state of Texas.
4	Licensed Irrigation Technician labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	Our current in-house Licensed Irrigation Technician is presently undergoing the licensing process in the state of Texas.
5	Traffic Control Competent person labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
6	ISA Certified Arborist Consulting labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	165.00	
7	Tree Protection labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
8	Aerial Lift With Dump	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
9	Chipper Dump Truck	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
10	Stump Grinder	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
11	Brush Chipper	Per hour	\$	30.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
12	Mobilization	Per hour	\$	375.00	
13	Arrowboard or Message Board	Per hour	\$	50.00	
14	Flagman	Per hour	\$	110.00	
15	Crane Rental	Per hour	\$	300.00	Up to 25-tons; The quoted price covers equipment expenses and operator services.
16	Crane Rental Mobilization	Lump Sum	\$	400.00	
17	Heavy Crane Rental	Per hour	\$	495.00	Over 25 tons; The quoted price covers equipment expenses and operator services.
18	Heavy Crane Rental Mobilization	Lump sum	\$	650.00	
19	Rolloff Truck	Per hour	\$	125.00	The quoted price covers equipment expenses and operator services.
20	Loader	Per hour	\$	125.00	The quoted price covers equipment expenses and operator services.
21	95-foot Aerial Tower	Per hour	\$	125.00	The quoted price covers equipment expenses and operator services.
22	Cabling/Bracing services	Per hour	\$		Includes 2-person crew.
23	GPS Tree inventory Data Collection	Per tree site	\$	5.00	
24	Tree Planting Installation (Labor Only)	Per hour	· ·	110.00	
25	Material Cost	Lump Sum		t + 15%	
26	Special Disposal & Handling	Per ton	\$	65.00	

West Coast Arborists, Inc. 2200 E. Via Burton Street • Anaheim, CA 92806 • 714.991.1900 • 800.521.3714 • Fax 714.956.3745



**TXShare RFP for Property Cleanup, Tree Trimming & Debris Removal Services** RFP #2024-049

Proposal submitted by WCA, Inc.

#### Service Category #4 - Other Ancillary Services

item	Description	Unit Measure	Unit Rate	Notes/Exception/Disclaimer
1	GPS tree Inventory Data Collection	Per tree site	\$ 5.00	Conduct an inventory of trees located within the City. The tree inventory data shall be geo-coded into a Geographic Information System (GIS) database and integrated into the City's existing or other GIS platform. Cost includes inventory delivery, site visits, and travel expenses.
2	Tree inventory Software (ArborAccess)	Annual Fee	\$ 12,000.00	Provide access to our on-line tree management software program called ArborAccess to an unlimited number of City personnel. Cost includes all updates, and troubleshooting as necessary. No cost if under under contract for tree maintenance services. Otherwise, annual fee is \$12,000.

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# TAB F - REFERENCES

Setting the Gold Standard

والمربقة والأربية والأرافة والتروقة والأوران والأرجاب الأرافة الأ



# **Client References**

#### **CITY OF ANAHEIM**

#### **SINCE 2007**



The City of Anaheim maintains their large tree population of 102,014 by utilizing the Call Management feature on ArborAccess, our inventory and management system. Since they began utilizing this feature there has been 12,329 call records were input alone. WCA provides complete urban forest management for both the Public Works and Utility divisions of the City.

Contact: Dan Debassio, PW Superintendent

400 E. Vermont Ave., Anaheim, CA 92805 ~ (714) 765-6860 ~ <u>ddebassio@anaheim.net</u>

ANNUAL BUDGET: \$3,300,000

COUNTY OF LOS ANGELES

**SINCE 2010** 



WCA trims nearly 25,000 trees of the county's 500,000 tree population annually. We also perform tree removals and tree planting on an as-needed basis. Part of our work requirements include palm tree inspection and bird nesting inspections as work is performed.

Contact: Nathan Birdwell, Tree Superintendent

900 S. Fremont Ave., Alhambra, CA 91802 ~ (661) 947-7173 ~ nbirdwell@dpw.lacounty.gov

#### ANNUAL BUDGET: \$8,000,000

CITY OF SACRAMENTO

#### **SINCE 2012**



WCA currently performs tree pruning, tree removals and tree planting as part of the City's annual tree maintenance program. WCA provides tree service to various City departments including Facilities, Parks, CCS and Public Works. We recently helped the City with hundreds of tree emergencies from storm events in the Winter of 22-23.

Contact: Kevin Wasson, Operations Supervisor

5730 24th St., Bldg. 12A, Sacramento, CA 95822 ~ (916) 808-6336 ~ kwasson@cityofsacramento.org

#### ANNUAL BUDGET: \$5,000,000

# CITY OF SAN DIEGO

**SINCE 2007** 



WCA performs various tree maintenance services for the City's Maintenance Assessment Districts, Right-of-ways, Parks, Golf Courses and streets. We have completed several GPS inventories. WCA helped facilitate the receipt of a tree planting grant from CalFire.

Contact: Brian Widener, Inspector

2781 Caminito Chollas, San Diego, CA 92105 ~ (619) 527-8050 ~ <u>bwidener@sandiego.gov</u>

ANNUAL BUDGET: \$2,700,000

# **CITY OF BEVERLY HILLS**

**SINCE 2000** 



WCA provides complete urban forestry management for nearly 25,000 city-owned trees. Beverly Hills is a high profile city and is a tourist destination for many; therefore, there are many areas that require increased maintenance and attention. Special hours and weekend work is often arranged to avoid interference with traffic.

Contact: Ken Pfalzgraf, Urban Forestry Manager 450 North Crescent Dr., Beverly Hills, CA 90210 ~ (310) 285-2467 ~ kpfalzgraf@beverlyhills.org ANNUAL BUDGET: \$4,600,000





# **TAB G – REQUIRED ATTACHMENTS**

# **EXHIBIT 1**

# DESCRIPTION OF PROPOSED SERVICE CATEGORIES AND PROPOSED PRICING

You must furnish a proposal that contains pricing for the services your firm wishes to offer, choosing from the list below. You are not required to provide all service categories.

#### Service Categories #1-4

#### SERVICE CATEGORY #1: PROPERTY CLEANING AND MOWING

#### **SERVICE CATEGORY #2: TREE TRIMMING AND TREE CARE BY CERTIFIED ARBORIST**

# SERVICE CATEGORY #3: EMERGENCY REMOVAL OF STORM DOWNED TREES AND LIMBS

#### SERVICE CATEGORY #4: OTHER ANCILLARY SERVICES YOU WISH TO PROPOSE

Please provide a descriptive list of the various types of services necessary you wish to offer as described in Section 4 along with either fixed unit pricing or fixed percentage discount off your rates. These are the services and pricing that your firm would use to calculate a lump sum project cost with a client. There may be as many Rate Classifications as you deem necessary. You may attach additional pages as needed.

In addition, you may wish to provide optional or ancillary services, that may not be ordinarily used in every executive search consult but may be of interest to your potential Customer.



#### **TXShare**

RFP for Property Cleanup, Tree Trimming & Debris Removal Services RFP #2024-049

#### Proposal submitted by WCA, Inc.

#### Service Category #2 - Tree Trimming and Tree Care by Certified Arborist

Item	Description	Unit Measure	Unit Rate	Notes/Exception/Disclaimer
1	Crew Technician labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	
2	Supervisor Technician labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	
3	Licensed Applicator labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 105.00	Our current in-house applicators are presently undergoing the licensing process in the state of Texas.
4	Licensed Irrigation Technician labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 105.00	Our current in-house Licensed Irrigation Technician is presently undergoing the licensing process in the state of Texas.
5	Traffic Control Competent person labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	
6	ISA Certified Arborist Consulting labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 125.00	
7	Tree Protection labor rate for services during normal business hours (Monday - Friday, 6:30 am - 5:00 pm)	Per man hour	\$ 85.00	
8	Aerial Lift With Dump	Per hour	\$ 25.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
9	Chipper Dump Truck	Per hour	\$ 25.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
10	Stump Grinder	Per hour	\$ 25.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
11	Brush Chipper	Per hour	\$ 15.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
12	Mobilization	Per hour	\$ 250.00	
13	Arrowboard or Message Board	Per hour	\$ 25.00	
14	Flagman	Per hour	\$ 85.00	
15	Crane Rental	Per hour	\$ 200.00	Up to 25-tons; The quoted price covers equipment expenses and operator services.
16	Crane Rental Mobilization	Lump Sum	\$ 250.00	
17	Heavy Crane Rental	Per hour	\$ 395.00	Over 25 tons; The quoted price covers equipment expenses and operator services.
18	Heavy Crane Rental Mobilization	Lump sum	\$ 500.00	
19	Rolloff Truck	Per hour	\$ 85.00	The quoted price covers equipment expenses and operator services.
20	Loader	Per hour	\$ 85.00	The quoted price covers equipment expenses and operator services.
21	95-foot Aerial Tower	Per hour	\$ 105.00	The quoted price covers equipment expenses and operator services.
22	Cabling/Bracing services	Per hour	\$ 170.00	
23	GPS Tree inventory Data Collection	Per tree site	\$ 5.00	
24	Tree Planting Installation (Labor Only)	Per hour	\$ 85.00	
25	Material Cost	Lump Sum	Cost + 15%	
26	Special Disposal & Handling	Per ton	\$ 50.00	



#### **TXShare**

RFP for Property Cleanup, Tree Trimming & Debris Removal Services RFP #2024-049

Proposal submitted by WCA, Inc.

# Service Category #3 - Emergency Removal of Storm Downed trees and Limbs (Mon - Fri, 7am to 7pm)

Item	Description	Unit Measure	Ur	nit Rate	Notes/Exception/Disclaimer
1	Crew Technician labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
2	Supervisor Technician labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
3	Licensed Applicator labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	125.00	Our current in-house applicators are presently undergoing the licensing process in the state of Texas.
4	Licensed Irrigation Technician labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	125.00	Our current in-house Licensed Irrigation Technician is presently undergoing the licensing process in the state of Texas.
5	Traffic Control Competent person labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
6	ISA Certified Arborist Consulting labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	145.00	
7	Tree Protection labor rate for services during the hours (Monday - Friday, 7am - 7pm)	Per man hour	\$	110.00	
8	Aerial Lift With Dump	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
9	Chipper Dump Truck	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
10	Stump Grinder	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
11	Brush Chipper	Per hour	\$	30.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
12	Mobilization	Per hour	\$	375.00	
13	Arrowboard or Message Board	Per hour	\$	50.00	
14	Flagman	Per hour	\$	110.00	
15	Crane Rental	Per hour	\$	300.00	Up to 25-tons; The quoted price covers equipment expenses and operator services.
16	Crane Rental Mobilization	Lump Sum	\$	400.00	
17	Heavy Crane Rental	Per hour	\$	495.00	Over 25 tons; The quoted price covers equipment expenses and operator services.
18	Heavy Crane Rental Mobilization	Lump sum	\$	650.00	
19	Rolloff Truck	Per hour	\$	110.00	The quoted price covers equipment expenses and operator services.
20	Loader	Per hour	\$	110.00	The quoted price covers equipment expenses and operator services.
21	95-foot Aerial Tower	Per hour	\$	110.00	The quoted price covers equipment expenses and operator services.
22	Cabling/Bracing services	Per hour	\$		Includes 2-person crew.
23	GPS Tree inventory Data Collection	Per tree site	\$	5.00	
24	Tree Planting Installation (Labor Only)	Per hour	\$	110.00	
25	Material Cost	Lump Sum		st + 15%	
26	Special Disposal & Handling	Per ton	\$	65.00	



Tree Care Professionals Serving Communities Who Care About Trees

#### **TXShare**

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Proposal submitted by WCA, Inc.

Service Category #3 - Emergency Removal of Storm Downed trees and Limbs (Mon - Fri, 7pm to 7am, weekends, holidays)

ltem	Description	Unit Measure	Un	it Rate	Notes/Exception/Disclaimer
1	Crew Technician labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
2	Supervisor Technician labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
3	Licensed Applicator labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	Our current in-house applicators are presently undergoing the licensing process in the state of Texas.
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5	Traffic Control Competent person labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
6	ISA Certified Arborist Consulting labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	165.00	
7	Tree Protection labor rate for services during the hours (Mon - Fri, 7pm to 7am, weekends, holidays)	Per man hour	\$	125.00	
8	Aerial Lift With Dump	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
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10	Stump Grinder	Per hour	\$	40.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
11	Brush Chipper	Per hour	\$	30.00	The quoted price covers equipment expenses exclusively; additional charges will apply for operator services.
12	Mobilization	Per hour	\$	375.00	
13	Arrowboard or Message Board	Per hour	\$	50.00	
14	Flagman	Per hour	\$	110.00	
15	Crane Rental	Per hour	\$	300.00	Up to 25-tons; The quoted price covers equipment expenses and operator services.
16	Crane Rental Mobilization	Lump Sum	\$	400.00	
17	Heavy Crane Rental	Per hour	\$	495.00	Over 25 tons; The quoted price covers equipment expenses and operator services.
18	Heavy Crane Rental Mobilization	Lump sum	\$	650.00	
19	Rolloff Truck	Per hour	\$	125.00	The quoted price covers equipment expenses and operator services.
20	Loader	Per hour	\$	125.00	The quoted price covers equipment expenses and operator services.
21	95-foot Aerial Tower	Per hour	\$	125.00	The quoted price covers equipment expenses and operator services.
22	Cabling/Bracing services	Per hour	\$		Includes 2-person crew.
23	GPS Tree inventory Data Collection	Per tree site	\$	5.00	
24	Tree Planting Installation (Labor Only)	Per hour	\$	110.00	
25	Material Cost	Lump Sum		t + 15%	
26	Special Disposal & Handling	Per ton	\$	65.00	

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**TXShare RFP for Property Cleanup, Tree Trimming & Debris Removal Services** RFP #2024-049

Proposal submitted by WCA, Inc.

#### Service Category #4 - Other Ancillary Services

Item	Description	Unit Measure	Unit Rate	Notes/Exception/Disclaimer
1	GPS tree Inventory Data Collection	Per tree site		Conduct an inventory of trees located within the City. The tree inventory data shall be geo-coded into a Geographic Information System (GIS) database and integrated into the City's existing or other GIS platform. Cost includes inventory delivery, site visits, and travel expenses.
2	Tree inventory Software (ArborAccess)	Annual Fee	\$ 12,000.00	Provide access to our on-line tree management software program called ArborAccess to an unlimited number of City personnel. Cost includes all updates, and troubleshooting as necessary. No cost if under under contract for tree maintenance services. Otherwise, annual fee is \$12,000.

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# EXHIBIT 2 SAMPLE MARKET BASKET FORM

THIS FORM IS NOT REQUIRED FOR YOUR PROPOSAL

NOT APPLICABLE

# EXHIBIT 3 SERVICE DESIGNATION AREAS

	<b>Texas Service Area Designation or Identification</b>							
Proposing Firm Name:	West Coast Arborists, Inc.							
Notes:	Indicate in the appropriate box whether you are proposing to service the entire state of Te							
	Will service the entire state of 7	Texas Will not service the entire	Will not service the entire state of Texas					
		X						
	If you are not proposing to service the entire state of Texas, designate on the form below the regions that you are proposing to provide goods and/or services to. By designating a region or regions, you are certifying that you are willing and able to provide the proposed goods and services.							
Item	Region	Designated Service Area						
1.	North Central Texas	16 counties in the Dallas-Fort Worth Metropolitan area	x					
2.	High Plains	Amarillo Lubbock	x					
3.	Northwest	Abilene Wichita Falls	x					
4.	Upper East	Longview Texarkana, TX-AR Metro Area Tyler	х					
5.	Southeast	Beaumont-Port Arthur						
6.	Gulf Coast	Houston-The Woodlands- Sugar Land	X					
7.	Central Texas	College Station-Bryan Killeen-Temple Waco	x					
8.	Capital Texas	Austin-Round Rock						
9.	Alamo	San Antonio-New Braunfels Victoria	x					
10.	South Texas	Brownsville-Harlingen Corpus Christi Laredo McAllen-Edinburg-Mission						
11.	West Texas	Midland Odessa San Angelo						
12.	Upper Rio Grande	El Paso						

(Exhibit 3 continued on next page)

# (Exhibit 3 continued)

	Nationwide Service Area Designation or Identification Form							
Proposing Firm Name:	West Coast Arborists, Inc.							
Notes:	Indicate in the a States.	ppropriate box whether you a	are proposing to provide service to all Fi	fty (50)				
	Will service all fifty (50) states		Will not service fifty (50) states					
			Х					
	If you are not proposing to service to all fifty (50) states, then designate on the form below the states that you will provide service to. By designating a state or states, you are certifying that you are willing and able to provide the proposed goods and services in those states. If you are only proposing to service a specific region, metropolitan statistical area (MSA), or city in a State, then indicate as such in the appropriate column box.							
Item	State	Re	gion/MSA/City	Designated				
		(write "ALL" if pi	oposing to service entire state)	as a Service Area				
1.	Alabama							
2.	Alaska							
3.	Arizona	ALL		Х				
4.	Arkansas							
5.	California	ALL		Х				
6.	Colorado							
7.	Connecticut							
8.	Delaware							
9.	Florida							
10.	Georgia							
11.	Hawaii							
12.	Idaho							
13.	Illinois							
14.	Indiana							
15.	Iowa							
16.	Kansas							
17.	Kentucky							
18.	Louisiana							
19.	Maine							

20.	Maryland		
21.	Massachusetts		
22.	Michigan		
23.	Minnesota		
24.	Mississippi		
25.	Missouri		
26.	Montana		
27.	Nebraska		
28.	Nevada		
29.	New Hampshire		
30.	New Jersey		
31.	New Mexico		
32.	New York		
33.	North Carolina		
34.	North Dakota		
35.	Ohio		
36.	Oregon		
37.	Oklahoma		
38.	Pennsylvania		
39.	Rhode Island		
40.	South Carolina		
41.	South Dakota		
42.	Tennessee		
43.	Texas Dallas	- Forth Worth Metroplex	Х
44.	Utah		
45.	Vermont		
46.	Virginia		
47.	Washington		
48.	West Virginia		
49.	Wisconsin		
50.	Wyoming		

#### ATTACHMENT I: INSTRUCTIONS FOR PROPOSALS COMPLIANCE AND SUBMITTAL

# **REQUIRED ATTACHMENT CHECKLIST**

This checklist is provided as a courtesy to responding firms. Please utilize this checklist to ensure that all required attachments are included with your proposal. IF AN ATTACHMENT DOES NOT APPLY, PLEASE MARK AS "**NOT APPLICABLE**" AND SUBMIT WITH THE PROPOSAL. FAILURE TO SUBMIT **ALL REQUIRED DOCUMENTS** MAY NEGATIVELY IMPACT YOUR EVALUATION SCORE.

- Cover Sheet
- Exhibit 1: Description of Desired Service Categories for Proposed Pricing
- Exhibit 2: Sample Market Basket Form
- Exhibit 3: Service Area Designation Forms
- X Attachment I: Instructions for Proposals Compliance and Submittal
- Attachment II: Certification of Offeror
- Attachment III: Certification Regarding Debarment
- Attachment IV: Restrictions on Lobbying
- X Attachment V: Drug-Free Workplace Certification
- X Attachment VI: Certification Regarding Disclosure of Conflict of Interest
- X Attachment VII: Certification of Fair Business Practices
- X Attachment VIII: Certification of Good Standing Texas Corporate Franchise Tax Certification
- Attachment IX: Historically Underutilized Businesses, Minority Or Women-Owned Or Disadvantaged Business Enterprises
- X Attachment X: Federal and State of Texas Required Procurement Provisions
- X Attachment XI: Conflict of Interest Questionnaire

# **Compliance with the Solicitation**

Submissions must be in strict compliance with this solicitation. Failure to comply with all provisions of the solicitation may result in disqualification. You recognize that all proposals must be submitted electronically through PublicPurchase.com by the RFP due date and time. All other forms of submissions will be deemed nonresponsive and will not be opened or considered.

# **Acknowledgment of Insurance Requirements**

By signing its submission, you acknowledges that it has read and understands the insurance requirements for the submission. You also understands that the evidence of required insurance may be requested to be submitted within ten (10) working days following notification of its offer being accepted; otherwise, NCTCOG may rescind its acceptance of the your proposals. The insurance requirements are outlined in Section 6.4.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahoney, President

Printed/Typed Name and Title of Authorized Representative

03/07/24

# ATTACHMENT II: CERTIFICATIONS OF OFFEROR

I hereby certify that the information contained in this proposal and any attachments is true and correct and may be viewed as an accurate representation of proposed services to be provided by this organization. I certify that no employee, board member, or agent of the North Central Texas Council of Governments has assisted in the preparation of this proposal. I agree that failure to submit all requested information may result in rejection of this proposal as non-responsive. I acknowledge that I have read and understand the requirements and provisions of the solicitation and that the organization will comply with the regulations and other applicable local, state, and federal regulations and directives in the implementation of this contract.

I also certify that I have read and understood all sections of this solicitation and will comply with all the terms and conditions as stated; and furthermore that I, \_\_\_\_\_\_Patrick Mahoney \_\_\_\_\_\_ (typed or printed name) certify that I am the \_\_\_\_\_\_President \_\_\_\_\_\_ (title) of the corporation, partnership, or sole proprietorship, or other eligible entity named as you and you herein and that I am legally authorized to sign this offer and to submit it to the North Central Texas Council of Governments, on behalf of said Offeror by authority of its governing body.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24 Date

# ATTACHMENT III:

# CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS

This certification is required by the Federal Regulations Implementing Executive Order 12549, Debarment and Suspension, 45 CFR Part 93, Government-wide Debarment and Suspension, for the Department of Agriculture (7 CFR Part 3017), Department of Labor (29 CFR Part 98), Department of Education (34 CFR Parts 85, 668, 682), Department of Health and Human Services (45 CFR Part 76).

The undersigned certifies, to the best of his or her knowledge and belief, that both it and its principals:

- 1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency;
- 2. Have not within a three-year period preceding this contract been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or Local) transaction or contract under a public transaction, violation of federal or State antitrust statues or commission of embezzlement, theft, forgery, bribery, falsification, or destruction of records, making false Proposals, or receiving stolen property;
- 3. Are not presently indicated for or otherwise criminally or civilly charged by a government entity with commission of any of the offense enumerated in Paragraph (2) of this certification; and,
- 4. Have not within a three-year period preceding this contract had one or more public transactions terminated for cause or default.

Where the prospective recipient of federal assistance funds is unable to certify to any of the qualifications in this certification, such prospective recipient shall attach an explanation to this certification form.

West Coast Arborists, Inc.

Name of Organization/Contractor(s):

CFJMVMJ9NSD1

SAM.GOV Unique Identity ID:

Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24

# ATTACHMENT IV: RESTRICTIONS ON LOBBYING

Section 319 of Public Law 101-121 prohibits recipients of federal contracts, grants, and loans exceeding \$100,000 at any tier under a federal contract from using appropriated funds for lobbying the Executive or Legislative Branches of the federal government in connection with a specific contract, grant, or loan. Section 319 also requires each person who requests or receives a federal contract or grant in excess of \$100,000 to disclose lobbying.

No appropriated funds may be expended by the recipient of a federal contract, loan, or cooperative agreement to pay any person for influencing or attempting to influence an officer or employee of any federal executive department or agency as well as any independent regulatory commission or government corporation, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with any of the following covered federal actions: the awarding of any federal contract, the making of any federal grant, the making of any federal loan the entering into of any cooperative agreement and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.

As a recipient of a federal grant exceeding \$100,000, NCTCOG requires its subcontractors of that grant to file a certification, set forth in Appendix B.1, that neither the agency nor its employees have made, or will make, any payment prohibited by the preceding paragraph.

Subcontractors are also required to file with NCTCOG a disclosure form, set forth in Appendix B.2, if the subcontractor or its employees have made or have agreed to make any payment using nonappropriated funds (to <u>include</u> profits from any federal action), which would be prohibited if paid for with appropriated funds.

(Attachment continued on next page)

## (Attachment IV: Cont.)

# LOBBYING CERTIFICATION FOR CONTRACTS, GRANTS, LOANS, AND COOPERATIVE AGREEMENTS

The undersigned certifies, to the best of his or her knowledge or belief, that:

- 1. No federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an officer or employee of a Member of Congress in connection with the awarding of any federal contract, the making of any federal loan, the entering into of any cooperative Contract, and the extension, continuation, renewal, amendment, or modification or any federal contract, grant, loan, or cooperative contract; and
- 2. If any funds other than federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this federal contract, grant, loan, and or cooperative contract, the undersigned shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying", in accordance with the instructions.
- **3**. The undersigned shall require that the language of this certification be included in the award documents for all sub-awards at all tiers and that all sub-recipients shall certify accordingly.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24

#### ATTACHMENT V: DRUG-FREE WORKPLACE CERTIFICATION

The <u>West Coast Arborists, Inc.</u> (company name) will provide a Drug Free Work Place in compliance with the Drug Free Work Place Act of 1988. The unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited on the premises of the

West Coast Arborists, Inc. (company name) or any of its facilities. Any employee who violates this prohibition will be subject to disciplinary action up to and including termination. All employees, as a condition of employment, will comply with this policy.

# **CERTIFICATION REGARDING DRUG-FREE WORKPLACE**

This certification is required by the Federal Regulations Implementing Sections 5151-5160 of the Drug-Free Workplace Act, 41 U.S.C. 701, for the Department of Agriculture (7 CFR Part 3017), Department of Labor (29 CFR Part 98), Department of Education (34 CFR Parts 85, 668 and 682), Department of Health and Human Services (45 CFR Part 76).

The undersigned subcontractor certifies it will provide a drug-free workplace by:

Publishing a policy Proposal notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the workplace and specifying the consequences of any such action by an employee;

Establishing an ongoing drug-free awareness program to inform employees of the dangers of drug abuse in the workplace, the subcontractor's policy of maintaining a drug-free workplace, the availability of counseling, rehabilitation and employee assistance programs, and the penalties that may be imposed on employees for drug violations in the workplace;

Providing each employee with a copy of the subcontractor's policy Proposal;

Notifying the employees in the subcontractor's policy Proposal that as a condition of employment under this subcontract, employees shall abide by the terms of the policy Proposal and notifying the subcontractor in writing within five days after any conviction for a violation by the employee of a criminal drug abuse statue in the workplace;

Notifying the Board within ten (10) days of the subcontractor's receipt of a notice of a conviction of any employee; and,

Taking appropriate personnel action against an employee convicted of violating a criminal drug statue or requires such employee to participate in a drug abuse assistance or rehabilitation program.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24

# ATTACHMENT VI: CERTIFICATION REGARDING DISCLOSURE OF CONFLICT OF INTEREST

The undersigned certifies that, to the best of his or her knowledge or belief, that:

"No employee of the contractor, no member of the contractor's governing board or body, and no person who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this contract shall participate in any decision relating to this contract which affects his/her personal pecuniary interest.

Executives and employees of contractor shall be particularly aware of the varying degrees of influence that can be exerted by personal friends and associates and, in administering the contract, shall exercise due diligence to avoid situations which give rise to an assertion that favorable treatment is being granted to friends and associates. When it is in the public interest for the contractor to conduct business with a friend or associate of an executive or employee of the contractor, an elected official in the area or a member of the North Central Texas Council of Governments, a permanent record of the transaction shall be retained.

Any executive or employee of the contractor, an elected official in the area or a member of the NCTCOG, shall not solicit or accept money or any other consideration from a third person, for the performance of an act reimbursed in whole or part by contractor or Department. Supplies, tools, materials, equipment or services purchased with contract funds shall be used solely for purposes allowed under this contract. No member of the NCTCOG shall cast a vote on the provision of services by that member (or any organization which that member represents) or vote on any matter which would provide a direct or indirect financial benefit to the member or any business or organization which the member directly represents".

No officer, employee or paid consultant of the contractor is a member of the NCTCOG.

No officer, manager or paid consultant of the contractor is married to a member of the NCTCOG.

No member of NCTCOG directly owns, controls or has interest in the contractor.

The contractor has disclosed any interest, fact, or circumstance that does or may present a potential conflict of interest.

No member of the NCTCOG receives compensation from the contractor for lobbying activities as defined in Chapter 305 of the Texas Government Code.

Should the contractor fail to abide by the foregoing covenants and affirmations regarding conflict of interest, the contractor shall not be entitled to the recovery of any costs or expenses incurred in relation to the contract and shall immediately refund to the North Central Texas Council of Governments any fees or expenses that may have been paid under this contract and shall further be liable for any other costs incurred or damages sustained by the NCTCOG as it relates to this contract.

# West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative:

Patrick Mahoney, President

Printed/Typed Name and Title of Authorized Representative

03/07/24

# ATTACHMENT VII: CERTIFICATION OF FAIR BUSINESS PRACTICES

That the submitter has not been found guilty of unfair business practices in a judicial or state agency administrative proceeding during the preceding year. The submitter further affirms that no officer of the submitter has served as an officer of any company found guilty of unfair business practices in a judicial or state agency administrative during the preceding year.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24

#### ATTACHMENT VIII: CERTIFICATION OF GOOD STANDING TEXAS CORPORATE FRANCHISE TAX CERTIFICATION

Pursuant to Article 2.45, Texas Business Corporation Act, state agencies may not contract with for profit corporations that are delinquent in making state franchise tax payments. The following certification that the corporation entering into this offer is current in its franchise taxes must be signed by the individual authorized on Form 2031, Corporate Board of Directors Resolution, to sign the contract for the corporation.

The undersigned authorized representative of the corporation making the offer herein certified that the following indicated Proposal is true and correct and that the undersigned understands that making a false Proposal is a material breach of contract and is grounds for contract cancellation.

Indicate the certification that applies to your corporation:

Х

The Corporation is a for-profit corporation and certifies that it is not delinquent in its franchise tax payments to the State of Texas.

The Corporation is a non-profit corporation or is otherwise not subject to payment of franchise taxes to the State of Texas.

Type of Business (if not corporation):

□ Partnership

Sole Proprietor

□ Other

Pursuant to Article 2.45, Texas Business Corporation Act, the North Central Texas Council of Governments reserves the right to request information regarding state franchise tax payments.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24

# NOT APPLICABLE

#### ATTACHMENT IX:

# HISTORICALLY UNDERUTILIZED BUSINESSES, MINORITY OR WOMEN-OWNED OR DISADVANTAGED BUSINESS ENTERPRISES

Historically Underutilized Businesses (HUBs), minority or women-owned or disadvantaged businesses enterprises (M/W/DBE) are encouraged to participate in the solicitation process. Representatives from HUB vendors should identify themselves and submit a copy of their certification. This applies only to the Offeror and not a subcontractor.

NCTCOG recognizes the certifications of both the State of Texas Program and the North Central Texas Regional Certification Agency. Companies seeking information concerning HUB certification are urged to contact:

State of Texas HUB Program Texas Comptroller of Public Accounts Lyndon B. Johnson State Office Building 111 East 17th Street Austin, Texas 78774 (512) 463-6958 http://www.window.state.tx.us/procurement/prog/hub/

Local businesses seeking M/W/DBE certification should contact:

North Central Texas Regional Certification Agency 624 Six Flags Drive, Suite 100 Arlington, TX 76011 (817) 640-0606 http://www.nctrca.org/certification.html

# Submitter must include a copy of its minority certification documentation as part of this solicitation.

If your company is already certified, attach a copy of your certification to this form and return with your proposal.

#### **Indicate all that apply:**

\_\_\_\_Minority-Owned Business Enterprise

\_\_\_\_\_Women-Owned Business Enterprise

\_\_\_\_\_Disadvantaged Business Enterprise

# **ATTEST TO Attachments of Certification:**

Authorized Signature

Typed Name

/

	(city),	(agency),	(state).
/	 (••••)),	("gono"),	(3000).

Date

SEAL

Notary Public in and for \_\_\_\_\_ (Agency),

State of \_\_\_\_\_ Commission expires: \_\_\_\_\_

#### ATTACHMENT X

# NCTCOG FEDERAL AND STATE OF TEXAS REQUIRED PROCUREMENT PROVISIONS

Note: The following provisions are mandated by Federal and/or State of Texas law. Failure to certify the following will result in disqualification of consideration for contract. Entities or agencies that are not able to comply with the following statements will be ineligible for consideration of contract award.

(Attachment continued on next page)

#### (Attachment X: Cont.)

# PROHIBITED TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT CERTIFICATION

This Contract is subject to the Public Law 115-232, Section 889, and 2 Code of Federal Regulations (CFR) Part 200, including §200.216 and §200.471, for prohibition on certain telecommunications and video surveillance or equipment. Public Law 115-232, Section 889, identifies that restricted telecommunications and video surveillance equipment or services (e.g., phones, internet, video surveillance, cloud servers) include the following:

- A) Telecommunications equipment that is produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliates of such entities).
- B) Video surveillance and telecommunications equipment produced by Hytera Communications Corporations, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliates of such entities).
- C) Telecommunications or video surveillance services used by such entities or using such equipment.
- D) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, Director of the National Intelligence, or the Director of the Federal Bureau of Investigation reasonably believes to be an entity owned or controlled by the government of a covered foreign country. The entity identified below, through its authorized representative, hereby certifies that no funds under this Contract will be obligated or expended to procure or obtain telecommunication or video surveillance services or equipment or systems that use covered telecommunications equipment or services as a substantial or essential component of any system, or as a critical technology as part of any system prohibited by 2 CFR §200.216 and §200.471, or applicable provisions in Public Law 115-232 Section 889.

# ⊠ The Contractor or Subrecipient hereby certifies that it does comply with the requirements of 2 CFR §200.216 and §200.471, or applicable regulations in Public Law 115-232 Section 889.

West Coast Arborists, Inc.

Name of Organization/Contractor

Signature of Authorized Representative

Patrick Mahøney, President Printed/Typed Name and Title of Authorized Representative

03/07/24 Date:

-OR-

□ The Contractor or Subrecipient hereby certifies that it cannot comply with the requirements of 2 CFR §200.216 and §200.471, or applicable regulations in Public Law 115-232 Section 889.

Name of Organization/Contractor

Signature of Authorized Representative

Printed/Typed Name and Title of Authorized Representative

#### (Attachment X: Cont.)

# DISCRIMINATION AGAINST FIREARMS ENTITIES OR FIREARMS TRADE ASSOCIATIONS

This contract is subject to the Texas Local Government Code chapter 2274, Subtitle F, Title 10, prohibiting contracts with companies who discriminate against firearm and ammunition industries.

TLGC chapter 2274, Subtitle F, Title 10, identifies that "discrimination against a firearm entity or firearm trade association" includes the following:

A) means, with respect to the entity or association, to:

- I. refuse to engage in the trade of any goods or services with the entity or association based solely on its status as a firearm entity or firearm trade association; and
- II. refrain from continuing an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association; or
- III. terminate an existing business relationship with the entity or association based solely on its status as a firearm entity or firearm trade association.
- B) An exception to this provision excludes the following:
  - I. contracts with a sole-source provider; or
  - II. the government entity does not receive bids from companies who can provide written verification.

The entity identified below, through its authorized representative, hereby certifies that they have no practice, policy, guidance, or directive that discriminates against a firearm entity or firearm trade association; and that they will not discriminate during the term of the contract against a firearm entity or firearm trade association as prohibited by Chapter 2274, Subtitle F, Title 10 of the Texas Local Government Code.

# The Contractor or Subrecipient hereby certifies that it does comply with the requirements of Chapter 2274, Subtitle F, Title 10.

Name of Organization/Contractor West Coast Arborists, Inc.

Signature of Authorized Representative

Patrick Mahoney, President

Printed/Typed Name and Title of Authorized Representative

03/07/24

Date

# -OR-

□ The Contractor or Subrecipient hereby certifies that it cannot comply with the requirements of Chapter 2274, Subtitle F, Title 10.

Name of Organization/Contractor

Signature of Authorized Representative

Printed/Typed Name and Title of Authorized Representative

# (Attachment X: Cont.) BOYCOTTING OF CERTAIN ENERGY COMPANIES

This contract is subject to the Texas Local Government Code chapter 809, Subtitle A, Title 8, prohibiting contracts with companies who boycott certain energy companies.

TLGC chapter Code chapter 809, Subtitle A, Title 8, identifies that "boycott energy company" means, without an ordinary business purpose, refusing to deal with, terminating business activities with, or otherwise taking any action that is intended to penalize, inflict economic harm on, or limit commercial relations with a company because the company:

- I. engages in the exploration, production, utilization, transportation, sale, or manufacturing of fossil fuelbased energy and does not commit or pledge to meet environmental standards beyond applicable federal and state law; and
- II. does business with a company described by paragraph (I).

The entity identified below, through its authorized representative, hereby certifies that they do not boycott energy companies, and that they will not boycott energy companies during the term of the contract as prohibited by Chapter 809, Subtitle A, Title 8 of the Texas Local Government Code.

# ☑ The Contractor or Subrecipient hereby certifies that it does comply with the requirements of Chapter 809, Subtitle A, Title 8.

West Coast Arborists, Inc. Name of Organization/Contractor Signature of Authorized Representative

Patrick Mahoney, President Printed/Typed Name and Title of Authorized Representative

03/07/24

Date

-OR-

□ The Contractor or Subrecipient hereby certifies that it cannot comply with the requirements of Chapter 809, Subtitle A, Title 8.

Name of Organization/Contractor

Signature of Authorized Representative

Printed/Typed Name and Title of Authorized Representative

# ATTACHMENT XI:

NOT APPLICABLE

CONFLICT OF INTEREST QUESTIONNAIRE For vendor doing business with local governmental entity	FORM CI
This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session. This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a).	OFFICE USE ONLY
By law this questionnaire must be filed with the records administrator of the local governmental entity not later han the 7th business day after the date the vendor becomes aware of facts that require the statement to be lied. See Section 176.006(a-1), Local Government Code.	
A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.	
Name of vendor who has a business relationship with local governmental entity.	
Check this box if you are filing an update to a previously filed questionnaire. (The law required completed questionnaire with the appropriate filing authority not later than the 7th business of you became aware that the originally filed questionnaire was incomplete or inaccurate.)	
Name of local government officer about whom the information is being disclosed.	
Name of Officer	
A. Is the local government officer or a family member of the officer receiving or like other than investment income, from the vendor?	y to receive taxable income
A. Is the local government officer or a family member of the officer receiving or like other than investment income, from the vendor?	ly to receive taxable income
other than investment income, from the vendor?	come, from or at the directio
other than investment income, from the vendor? Yes No B. Is the vendor receiving or likely to receive taxable income, other than investment in of the local government officer or a family member of the officer AND the taxable inc local governmental entity? Yes No	come, from or at the directio ome is not received from th
other than investment income, from the vendor? Yes No B. Is the vendor receiving or likely to receive tax able income, other than investment in of the local government officer or a family member of the officer AND the taxable inc local governmental entity? Yes No	come, from or at the directio orne is not received from th ntains with a corporation o
other than investment income, from the vendor?         Yes       No         B. Is the vendor receiving or likely to receive taxable income, other than investment in of the local government officer or a family member of the officer AND the taxable inclocal governmental entity?         Yes       No         Describe each employment or business relationship that the vendor named in Section 1 main other business entity with respect to which the local government officer serves as an officient of one percent or more.         Check this box if the vendor has given the local government officer or a family member of as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.003	come, from or at the directio ome is not received from th ntains with a corporation o ær or director, or holds an the officer one or more gifts
other than investment income, from the vendor?         Yes       No         B. Is the vendor receiving or likely to receive tax able income, other than investment in of the local government officer or a family member of the officer AND the taxable inclocal governmental entity?         Yes       No         Describe each employment or business relationship that the vendor named in Section 1 main other business entity with respect to which the local government officer serves as an offic ownership interest of one percent or more.         Check this box if the vendor has given the local government officer or a family member of	come, from or at the directio ome is not received from th ntains with a corporation o cer or director, or holds ar the officer one or more gifts (a-1).

# Addendum #1

# Property Cleanup, Tree Trimming & Debris Removal Services RFP # 2024-049

# Issued March 11, 2024 by the North Central Texas Council of Governments

This RFP has been amended to incorporate in full text the following provisions:

# I. CLARIFICATIONS.

1. None

# **II. PUBLIC PROPOSAL OPENING**

The opening of proposals is available to the public through a TEAMS meeting as follows:

# Microsoft Teams meeting

# Join on your computer, mobile app or room device

Click here to join the meeting Meeting ID: 236 451 376 898 Passcode: BEmrQT Download Teams | Join on the web Or call in (audio only) +1 903-508-4574,,936005844# United States, Tyler Phone Conference ID: 936 005 844#

# **III. QUESTIONS.**

The following questions have been submitted:

- Q.1 How many agencies are currently using your service? On average, how much is an accepted contract worth?
- A.1 There are 228 agencies that are members of TXShare as of today. There are not any current contracts as this is a new solicitation.

# PROPOSAL DUE DATE REMAINS 2:00 PM CT, March 11, 2024.

# **\*END OF ADDENDUM\***

ACORD <sup>®</sup> CERTIFICATE OF LIABILITY INSURANCE									DATE(MM/DD/YYYY) 06/23/2023				
CE BE RE	RTIFICATE DO LOW. THIS C PRESENTATIV	DES ERTI E OF	NOT FICA PR	AFFIRMATI	IVELY URAN ND TH	OR ICE IE CI	NEGATIVELY AME DOES NOT CONSTI ERTIFICATE HOLDE	ND, EXTEN ITUTE A CO R.	D OR ALTE DNTRACT B	R THE COV ETWEEN T	JPON THE CERTIFICA /ERAGE AFFORDED HE ISSUING INSUREI	BY THE POLICIE R(S), AUTHORIZE	S D
SL	<b>IBROGATION I</b>	S WA	IVE	D, subject to	the	term		the policy, o	ertain polic		L INSURED provision: uire an endorsement.		
	UCER	01.00	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		0 001	mou		CONTAC NAME:	• • •				
Aon Risk Insurance Services West, Inc. Los Angeles CA Office 707 Wilshire Boulevard								PHONE	PHONE (0.00) 202 7122 FAX (0.00) 202 0105				
								(A/C. No. E-MAIL					
uit	e 2600							ADDRES	SS:				
05	Angeles CA 9	0017-	-046	0 USA					INS	URER(S) AFFO	RDING COVERAGE	NAIC #	¥
INSUBED													
INSURED West Coast Arborists, Inc.								INSURER A: Starr Indemnity & Liability Compa INSURER B: Starr Specialty Insurance Company					
2200 E Via Burton								INSUREF		Specially	insurance company	16109	
nar	eim CA 92806	USA											
								INSUREF					
								INSUREF					
				055	TIELO			INSUREF	RF:				
	ERAGES	V T I I	<u> </u>				NUMBER: 5701002				VISION NUMBER:		00
	NCATED. NOTW	ITHS BE I	TANE SSUI	ding any re Ed or may f	QUIRI PERT/	EMEN AIN, T	IT, TERM OR CONDIT	ORDED BY 1	CONTRACT	OR OTHER I S DESCRIBE	ED NAMED ABOVE FOR DOCUMENT WITH RESP D HEREIN IS SUBJECT	PECT TO WHICH TH TO ALL THE TERM	HIS <i>I</i> IS,
					-	SUBR				-		shown are as reque	sted
TR	X COMMERCIAL			-	INSD	WVD	POLICY NUMB 1000100141231	5EK	(MM/DD/YYYY) 07/01/2023	POLICY EXP (MM/DD/YYYY) 07/01/2024	EACH OCCURRENCE	/its \$2,000	000
				7			SIR applies per p	policy ter			DAMAGE TO RENTED	\$2,000	
	CLAIMS-I	ADE	Х	OCCUR							PREMISES (Ea occurrence)		
											MED EXP (Any one person)		,000
											PERSONAL & ADV INJURY	\$2,000,	
	GEN'L AGGREGATI	LIMIT PRO-									GENERAL AGGREGATE	\$4,000,	
	POLICY X	JECT		LOC							PRODUCTS - COMP/OP AGG	\$4,000,	,000
	OTHER:												
	AUTOMOBILE LIAB	LITY					1000198198231		07/01/2023	07/01/2024	COMBINED SINGLE LIMIT (Ea accident)	\$2,000	,000
											BODILY INJURY (Per person)		
	X ANY AUTO			HEDULED							BODILY INJURY (Per accident		
	OWNED AUTOS ONLY		AU.	TOS							PROPERTY DAMAGE	()	
	HIRED AUTOS ONLY			N-OWNED TOS ONLY							(Per accident)		
	UMBRELLA L	AB		OCCUR							EACH OCCURRENCE		
	EXCESS LIAB			CLAIMS-MADE							AGGREGATE		
	DED RETE	NTION	l										
3	WORKERS COMP		ION AI	ND	1		1000004228		07/01/2023	07/01/2024	X PER STATUTE OTI	H-	
	ANY PROPRIETOR /	PARTN	IER / F	XECUTIVE Y / N			Workers Comp CA		07/01/2022	07/01/2024	E.L. EACH ACCIDENT	\$1,000	,000
A	OFFICER/MEMBER (Mandatory in NH)	XCLUE	DED?	N N	N / A		1000004229 Workers Comp AZ		07/01/2023	07/01/2024	E.L. DISEASE-EA EMPLOYEE		
	If yes, describe und DESCRIPTION OF	er OPFR/		S below	1						E.L. DISEASE-POLICY LIMIT	\$1,000	·
	SECOND FOR OF												
													3
sc	RIPTION OF OPERA	TIONS	/ LOC	ATIONS / VEHICL	LES (AG	CORD	101, Additional Remarks Sch	hedule, may be a	attached if more	space is require	(t	•	
					-			-					2
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ER	TIFICATE HO	.DEF	2					CANCELLA					5
								EXPIRATIO	N DATE THERE		BED POLICIES BE CANCE LL BE DELIVERED IN ACC		
2200 E. Via Burton						_	POLICY PR		_				
							AUTHORIZED R	UTHORIZED REPRESENTATIVE					
	Anaheim C							Å	on Risk	Insurar	nce Services Wes	st Inc.	

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